

RTI-1007

Request 1

Annual Reports

2017 – 2018

1. 1300 Rideshare Pty Ltd
2. Wheels to Weddings Pty Ltd
3. Black and White Cabs Pty Ltd
4. Ladies Let's Roll Pty Ltd
5. Taxi Apps Pty Ltd
6. Technology Networks Australia Pty Ltd
7. Suncoast Cabs Limited
8. Cairns Taxis Limited
9. Ola Australia Pty Ltd
10. Yellow Cabs Australia Pty Ltd
11. Equity Transport Groups (Qld) Pty Ltd
12. Rasier Pacific Pty Ltd

2018 – 2019

1. 1300 Rideshare Pty Ltd
2. Hervey Bay Taxi Service Pty Ltd
3. Wheels to Weddings Pty Ltd
4. Black and White Cabs Pty Ltd
5. Ingogo Limited
6. Ladies Let's Roll Pty Ltd
7. Standard White Cabs Limited

8. Suncoast Cabs Limited
9. Rydo Technologies Pty Ltd
10. Cairns Taxis Limited
11. Ola Australia Pty Ltd
12. Yellow Cabs Australia Pty Ltd
13. Equity Transport Groups (Qld) Pty Ltd
14. Rasier Pacific Pty Ltd

Released under RTI - DTMR

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2017 (dd/mm/yyyy)	To: 30/06/2018 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact:
personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994* (TOPTA) and the *Transport Operations (Passenger Transport) Regulation 2005* (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.



Page 4 redacted for the following reason:

Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DTMR



Authorised booking entities and taxi service operators annual report

Form F5232 CFD V01 May 2018

Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under sections 71H(1) and 71L(5) of the *Transport Operations (Passenger Transport) Regulation 2005*.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2017 (dd/mm/yyyy)	To: 30/06/2018 (dd/mm/yyyy)

Using this form
 This form can be used on Iphones, Ipads and other mobile devices. For the forms to work on your device, you will have to install Microsoft Excel.

Completing the form
 Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report
 Please save this template to your device as 'Annual data reporting template'. To complete the template each quarter, please open the template and save it as 'Authorised booking entity name Year' - for example 'Smith Taxis Pty Ltd 2018'

Sending the completed report to the Department of Transport and Main Roads
 When you have completed the form and are ready to send it to the department, please send it by e-mail to: PT_Data_Reporting@tmr.qld.gov.au
 Incomplete forms will be returned to authorised booking entities and taxi service operators.

Taxi service operator
 A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information
 For further information or assistance with this form, please contact:
personalised.transport@tmr.qld.gov.au

Privacy Statement
 The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994* (TOPTA) and the *Transport Operations (Passenger Transport) Regulation, 2005* (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released under RTI/DIMS



Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under sections 71H(1) and 71L(5) of the Transport Operations (Passenger Transport) Regulation 2005.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2017 (dd/mm/yyyy)	To: 30/06/2018 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the Transport Operations (Passenger Transport) Act 1994 (TOPTA) and the Transport Operations (Passenger Transport) Regulation 2005 (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework) and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released under RTI

Pages 10 through 14 redacted for the following reasons:

Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DTMR

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2017 (dd/mm/yyyy)	To: 30/06/2018 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact:

personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994* (TOPTA) and the *Transport Operations (Passenger Transport) Regulation 2005* (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Pages 17 through 20 redacted for the following reasons:

Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DTMR



Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under sections 71H(1) and 71L(5) of the *Transport Operations (Passenger Transport) Regulation 2005*.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2017 (dd/mm/yyyy)	To: 30/06/2018 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994* (TOPTA) and the *Transport Operations (Passenger Transport) Regulation 2005* (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released under the Official Information Act 2009

1. Booked hire trips

Authorised booking entities are required to report information about the number of booked hire trips they arrange bookings for in each financial year broken down by the postcode of the location where the trip started.

Booked hire trips

Information is required about all booked hire trips provided using a taxi, limousine or booked hire vehicle.

Postcodes

Postcodes only need to be included in the report once, regardless of the number of trips that start in the postcode. For example, the 4001 postcode is to be reported once whether 1 or 1,000 trips start in the postcode during the reporting period.

Please use separate rows for each postcode and the number of trips.

Postcodes for suburbs, towns and cities can be searched for at:

<http://auspost.com.au/postcode>

Postcode in which trips started

Number of booked hire trips

Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DMP

Pages 24 through 26 redacted for the following reasons:

Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DTMR



Authorised booking entities and taxi service operators annual report

Form FS232 CFD V01 May 2018

Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under sections 71H(1) and 71L(5) of the Transport Operations (Passenger Transport) Regulation 2005.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2017 (dd/mm/yyyy)	To: 30/06/2018 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the Transport Operations (Passenger Transport) Act 1994 (TOPTA) and the Transport Operations (Passenger Transport) Regulation 2005 (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released under RTI

1. Booked hire trips

Authorised booking entities are required to report information about the number of booked hire trips they arrange bookings for in each financial year broken down by the postcode of the location where the trip started.

Booked hire trips

Information is required about all booked hire trips provided using a taxi, limousine or booked hire vehicle.

Postcodes

Postcodes only need to be included in the report once, regardless of the number of trips that start in the postcode. For example, the 4001 postcode is to be reported once whether 1 or 1,000 trips start in the postcode during the reporting period.

Please use separate rows for each postcode and the number of trips.

Postcodes for suburbs, towns and cities can be searched for at:

<http://auspost.com.au/postcode>

Postcode in which trips started

Number of booked hire trips

Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DMP

Pages 30 through 31 redacted for the following reasons:

Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DTMR

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2017 (dd/mm/yyyy)	To: 30/06/2018 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact:
personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994* (TOPTA) and the *Transport Operations (Passenger Transport) Regulation 2005* (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released under RTI/DPMPR

1. Booked hire trips

Authorised booking entities are required to report information about the number of booked hire trips they arrange bookings for in each financial year broken down by the postcode of the location where the trip started.

Booked hire trips

Information is required about all booked hire trips provided using a taxi, limousine or booked hire vehicle.

Postcodes

Postcodes only need to be included in the report once, regardless of the number of trips that start in the postcode. For example, the 4001 postcode is to be reported once whether 1 or 1,000 trips start in the postcode during the reporting period.

Please use separate rows for each postcode and the number of trips.

Postcodes for suburbs, towns and cities can be searched for at:

<http://auspost.com.au/postcode>

Postcode in which trips started

Number of booked hire trips

Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DMP

Page 35 redacted for the following reason:

Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DTMR

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2017 (dd/mm/yyyy)	To: 30/06/2018 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

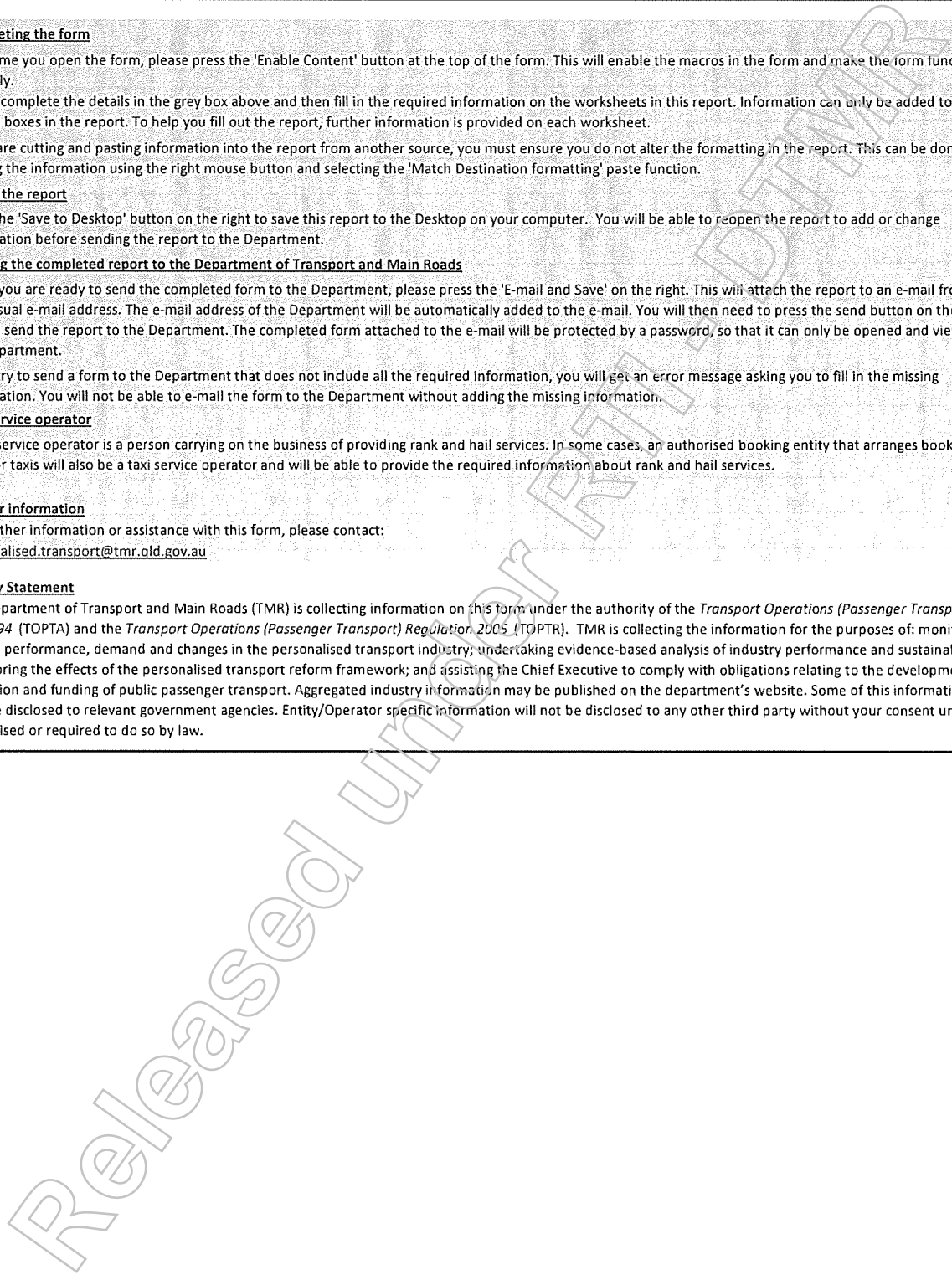
A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994* (TOPTA) and the *Transport Operations (Passenger Transport) Regulation 2005* (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.



Pages 38 through 39 redacted for the following reasons:

Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DTMR



Authorised booking entities and taxi service operators annual report

Form FS232 CFD V01 May 2018

Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under sections 71H(1) and 71L(5) of the *Transport Operations (Passenger Transport) Regulation 2005*.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2017 (dd/mm/yyyy)	To: 30/06/2018 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994* (TOPTA) and the *Transport Operations (Passenger Transport) Regulation 2005* (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released under RTI

Pages 41 through 43 redacted for the following reasons:

Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DTMR



Authorised booking entities and taxi service operators annual report

Form F5232 CFD V01 May 2018

Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under sections 71H(1) and 71L(5) of the *Transport Operations (Passenger Transport) Regulation 2005*.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2017 (dd/mm/yyyy)	To: 30/06/2018 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994* (TOPTA) and the *Transport Operations (Passenger Transport) Regulation 2005* (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released under the Freedom of Information Act 2009

1. Booked hire trips

Authorised booking entities are required to report information about the number of booked hire trips they arrange bookings for in each financial year broken down by the postcode of the location where the trip started.

Booked hire trips

Information is required about all booked hire trips provided using a taxi, limousine or booked hire vehicle.

Postcodes

Postcodes only need to be included in the report once, regardless of the number of trips that start in the postcode. For example, the 4001 postcode is to be reported once whether 1 or 1,000 trips start in the postcode during the reporting period.

Please use separate rows for each postcode and the number of trips.

Postcodes for suburbs, towns and cities can be searched for at:

<http://auspost.com.au/postcode>

Postcode in which trips started

Number of booked hire trips

Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RIA-DIMR

Pages 47 through 50 redacted for the following reasons:

Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DTMR

2. Rank and Hail trips

Taxi service operators are required to report information about the number of rank and hail trips provided in a taxi for each financial year, broken down by the taxi service area in which the trip started.

Taxi Service areas

Regions and taxi service areas can be chosen from the drop down menus in the table below.

Taxi service areas only need to be included in the report once, regardless of the number of trips that start in the area. For example, the Brisbane taxi service area is to be reported once whether 1 or 1,000 trips start in the area during the reporting period.

Taxi service areas that are included more than once will be highlighted in red. Please remove any duplicates before sending the form to the Department of Transport and Main Roads.

Where necessary, additional rows can be inserted into the table by selecting a row/s from the table and right-clicking the selected cells and then clicking 'Insert'.

Taxi service area maps and descriptions are provided on the Transport and Main Roads website at:

<https://www.tmr.qld.gov.au/business-industry/Taxi-and-limousine/Industry-information/Taxi/Taxi-fares-service-areas-and-maps>

Region	Taxi Service Area	Number of rank and hail trips
--------	-------------------	-------------------------------

Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI/OTMR



Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under sections 71H(1) and 71L(5) of the *Transport Operations (Passenger Transport) Regulation 2005*.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2017 (dd/mm/yyyy)	To: 30/06/2018 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994 (TOPTA)* and the *Transport Operations (Passenger Transport) Regulation 2005 (TOPTR)*. TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released under the Freedom of Information Act 2009

Pages 53 through 56 redacted for the following reasons:

Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DTMR



Authorised booking entities and taxi service operators annual report

Form FS232 CFD V01 May 2018

Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under sections 71H(1) and 71L(5) of the Transport Operations (Passenger Transport) Regulation 2005.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2017 (dd/mm/yyyy)	To: 30/06/2018 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the Transport Operations (Passenger Transport) Act 1994 (TOPTA) and the Transport Operations (Passenger Transport) Regulation 2005 (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released Under FOIA

1. Booked hire trips

Authorised booking entities are required to report information about the number of booked hire trips they arrange bookings for in each financial year broken down by the postcode of the location where the trip started.

Booked hire trips

Information is required about all booked hire trips provided using a taxi, limousine or booked hire vehicle.

Postcodes

Postcodes only need to be included in the report once, regardless of the number of trips that start in the postcode. For example, the 4001 postcode is to be reported once whether 1 or 1,000 trips start in the postcode during the reporting period.

Please use separate rows for each postcode and the number of trips.

Postcodes for suburbs, towns and cities can be searched for at:

<http://auspost.com.au/postcode>

Postcode in which trips started

Number of booked hire trips

Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DMR

Pages 60 through 64 redacted for the following reasons:

Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DTMR



Authorised booking entities and taxi service operators annual report

Form F5232 CFD V01 September 2018

Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under the *Transport Operations (Passenger Transport) Regulation 2018*.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2018 (dd/mm/yyyy)	To: 30/06/2019 (dd/n.n./yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994 (TOPTA)* and the *Transport Operations (Passenger Transport) Regulation 2018 (TOPTR)*. TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released under the Queensland Information Access Act 2009

1. Booked hire trips

Authorised booking entities are required to report information about the number of booked hire trips they arrange bookings for in each financial year broken down by the postcode of the location where the trip started.

Booked hire trips

Information is required about all booked hire trips provided using a taxi, limousine or booked hire vehicle.

Postcodes

Postcodes only need to be included in the report once, regardless of the number of trips that start in the postcode. For example, the 4001 postcode is to be reported once whether 1 or 1,000 trips start in the postcode during the reporting period.

Please use separate rows for each postcode and the number of trips.

Postcodes for suburbs, towns and cities can be searched for at:

<http://auspost.com.au/postcode>

Postcode in which trips started

Number of booked hire trips

Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RIA - DMR



Authorised booking entities and taxi service operators annual report

Form F5232 CFD V01 September 2018

Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under the Transport Operations (Passenger Transport) Regulation 2018.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2018 (dd/mm/yyyy)	To: 30/06/2019 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the Transport Operations (Passenger Transport) Act 1994 (TOPTA) and the Transport Operations (Passenger Transport) Regulation 2018 (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released under the Queensland Information Access Act 2009

1. Booked hire trips

Authorised booking entities are required to report information about the number of booked hire trips they arrange bookings for in each financial year broken down by the postcode of the location where the trip started.

Booked hire trips

Information is required about all booked hire trips provided using a taxi, limousine or booked hire vehicle.

Postcodes

Postcodes only need to be included in the report once, regardless of the number of trips that start in the postcode. For example, the 4001 postcode is to be reported once whether 1 or 1,000 trips start in the postcode during the reporting period.

Please use separate rows for each postcode and the number of trips.

Postcodes for suburbs, towns and cities can be searched for at:

<http://auspost.com.au/postcode>

Postcode in which trips started

Number of booked hire trips

Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RIA-DMP



Authorised booking entities and taxi service operators annual report

Form F5232 CFD V01 September 2018

Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under the Transport Operations (Passenger Transport) Regulation 2018.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2018 (dd/mm/yyyy)	To: 30/06/2019 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the Transport Operations (Passenger Transport) Act 1994 (TOPTA) and the Transport Operations (Passenger Transport) Regulation 2018 (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released under the Freedom of Information Act 2009

1. Booked hire trips

Authorised booking entities are required to report information about the number of booked hire trips they arrange bookings for in each financial year broken down by the postcode of the location where the trip started.

Booked hire trips

Information is required about all booked hire trips provided using a taxi, limousine or booked hire vehicle.

Postcodes

Postcodes only need to be included in the report once, regardless of the number of trips that start in the postcode. For example, the 4001 postcode is to be reported once whether 1 or 1,000 trips start in the postcode during the reporting period.

Please use separate rows for each postcode and the number of trips.

Postcodes for suburbs, towns and cities can be searched for at:

<http://auspost.com.au/postcode>

Postcode in which trips started	Number of booked hire trips
Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value	



Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under sections 71H(1) and 71L(5) of the *Transport Operations (Passenger Transport) Regulation 2005*.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2018 (dd/mm/yyyy)	To: 30/06/2019 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994* (TOPTA) and the *Transport Operations (Passenger Transport) Regulation 2005* (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released Under RTI

1. Booked hire trips

Authorised booking entities are required to report information about the number of booked hire trips they arrange bookings for in each financial year broken down by the postcode of the location where the trip started.

Booked hire trips

Information is required about all booked hire trips provided using a taxi, limousine or booked hire vehicle.

Postcodes

Postcodes only need to be included in the report once, regardless of the number of trips that start in the postcode. For example, the 4001 postcode is to be reported once whether 1 or 1,000 trips start in the postcode during the reporting period.

Please use separate rows for each postcode and the number of trips.

Postcodes for suburbs, towns and cities can be searched for at:

<http://auspost.com.au/postcode>

Postcode in which trips started

Number of booked hire trips

Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DEMUR

Pages 76 through 80 redacted for the following reasons:

Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DTMR



Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under the *Transport Operations (Passenger Transport) Regulation 2018*.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2018 (dd/mm/yyyy)	To: 30/06/2019 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994* (TOPTA) and the *Transport Operations (Passenger Transport) Regulation 2018* (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released under the Freedom of Information Act 2009

1. Booked hire trips

Authorised booking entities are required to report information about the number of booked hire trips they arrange bookings for in each financial year broken down by the postcode of the location where the trip started.

Booked hire trips

Information is required about all booked hire trips provided using a taxi, limousine or booked hire vehicle.

Postcodes

Postcodes only need to be included in the report once, regardless of the number of trips that start in the postcode. For example, the 4001 postcode is to be reported once whether 1 or 1,000 trips start in the postcode during the reporting period.

Please use separate rows for each postcode and the number of trips.

Postcodes for suburbs, towns and cities can be searched for at:

<http://auspost.com.au/postcode>

Postcode in which trips started

Number of booked hire trips

Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RII-DIMR

Pages 84 through 86 redacted for the following reasons:

Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DTMR

Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under the *Transport Operations (Passenger Transport) Regulation 2018*.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 7/1/2018 (dd/mm/yyyy)	To: 6/30/2019 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994* (TOPTA) and the *Transport Operations (Passenger Transport) Regulation 2018* (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released under the
Freedom of Information Act

1. Booked hire trips

Authorised booking entities are required to report information about the number of booked hire trips they arrange bookings for in each financial year broken down by the postcode of the location where the trip started.

Booked hire trips

Information is required about all booked hire trips provided using a taxi, limousine or booked hire vehicle.

Postcodes

Postcodes only need to be included in the report once, regardless of the number of trips that start in the postcode. For example, the 4001 postcode is to be reported once whether 1 or 1,000 trips start in the postcode during the reporting period.

Please use separate rows for each postcode and the number of trips.

Postcodes for suburbs, towns and cities can be searched for at:

<http://auspost.com.au/postcode>

Postcode in which trips started

Number of booked hire trips

Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DMP

Pages 90 through 93 redacted for the following reasons:

Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DTMR

2. Rank and Hail trips

Taxi service operators are required to report information about the number of rank and hail trips provided in a taxi for each financial year, broken down by the taxi service area in which the trip started.

Taxi Service areas

Regions and taxi service areas can be chosen from the drop down menus in the table below.

Taxi service areas only need to be included in the report once, regardless of the number of trips that start in the area. For example, the Brisbane taxi service area is to be reported once whether 1 or 1,000 trips start in the area during the reporting period.

Taxi service areas that are included more than once will be highlighted in red. Please remove any duplicates before sending the form to the Department of Transport and Main Roads.

Where necessary, additional rows can be inserted into the table by selecting a row/s from the table and right-clicking the selected cells and then clicking 'Insert'.

Taxi service area maps and descriptions are provided on the Transport and Main Roads website at:

<https://www.tmr.qld.gov.au/business-industry/Taxi-and-limousine/Industry-information/Taxi/Taxi-fares-service-areas-and-maps>

Released under RTI - DTPR



Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under the *Transport Operations (Passenger Transport) Regulation 2018*.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2018 (dd/mm/yyyy)	To: 30/06/2019 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994* (TOPTA) and the *Transport Operations (Passenger Transport) Regulation 2018* (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released under the Freedom of Information Act 2009

2. Rank and Hail trips

Taxi service operators are required to report information about the number of rank and hail trips provided in a taxi for each financial year, broken down by the taxi service area in which the trip started.

Taxi Service areas

Regions and taxi service areas can be chosen from the drop down menus in the table below.

Taxi service areas only need to be included in the report once, regardless of the number of trips that start in the area. For example, the Brisbane taxi service area is to be reported once whether 1 or 1,000 trips start in the area during the reporting period.

Taxi service areas that are included more than once will be highlighted in red. Please remove any duplicates before sending the form to the Department of Transport and Main Roads.

Where necessary, additional rows can be inserted into the table by selecting a row/s from the table and right-clicking the selected cells and then clicking 'Insert'.

Taxi service area maps and descriptions are provided on the Transport and Main Roads website at:

<https://www.tmr.qld.gov.au/business-industry/Taxi-and-limousine/Industry-information/Taxi/Taxi-fares-service-areas-and-maps>

Region	Taxi Service Area	Number of rank and hail trips
Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value		



Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under the *Transport Operations (Passenger Transport) Regulation 2018*.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2018 (dd/mm/yyyy)	To: 30/06/2019 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994* (TOPTA) and the *Transport Operations (Passenger Transport) Regulation 2018* (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released under the Freedom of Information Act 2009

1. Booked hire trips

Authorised booking entities are required to report information about the number of booked hire trips they arrange bookings for in each financial year broken down by the postcode of the location where the trip started.

Booked hire trips

Information is required about all booked hire trips provided using a taxi, limousine or booked hire vehicle.

Postcodes

Postcodes only need to be included in the report once, regardless of the number of trips that start in the postcode. For example, the 4001 postcode is to be reported once whether 1 or 1,000 trips start in the postcode during the reporting period.

Please use separate rows for each postcode and the number of trips.

Postcodes for suburbs, towns and cities can be searched for at:

<http://auspost.com.au/postcode>

Postcode in which trips started

Number of booked hire trips

Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RIA - DEMR

Page 100 redacted for the following reason:

Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DTMR

2. Rank and Hail trips

Taxi service operators are required to report information about the number of rank and hail trips provided in a taxi for each financial year, broken down by the taxi service area in which the trip started.

Taxi Service areas

Regions and taxi service areas can be chosen from the drop down menus in the table below.

Taxi service areas only need to be included in the report once, regardless of the number of trips that start in the area. For example, the Brisbane taxi service area is to be reported once whether 1 or 1,000 trips start in the area during the reporting period.

Taxi service areas that are included more than once will be highlighted in red. Please remove any duplicates before sending the form to the Department of Transport and Main Roads.

Where necessary, additional rows can be inserted into the table by selecting a row/s from the table and right-clicking the selected cells and then clicking 'Insert'.

Taxi service area maps and descriptions are provided on the Transport and Main Roads website at:

<https://www.tmr.qld.gov.au/business-industry/Taxi-and-limousine/Industry-information/Taxi/Taxi-fares-service-areas-and-maps>

Region	Taxi Service Area	Number of rank and hail trips
Part Refuse Sch.4 Part 4 s.7(1)(b)	Commercial value	

Released under RTI/DTMR



Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under the *Transport Operations (Passenger Transport) Regulation 2018*.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2018 (dd/mm/yyyy)	To: 30/06/2019 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994* (TOPTA) and the *Transport Operations (Passenger Transport) Regulation 2018* (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released under the Freedom of Information Act 2009

1. Booked hire trips

Authorised booking entities are required to report information about the number of booked hire trips they arrange bookings for in each financial year broken down by the postcode of the location where the trip started.

Booked hire trips

Information is required about all booked hire trips provided using a taxi, limousine or booked hire vehicle.

Postcodes

Postcodes only need to be included in the report once, regardless of the number of trips that start in the postcode. For example, the 4001 postcode is to be reported once whether 1 or 1,000 trips start in the postcode during the reporting period.

Please use separate rows for each postcode and the number of trips.

Postcodes for suburbs, towns and cities can be searched for at:

<http://auspost.com.au/postcode>

Postcode in which trips started

Number of booked hire trips

Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RIA-DIMR

Pages 104 through 106 redacted for the following reasons:

Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DTMR

2. Rank and Hail trips

Taxi service operators are required to report information about the number of rank and hail trips provided in a taxi for each financial year, broken down by the taxi service area in which the trip started.

Taxi Service areas

Regions and taxi service areas can be chosen from the drop down menus in the table below.

Taxi service areas only need to be included in the report once, regardless of the number of trips that start in the area. For example, the Brisbane taxi service area is to be reported once whether 1 or 1,000 trips start in the area during the reporting period.

Taxi service areas that are included more than once will be highlighted in red. Please remove any duplicates before sending the form to the Department of Transport and Main Roads.

Where necessary, additional rows can be inserted into the table by selecting a row/s from the table and right-clicking the selected cells and then clicking 'Insert'.

Taxi service area maps and descriptions are provided on the Transport and Main Roads website at:

<https://www.tmr.qld.gov.au/business-industry/Taxi-and-limousine/Industry-information/Taxi/Taxi-fares-service-areas-and-maps>

Region	Taxi Service Area	Number of rank and hail trips



Authorised booking entities and taxi service operators annual report

Form FS232 CFD V01 September 2018

Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under the *Transport Operations (Passenger Transport) Regulation 2018*.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2018 (dd/mm/yyyy)	To: 30/06/2019 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact:

personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994* (TOPTA) and the *Transport Operations (Passenger Transport) Regulation 2018* (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released under the Queensland Information Access Act 2009

1. Booked hire trips

Authorised booking entities are required to report information about the number of booked hire trips they arrange bookings for in each financial year broken down by the postcode of the location where the trip started.

Booked hire trips

Information is required about all booked hire trips provided using a taxi, limousine or booked hire vehicle.

Postcodes

Postcodes only need to be included in the report once, regardless of the number of trips that start in the postcode. For example, the 4001 postcode is to be reported once whether 1 or 1,000 trips start in the postcode during the reporting period.

Please use separate rows for each postcode and the number of trips.

Postcodes for suburbs, towns and cities can be searched for at:

<http://auspost.com.au/postcode>

Postcode in which trips started

Number of booked hire trips

Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RIA - DMR

2. Rank and Hail trips

Taxi service operators are required to report information about the number of rank and hail trips provided in a taxi for each financial year, broken down by the taxi service area in which the trip started.

Taxi Service areas

Regions and taxi service areas can be chosen from the drop down menus in the table below.

Taxi service areas only need to be included in the report once, regardless of the number of trips that start in the area. For example, the Brisbane taxi service area is to be reported once whether 1 or 1,000 trips start in the area during the reporting period.

Taxi service areas that are included more than once will be highlighted in red. Please remove any duplicates before sending the form to the Department of Transport and Main Roads.

Where necessary, additional rows can be inserted into the table by selecting a row/s from the table and right-clicking the selected cells and then clicking 'Insert'.

Taxi service area maps and descriptions are provided on the Transport and Main Roads website at:

<https://www.tmr.qld.gov.au/business-industry/Taxi-and-limousine/Industry-information/Taxi/Taxi-fares-service-areas-and-maps>

Region	Taxi Service Area	Number of rank and hail trips
Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value		

Released under RTI - DTMR



Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under sections 71H(1) and 71L(5) of the *Transport Operations (Passenger Transport) Regulation 2005*.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2017 (dd/mm/yyyy)	To: 30/06/2018 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994* (TOPTA) and the *Transport Operations (Passenger Transport) Regulation 2005* (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released under the Information Access Act 2009

1. Booked hire trips

Authorised booking entities are required to report information about the number of booked hire trips they arrange bookings for in each financial year broken down by the postcode of the location where the trip started.

Booked hire trips

Information is required about all booked hire trips provided using a taxi, limousine or booked hire vehicle.

Postcodes

Postcodes only need to be included in the report once, regardless of the number of trips that start in the postcode. For example, the 4001 postcode is to be reported once whether 1 or 1,000 trips start in the postcode during the reporting period.

Please use separate rows for each postcode and the number of trips.

Postcodes for suburbs, towns and cities can be searched for at:

<http://auspost.com.au/postcode>

Postcode in which trips started

Number of booked hire trips

Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DTPR

Pages 113 through 115 redacted for the following reasons:

Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DTMR



Authorised booking entities and taxi service operators annual report

Form F5232 CFD V01 May 2018

Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under sections 71H(1) and 71L(5) of the *Transport Operations (Passenger Transport) Regulation 2005*.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2017 (dd/mm/yyyy)	To: 30/06/2018 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

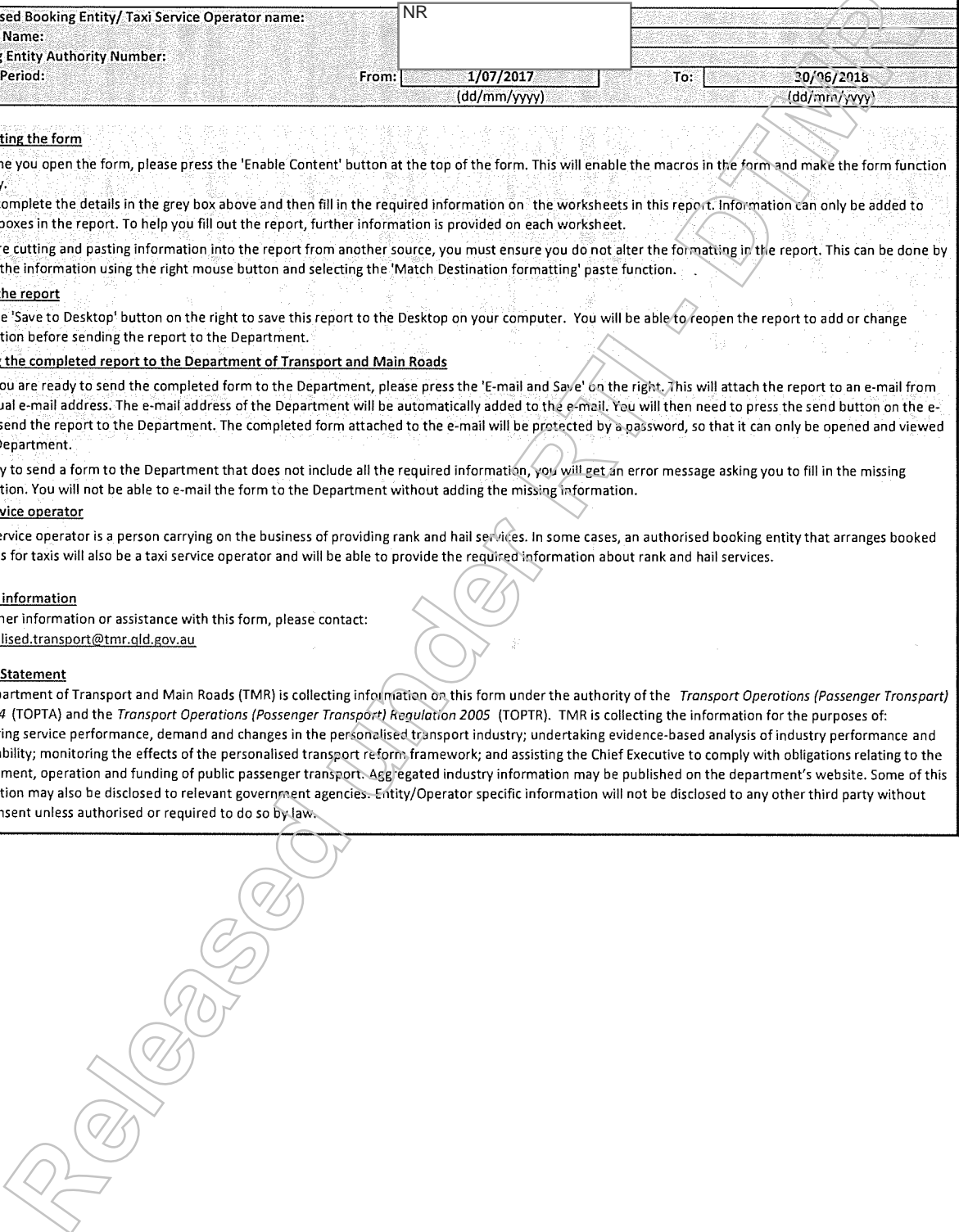
A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994* (TOPTA) and the *Transport Operations (Passenger Transport) Regulation 2005* (TOPTR). TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.



1. Booked hire trips

Authorised booking entities are required to report information about the number of booked hire trips they arrange bookings for in each financial year broken down by the postcode of the location where the trip started.

Booked hire trips

Information is required about all booked hire trips provided using a taxi, limousine or booked hire vehicle.

Postcodes

Postcodes only need to be included in the report once, regardless of the number of trips that start in the postcode. For example, the 4001 postcode is to be reported once whether 1 or 1,000 trips start in the postcode during the reporting period.

Please use separate rows for each postcode and the number of trips.

Postcodes for suburbs, towns and cities can be searched for at:

<http://auspost.com.au/postcode>

Postcode in which trips started	Number of booked hire trips
--	------------------------------------

Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value



Authorised booking entities and taxi service operators annual report

Form F5232 CFD V01 September 2018

Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under the *Transport Operations (Passenger Transport) Regulation 2018*.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2018 (dd/mm/yyyy)	To: 30/06/2019 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994 (TOPTA)* and the *Transport Operations (Passenger Transport) Regulation 2018 (TOPTR)*. TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.



1. Booked hire trips

Authorised booking entities are required to report information about the number of booked hire trips they arrange bookings for in each financial year broken down by the postcode of the location where the trip started.

Booked hire trips

Information is required about all booked hire trips provided using a taxi, limousine or booked hire vehicle.

Postcodes

Postcodes only need to be included in the report once, regardless of the number of trips that start in the postcode. For example, the 4001 postcode is to be reported once whether 1 or 1,000 trips start in the postcode during the reporting period.

Please use separate rows for each postcode and the number of trips.

Postcodes for suburbs, towns and cities can be searched for at:

<http://auspost.com.au/postcode>

Postcode in which trips started

Number of booked hire trips

Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RII - DMP

Pages 122 through 125 redacted for the following reasons:

Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DTMR

2. Rank and Hail trips

Taxi service operators are required to report information about the number of rank and hail trips provided in a taxi for each financial year, broken down by the taxi service area in which the trip started.

Taxi Service areas

Regions and taxi service areas can be chosen from the drop down menus in the table below.

Taxi service areas only need to be included in the report once, regardless of the number of trips that start in the area. For example, the Brisbane taxi service area is to be reported once whether 1 or 1,000 trips start in the area during the reporting period.

Taxi service areas that are included more than once will be highlighted in red. Please remove any duplicates before sending the form to the Department of Transport and Main Roads.

Where necessary, additional rows can be inserted into the table by selecting a row/s from the table and right-clicking the selected cells and then clicking 'Insert'.

Taxi service area maps and descriptions are provided on the Transport and Main Roads website at:

<https://www.tmr.qld.gov.au/business-industry/Taxi-and-limousine/Industry-information/Taxi/Taxi-fares-service-areas-and-maps>

Region	Taxi Service Area	Number of rank and hail trips

Released under RTI - DTPMR



Authorised booking entities and taxi service operators annual report

Form F5232 CFD V01 September 2018

Authorised booking entities and taxi service operators are required to use this form to report information for each financial year to the Department of Transport and Main Roads (the department) under the *Transport Operations (Passenger Transport) Regulation 2018*.

Authorised booking entities and taxi service operators are required to provide their completed form electronically to the department by 28 July each year.

Authorised Booking Entity/ Taxi Service Operator name:	NR	
Trading Name:		
Booking Entity Authority Number:		
Annual Period:	From: 1/07/2018 (dd/mm/yyyy)	To: 30/06/2019 (dd/mm/yyyy)

Completing the form

Each time you open the form, please press the 'Enable Content' button at the top of the form. This will enable the macros in the form and make the form function properly.

Please complete the details in the grey box above and then fill in the required information on the worksheets in this report. Information can only be added to certain boxes in the report. To help you fill out the report, further information is provided on each worksheet.

If you are cutting and pasting information into the report from another source, you must ensure you do not alter the formatting in the report. This can be done by pasting the information using the right mouse button and selecting the 'Match Destination formatting' paste function.

Saving the report

Press the 'Save to Desktop' button on the right to save this report to the Desktop on your computer. You will be able to reopen the report to add or change information before sending the report to the Department.

Sending the completed report to the Department of Transport and Main Roads

When you are ready to send the completed form to the Department, please press the 'E-mail and Save' on the right. This will attach the report to an e-mail from your usual e-mail address. The e-mail address of the Department will be automatically added to the e-mail. You will then need to press the send button on the e-mail to send the report to the Department. The completed form attached to the e-mail will be protected by a password, so that it can only be opened and viewed by the Department.

If you try to send a form to the Department that does not include all the required information, you will get an error message asking you to fill in the missing information. You will not be able to e-mail the form to the Department without adding the missing information.

Taxi service operator

A taxi service operator is a person carrying on the business of providing rank and hail services. In some cases, an authorised booking entity that arranges booked hire trips for taxis will also be a taxi service operator and will be able to provide the required information about rank and hail services.

Further information

For further information or assistance with this form, please contact: personalised.transport@tmr.qld.gov.au

Privacy Statement

The Department of Transport and Main Roads (TMR) is collecting information on this form under the authority of the *Transport Operations (Passenger Transport) Act 1994 (TOPTA)* and the *Transport Operations (Passenger Transport) Regulation 2018 (TOPTR)*. TMR is collecting the information for the purposes of: monitoring service performance, demand and changes in the personalised transport industry; undertaking evidence-based analysis of industry performance and sustainability; monitoring the effects of the personalised transport reform framework; and assisting the Chief Executive to comply with obligations relating to the development, operation and funding of public passenger transport. Aggregated industry information may be published on the department's website. Some of this information may also be disclosed to relevant government agencies. Entity/Operator specific information will not be disclosed to any other third party without your consent unless authorised or required to do so by law.

Released under the Information Access Act 2009

1. Booked hire trips

Authorised booking entities are required to report information about the number of booked hire trips they arrange bookings for in each financial year broken down by the postcode of the location where the trip started.

Booked hire trips

Information is required about all booked hire trips provided using a taxi, limousine or booked hire vehicle.

Postcodes

Postcodes only need to be included in the report once, regardless of the number of trips that start in the postcode. For example, the 4001 postcode is to be reported once whether 1 or 1,000 trips start in the postcode during the reporting period.

Please use separate rows for each postcode and the number of trips.

Postcodes for suburbs, towns and cities can be searched for at:

<http://auspost.com.au/postcode>

Postcode in which trips started

Number of booked hire trips

Part Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RFI - DMR

Pages 129 through 133 redacted for the following reasons:

Refuse Sch.4 Part 4 s.7(1)(b) Commercial value

Released under RTI - DTMR

2. Rank and Hail trips

Taxi service operators are required to report information about the number of rank and hail trips provided in a taxi for each financial year, broken down by the taxi service area in which the trip started.

Taxi Service areas

Regions and taxi service areas can be chosen from the drop down menus in the table below.

Taxi service areas only need to be included in the report once, regardless of the number of trips that start in the area. For example, the Brisbane taxi service area is to be reported once whether 1 or 1,000 trips start in the area during the reporting period.

Taxi service areas that are included more than once will be highlighted in red. Please remove any duplicates before sending the form to the Department of Transport and Main Roads.

Where necessary, additional rows can be inserted into the table by selecting a row/s from the table and right-clicking the selected cells and then clicking 'Insert'.

Taxi service area maps and descriptions are provided on the Transport and Main Roads website at:

<https://www.tmr.qld.gov.au/business-industry/Taxi-and-limousine/Industry-information/Taxi/Taxi-fares-service-areas-and-maps>

Region	Taxi Service Area	Number of rank and hail trips

RTI-1007

Request 2a

Compliance Lists

- Q4, 2018-19
- Q1, 2019-20
- Q2, 2019-20
- Q3, 2019-20

Released under RTI - DTMR

NR

TRUE	TRUE
TRUE	TRUE
TRUE	TRUE
FALSE	FALSE
FALSE	TRUE
TRUE	TRUE
FALSE	FALSE
TRUE	TRUE
TRUE	TRUE
FALSE	TRUE
TRUE	TRUE
FALSE	FALSE
TRUE	FALSE
FALSE	FALSE
TRUE	TRUE
TRUE	TRUE
TRUE	TRUE
FALSE	FALSE
TRUE	FALSE
FALSE	TRUE
FALSE	FALSE
TRUE	TRUE
TRUE	TRUE
TRUE	TRUE
FALSE	TRUE
TRUE	TRUE
TRUE	FALSE
TRUE	TRUE
TRUE	TRUE
FALSE	TRUE
FALSE	FALSE
FALSE	FALSE
TRUE	TRUE
TRUE	TRUE
TRUE	TRUE
TRUE	TRUE
TRUE	TRUE
FALSE	TRUE
FALSE	TRUE
TRUE	FALSE
FALSE	FALSE
TRUE	TRUE
FALSE	TRUE
FALSE	FALSE
TRUE	TRUE
FALSE	FALSE
TRUE	FALSE
FALSE	TRUE
TRUE	FALSE
FALSE	FALSE
TRUE	TRUE
FALSE	FALSE
TRUE	TRUE
TRUE	TRUE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
TRUE	TRUE
TRUE	TRUE
FALSE	FALSE
FALSE	FALSE
TRUE	TRUE
TRUE	TRUE
FALSE	FALSE
FALSE	FALSE
TRUE	TRUE

Released under RTI - DTMR

NR

FALSE	FALSE
TRUE	FALSE
TRUE	TRUE
TRUE	TRUE
FALSE	FALSE
TRUE	FALSE
TRUE	TRUE
FALSE	FALSE
TRUE	TRUE
TRUE	TRUE
FALSE	FALSE
FALSE	FALSE
TRUE	TRUE
FALSE	FALSE
TRUE	TRUE
FALSE	FALSE
TRUE	TRUE
FALSE	FALSE
FALSE	FALSE
TRUE	FALSE
TRUE	TRUE
FALSE	FALSE
FALSE	FALSE
TRUE	FALSE
FALSE	FALSE
TRUE	TRUE
TRUE	FALSE
FALSE	FALSE
TRUE	TRUE
FALSE	FALSE
TRUE	TRUE
TRUE	TRUE
TRUE	TRUE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
TRUE	TRUE
TRUE	TRUE
TRUE	TRUE
TRUE	TRUE
TRUE	TRUE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
TRUE	FALSE
TRUE	TRUE
FALSE	TRUE
TRUE	TRUE
FALSE	FALSE
TRUE	FALSE
TRUE	TRUE
TRUE	TRUE
TRUE	TRUE

Released under RTI - DTMR

NR

TRUE
FALSE
TRUE
FALSE
FALSE
TRUE
TRUE
TRUE
TRUE
FALSE
TRUE
FALSE
FALSE
FALSE
TRUE
FALSE
FALSE
FALSE
TRUE
FALSE
TRUE
TRUE
TRUE
TRUE
FALSE
FALSE
FALSE
FALSE
FALSE
TRUE
FALSE
TRUE
TRUE
TRUE
FALSE
FALSE
TRUE
TRUE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
TRUE
FALSE
FALSE
TRUE
FALSE
FALSE
TRUE

TRUE
FALSE
TRUE
TRUE
FALSE
FALSE
TRUE
TRUE
TRUE
FALSE
TRUE
FALSE
TRUE
FALSE
FALSE
TRUE
FALSE
FALSE
TRUE
FALSE
TRUE
TRUE
TRUE
TRUE
FALSE
FALSE
FALSE
TRUE
FALSE
TRUE
TRUE
TRUE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
TRUE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
FALSE
TRUE
FALSE
FALSE

NR

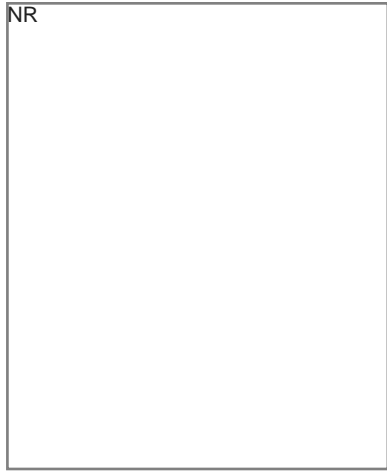
Released under RTI - DTMR

NR

TRUE	TRUE
FALSE	FALSE
TRUE	TRUE
FALSE	FALSE
FALSE	FALSE
TRUE	TRUE
TRUE	TRUE
TRUE	TRUE
TRUE	TRUE
FALSE	FALSE
TRUE	TRUE
FALSE	FALSE
TRUE	TRUE
TRUE	TRUE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
TRUE	TRUE
FALSE	FALSE
TRUE	FALSE
TRUE	TRUE
FALSE	FALSE
TRUE	TRUE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
TRUE	TRUE
FALSE	FALSE
FALSE	FALSE
TRUE	TRUE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
TRUE	TRUE
TRUE	FALSE
TRUE	TRUE
TRUE	FALSE
TRUE	TRUE
TRUE	TRUE
TRUE	TRUE
TRUE	TRUE
TRUE	TRUE
TRUE	TRUE
TRUE	TRUE
FALSE	FALSE
FALSE	FALSE
TRUE	TRUE
FALSE	FALSE

Released under RTI - DTMR

NR



TRUE	TRUE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
TRUE	TRUE
FALSE	FALSE
FALSE	TRUE
FALSE	FALSE
TRUE	FALSE
FALSE	FALSE
FALSE	TRUE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
TRUE	TRUE
FALSE	FALSE
FALSE	FALSE
FALSE	FALSE
TRUE	TRUE
TRUE	FALSE
TRUE	FALSE

Released under RTI - DTMR

NR

[Redacted]

0

[Redacted]

0

0

0

0

[Redacted]

0

[Redacted]

0

[Redacted]

0

0

[Redacted]

0

[Redacted]

0

[Redacted]

0

0

0

0

[Redacted]

0

[Redacted]

0

0

0

[Redacted]

0

0

0

0

0

[Redacted]

0

0

0

[Redacted]

0

0

0

0

[Redacted]

0

[Redacted]

Released Under RTI - DTMR

Table with a single column labeled 'NR' containing various numerical ranges such as '1 to 5', '6 to 20', and '21 to 50'.

Table with a single column labeled 'NR' containing various numerical ranges such as '1 to 5', '6 to 20', and 'More than 50'.

0	0	1	8
0	0	1	8
0	0	1	8
0	0	1	8
0	0	1	8
0	0	1	8
0	0	1	8
0	0	1	8
0	0	2	8
0	0	2	8
0	0	2	8
0	0	2	8
0	0	3	8
0	0	3	8
0	0	3	8
0	0	4	8
0	0	4	8
0	0	4	8
0	0	5	8
0	0	5	8
0	0	5	8
0	0	5	8
0	0	5	8
0	0	5	8
0	0	5	8
0	0	5	8
1	6	6	6
5	6	6	6
1	6	6	6
1	6	6	6
3	6	6	6
1	6	6	6
1	6	6	6
1	6	6	6
1	6	6	6
1	6	6	6
1	6	6	6
99	6	6	6
2	6	6	6
1	6	6	6
5	6	6	6
1	6	6	6
2	6	6	6
1	6	6	6
66	6	6	6
1	6	6	6
4	6	6	6
5	6	6	6
2	6	6	6
1	6	6	6
66	6	6	6
99	6	6	6
99	6	6	6
1	6	6	6
2	6	6	6
99	6	6	6
1	6	6	6
1	6	6	6
99	6	6	6
1	6	6	6
99	6	6	6

99	Received, but not checked	7	1.63%
66	Report received by post, PDF or Word attachment, or body of text in email	2	0.47%
77	No report yet, but have emailed non-macro or PDF version	0	0.00%
1	Report received, no errors	19	4.42%
2	Report received, minor corrections by PTP team	4	0.93%
3	Report received, have requested BEA to correct errors, but not yet received	3	0.70%
4	BEA corrected report / provided further info (also use if PTP made corrections)	2	0.47%
5	Advice received that BEA not operating/providing trips and no report (no affiliated drivers/vehicles)	9	2.09%
8	Report received after 2nd compliance email (and total of codes 1-5 above)	46	10.70%

	Numbers	Percentages
0	No report received	
X	Received, but not checked	
A	Report received by post, PDF or Word attachment, or body of text in email	
1	Report received, no errors	
2	Report received, minor corrections by PTP team	
3	Report received, have requested BEA to correct errors, but not yet received	
4	BEA corrected report / provided further info (also use if PTP made corrections)	
5	Advice received that BEA not operating/providing trips and no report (no affiliated drivers/vehicles)	
9	Report received after warning email, or delivery failure (and total of codes 1 to 5 above)	

Released Under RTI

NR

NR

1 to 5	4	6	6	6
1 to 5	1	6	6	6
1 to 5	1	6	6	6
1 to 5	1	6	6	6
1 to 5	1	6	6	6
1 to 5	1	6	6	6
1 to 5	1	6	6	6
1 to 5	1	6	6	6
6 to 20	1	6	6	6
1 to 5	2	6	6	6
1 to 5	2	6	6	6
1 to 5	5	6	6	6
More than 50	1	6	6	6
1 to 5	1	6	6	6
1 to 5	3	6	6	6
1 to 5	1	6	6	6
1 to 5	5	6	6	6
1 to 5	1	6	6	6
1 to 5	1	6	6	6
6 to 20	99	6	6	6
1 to 5	1	6	6	6
1 to 5	2	6	6	6
1 to 5	1	6	6	6
1 to 5	66	6	6	6
1 to 5	2	6	6	6
1 to 5	66	6	6	6
1 to 5	66	6	6	6
1 to 5	66	6	6	6
1 to 5	66	6	6	6
1 to 5	66	6	6	6
1 to 5	3	6	6	6
1 to 5	1	6	6	6
1 to 5	1	6	6	6
1 to 5	66	6	6	6
1 to 5	66	6	6	6
1 to 5	1	6	6	6
1 to 5	1	6	6	6
1 to 5	4	6	6	6
1 to 5	3	6	6	6
1 to 5	5	6	6	6
1 to 5	1	6	6	6
1 to 5	5	6	6	6
1 to 5	99	6	6	6
1 to 5	4	6	6	6
1 to 5	5	6	6	6
1 to 5	2	6	6	6
1 to 5	1	6	6	6
1 to 5	4	6	6	6
1 to 5	66	6	6	6
1 to 5	66	6	6	6
1 to 5	1	6	6	6
6 to 20	1	6	6	6
1 to 5	1	6	6	6
1 to 5	4	6	6	6
1 to 5	4	6	6	6
6 to 20	1	6	6	6
1 to 5	1	6	6	6
1 to 5	4	6	6	6
1 to 5	2	6	6	6
1 to 5	1	6	6	6
1 to 5	5	6	6	6
1 to 5	2	6	6	6
1 to 5	1	6	6	6
1 to 5	1	6	6	6
1 to 5	1	6	6	6
1 to 5	1	6	6	6
1 to 5	1	6	6	6

Released under RTI - DTMR

NR

[Empty box]

1 to 5
More than 50
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
6 to 20
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
6 to 20
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
6 to 20
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
1 to 5
6 to 20

NR
[Empty box]

0	1	7	7
0	4	7	7
0	4	7	7
0	1	7	7
0	1	7	7
0	5	7	7
0	5	7	7
0	1	7	7
0	4	7	7
0	5	7	7
0	2	7	7
0	2	7	7
0	66	7	7
0	1	7	7
0	4	7	7
0	1	7	7
0	4	7	7
0	5	7	7
0	5	7	7
0	1	7	7
0	1	7	7
0	5	7	7
0	1	7	7
0	1	7	7
0	66	7	7
0	1	7	7
0	66	7	7
0	1	7	7
0	1	7	7
0	4	7	7
0	4	7	7
0	4	7	7
0	5	7	7
0	1	7	7
0	1	7	7
0	55	7	7
0	0	66	8
0	0	66	8
0	0	99	8
0	0	99	8
0	0	99	8
0	0	99	8
0	0	99	8
0	0	99	8
0	0	99	8
0	0	99	8
0	0	99	8
0	0	99	8
0	0	99	8
0	0	99	8
0	0	99	8
0	0	99	8
0	0	99	8

Released under RTI - DTMR

RTI-1007

Request 2b

Incomplete Data

- Quarter 2, 2019-20
- Quarter 3, 2019-20

Released under RTI - DTMR

2(b) — number of authorised booking entities (BEA holders) that the Department of Transport and Main Roads asked to updated or correct their data report for quarters where this data is available

	Quarter 2, 2019-20	Quarter 3, 2019-20
Number of BEA holders:	249 (of 445)	117 (of 430)
<i>TMR made a minor correction</i>	196	65
<i>TMR requested the BEA to make corrections</i>	53	52

Note — this data was not collected for previous reporting periods.

Released under RTI - DTMR

RTI-1007

Request 3

Follow up emails

- DiDi
- Ingogo
- Ladies Let's Roll
- Rasier Pacific
- Regent Taxis
- Yellow Cabs

Released under RTI - DTMR

Follow up emails

Lupita Z Green

2019-20, Q1 email 1

From: PT Data Reporting
Sent: Thursday, 7 November 2019 9:51 AM
To: NR
Cc: Christopher Z McDonald; Kathryn L Wickbold; Diane Z Gracias
Subject: RE: Quarterly Reporting

Hi NR

Thanks for the draft report.

As I advised on Friday, Didi will need to collect vehicle service licence numbers as part of its process for signing up drivers and vehicles. The Personalised Transport Public Register and API are not designed to be used for obtaining or verifying the service licence numbers included in the quarterly reports.

This is because the register and the API will only return information on approved BHSLs that are current at the time the register is searched. If Didi uses the API at the end of the reporting period, some of the BHSLs that were affiliated during the quarter might not show up on the register as the BHSL might no longer be current. That is, the BHSL might have expired, been surrendered or cancelled or the vehicle may never have been attached to a BHSL. Therefore, the register or API should not be used for quarterly data reporting purposes.

Instead, we recommend that Didi uses the API to check the currency of vehicles BHSLs on a daily basis to ensure that it only allocates jobs to licensed vehicles.

From a quick review of the draft report, there are a couple of additional issues that will also need to be addressed in the final version of the report please. These are detailed below:

Coversheet

Didi will need to enter its authorised booking entity (BEA) name and number in the grey rows in the coversheet before submitting the report to TMR. These details can be found in the Booking Entity Authorisation that was e-mailed or mailed to the contact person nominated in the BEA application. You can also search for these details on the Personalised Transport Public Register.

Worksheet 1 — Affiliated drivers

Start dates of affiliation are required for all the driver authorisation numbers list in this worksheet. There are a number that currently have 'null' in the start date column — please review and replace these in the final report.

For future reporting, please note that completed reports are due to TMR within 28 days of the end of each reporting quarter. The deadline dates are 28 October, 28 January, 28 April and 28 July each year.

If you have any question or need any further advice, please give me a call. Otherwise, we look forward to receiving Didi's final report as soon as possible.

Matthew Simpson
Principal Policy Advisor
Personalised Transport Policy
TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



From: NR [redacted]@didiglobal.com>
Sent: Wednesday, 6 November 2019 12:09 PM
To: PT Data Reporting <PT_Data_Reporting@tmr.qld.gov.au>
Subject: Quarterly Reporting

To TMR Personalised Transport Reform Unit

Enclosed is DiDi's interim Quarterly Reporting for the period of 1st July 2019 to 30th September 2019.

Note that all fields have been completed and we are working towards finalising all Vehicle Service Licence Numbers as listed in Tab 2.

As discussed with Kit McDonald, the final report with all the completed VHSL will be sent in due course as we cross check all the Booked Hire Service Licences via the Personalised Transport Public Register.

Data provided is Commercial in confidence.

Any queries, do let me know.

Best regards

NR
[redacted signature box]

DiDi Global
Mobile: NR [redacted]
Email: NR [redacted]@didiglobal.com
Web: <http://www.didiglobal.com>



Released under RTI - DTMR

Follow-up email 2019-20. QL email 2

Lupita Z Green

From: Matthew Y Simpson
Sent: Tuesday, 12 November 2019 12:29 PM
To: [NR]@didiglobal.com'
Cc: Kathryn L Wickbold; Diane Z Gracias
Subject: Queensland data reporting
Attachments: Annual reporting form web v82.xlsm

Hi [NR]

Further to our discussions earlier, please find attached a copy of the current annual reporting template.

The template is also available on the Department of Transport & Main Roads (TMR) website, along with a lot of other useful information about data keeping and reporting: <https://www.tmr.qld.gov.au/business-industry/Taxi-and-limousine/Industry-information/Industry-regulations/Data-keeping-and-reporting>

The information on the website includes tables of the data that Didi and other authorised booking entities (BEA holders) need to keep and report. Broadly, the approach in Queensland is that BEA holders need to keep a range of driver, vehicle, trip and fatigue data, with key parts of this data then reported quarterly and annually.

Didi will need to report other data following a written request from the TMR. Didi will need to ensure it is collecting and storing all the data it is required to keep.

I look forward to receiving Didi's finalised data report for the July to September 2019 quarter by the end of this month and touching base next week on progress with the input of the BHSL numbers.

Regards.

Matthew Simpson
Principal Policy Advisor
Personalised Transport Policy
TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEO



From: Matthew Y Simpson
Sent: Friday, 22 November 2019 1:42 PM
To: NR@didiglobal.com'
Cc: Christopher Z McDonald; Kathryn L Wickbold; Diane Z Gracias
Subject: RE: Booking record information

Hi NR

Thanks for the completed data report.

NR

In terms of the data report, there are just a few issues that need addressing and/or clarifying, please:

Affiliated drivers (worksheet 1)

1. There are some driver authorisation (DA) numbers that have 'nul' rather than a start date of affiliation. Can start dates be provided please?
2. None of the DA numbers have end dates of affiliation. Is this because none were disaffiliated, or ended their booking arrangement with DiDi, during the reporting period? I note that it, in contrast, 191 vehicles ceased to be available/were disaffiliated during the period. What happened with the drivers of those vehicles?

Affiliated vehicles (worksheet 2):

3. Can you please remove all the times from the start date of affiliation column. Times only seems to be in the column for disaffiliated vehicles.
4. There are some vehicles that do not have a service licence number and have 'submitted screenshot of COI' or something similar in the relevant column. These vehicles then have start dates of affiliation and don't seem to be disaffiliated for at least 2-3 days. A couple do not have an end of affiliation at all (see row 1572 for an example). How do these entries arise? Do they mean that the relevant vehicle was allocated trips or available to do trips for those few days. Or did the vehicle not meet Didi's authentication requirements and so was not ever affiliated/allocated trips/available to do trips?
5. There are some vehicles that have 'new plate number.....' type entries in their service licence number column (for example, see rows 311, 1586 2020 — which all seem to involve the same booked hire service licence number (BHSL). Where the vehicle attached to a BHSL changes the old registration plate needs to be reported with the BHSL number and the start and end date of affiliation. The new registration plate then needs to be reported with the same BHSL and the new start date of affiliation.

The situation is different if the same registration plate/vehicle gets a new BHSL during the reporting period because the old BHSL has expired. Generally, the registration plate can simply be reported with the new BHSL number and the original start date of affiliation. There doesn't need to be an end date of affiliation unless there is a period when the vehicle can't be allocated trips until the new BHSL is provided. In that case, please report a disaffiliation date for the vehicle under the old BHSL and a new affiliation start date for the vehicle with the new BHSL. Didi's business practices in this area will help determine what data should be reported. Even if the disaffiliation only lasts for a few hours, the disaffiliation will need to be included in the report.

6. There seem to be lots of entries that duplicates of the same registration number , service licence number and start date affiliation — for example, see rows 694, 1496 and 8087. Are these genuine duplicates and can they be removed from the report?

Hope that all makes sense. Please give me a call if you have any queries or need anything else.

Thanks for your help.

Regards.

Matthe. What happened w Simpson
Principal Policy Advisor
Personalised Transport Policy
TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



From: NR [redacted]@didiglobal.com>
Sent: Thursday, 21 November 2019 1:22 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Cc: Christopher Z McDonald <Christopher.McDonald@translink.com.au>
Subject: Re: Booking record information

Hi Matthew

Enclosed is the July to September Reporting with the completed Vehicle Service Licence Number data.

We appreciate the flexibility of TMR in accommodating a later submission date.

Best regards



DiDi Global
Mobile: NR [redacted]
Email: NR [redacted]@didiglobal.com
Web: <https://www.didiglobal.com/>

From: Matthew Y Simpson <Matthew.Simpson@translink.com.au>

Sent: 21 November 2019 11:47

To: NR

Cc: Christopher Z McDonald

Subject: FW: Booking record information

NR

Regards.

Matthew Simpson
Principal Policy Advisor
Personalised Transport Policy
TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



From: Matthew Y Simpson

Sent: Wednesday, 9 October 2019 11:25 AM

To: NR @didiglobal.com' NR @didiglobal.com>

Cc: Kelly A Stoertzer <Kelly.Stoertzer@translink.com.au>



Subject: Booking record information

NR

Regards.

Matthew Simpson
Principal Policy Advisor
Personalised Transport Policy
TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).



Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

From: Christopher Z McDonald
Sent: Monday, 3 February 2020 7:12 AM
To: Matthew Y Simpson
Subject: FW: Your quarterly report is overdue

FYI from Didi

Kit McDonald
Director (Personalised Transport Policy) | Service Policy
TransLink Division | Department of Transport and Main Roads

Floor 7 | 61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4051 | m NR
e christopher.mcdonald@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



From: NR @didiglobal.com>
Sent: Friday, 31 January 2020 11:48 PM
To: Suzanne A Rose <suzanne.rose@translink.com.au>
Cc: Christopher Z McDonald <Christopher.McDonald@translink.com.au>
Subject: RE: Your quarterly report is overdue

Dear Suzanne

Thank you for the reminder.

We are endeavouring to finalise TMR Quarterly Reporting for the period of 1st Oct 2019 to 31st Dec 2019.

I have been overseas for the past couple of weeks and HQ is closed due to the Lunar New Year Public Holiday.

I will keep you informed of developments.

Best regards

NR


DiDi Global
Mobile: NR
Email: NR @didiglobal.com
Web: <http://www.didiglobal.com>



From: Suzanne A Rose <suzanne.rose@translink.com.au>
Sent: Friday, 31 January 2020 9:32 AM
To: NR @didiglobal.com>
Cc: Christopher Z McDonald <Christopher.McDonald@translink.com.au>
Subject: FW: Your quarterly report is overdue

Hello NR

I wanted to make you aware that Didi has not complied with submitting their reporting for the most recent quarter, and would have received the below email yesterday.

I'd be grateful if you could give this matter your urgent attention to ensure Didi complies promptly.

If you have any questions, please don't hesitate to ask.

Regards

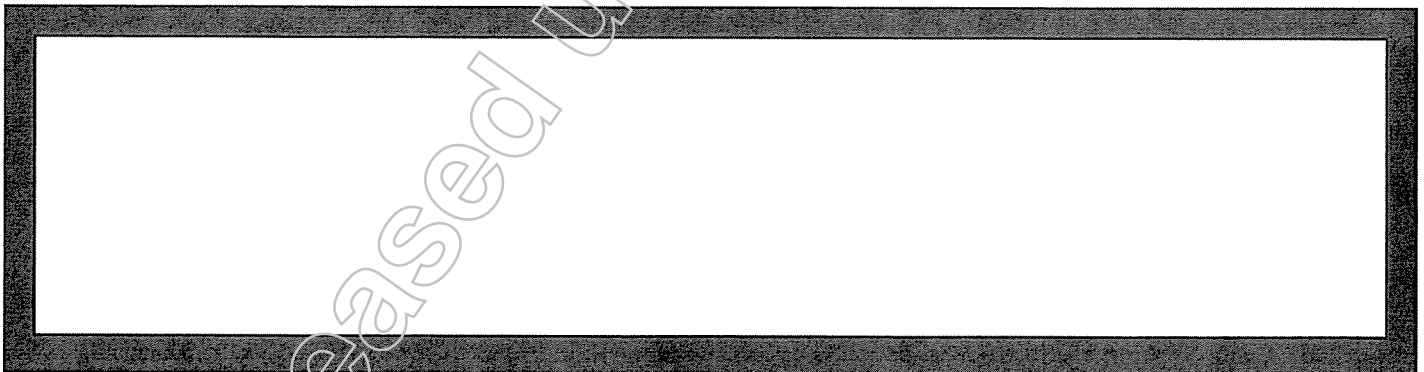
Suzanne Rose
Executive Director (Service Policy) | **Passenger Transport Integration Branch**
TransLink Division | Department of Transport and Main Roads

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 33384209 | m NR
e Suzanne.Rose@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



From: Personalised Transport Reform Unit <no-reply@email.translink.com.au>
Sent: Thursday, 30 January 2020 12:09 PM
To: Personalised Transport <personalised.transport@tmr.qld.gov.au>
Subject: Your quarterly report is overdue



Having trouble viewing this email? [View online](#)



Your quarterly report is overdue

Data reports for the October to December 2019 period were due by 28 January 2020.

Our records indicate that your quarterly data report is overdue.

Non-compliance has consequences and may trigger:

- a chain of responsibility audit
- enforcement action, including penalties of up to 150 penalty units (\$20,017)
- the suspension or cancellation of your booking entity authorisation.

To avoid further action, please provide your completed report to PT-Data-Reporting@tmr.qld.gov.au by **Friday 7 February 2020**.

If you have very recently submitted your report, thank you and please disregard this email.

For more information on your data keeping and reporting requirements, visit the [data keeping and reporting page](#).

You have received this email as you are registered as a current BEA holder with the Department of Transport and Main Roads.

This email was sent by TransLink, GPO Box 50 Brisbane QLD 4001 to personalised.transport@tmr.qld.gov.au

WARNING: This email (including any attachments) may contain legally

privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

Released under RTI - DTMR

From: Matthew Y Simpson
Sent: Tuesday, 24 March 2020 8:56 AM
To: NR
Cc: Kathryn L Wickbold
Subject: RE: Your quarterly report is overdue

Thanks NR look forward to hearing more when you've heard from your technical team.

Regards.

Matthew Simpson
 Principal Policy Advisor
 Personalised Transport Policy
 TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
 61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
 t 07 3338 4471 | f 3338 4600
 e matthew.simpson@translink.com.au
 w www.translink.com.au w www.tmr.qld.gov.au
 f /TransLinkQLD e /TransLinkSEQ



From: NR @didiglobal.com>
Sent: Monday, 23 March 2020 6:11 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Cc: Kathryn L Wickbold <Kathryn.Wickbold@translink.com.au>
Subject: RE: Your quarterly report is overdue

Hi Matthew

I hope you are keeping well.

I have followed with Technical R&D Team for the implementation of Service Licence Numbers for an update.

In relation to your question, I will revert back if this can be done from the previous Quarterly Report or for the incoming Report which is due in April.

Noted, we will remove "Null" in future reporting.

Best regards

NR

DiDi Global
 Mobile: NR
 Email: NR @didiglobal.com
 Web: <http://www.didiglobal.com>



From: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Sent: Friday, 20 March 2020 10:50 AM
To: @didiglobal.com>
Cc: Kathryn L Wickbold <Kathryn.Wickbold@translink.com.au>
Subject: RE: Your quarterly report is overdue

Hi

Thanks for the data report.

I just wanted to touch base on how you're going with the back end fix for the service licence numbers?

When it's implemented, will you be able to provide us an updated report for the October to December 2019 quarter? Or will the fix just apply going forward to the data for the January to March 2020 quarter?

To flag a more minor issue, can you please remove the nulls from future reports. If a driver or vehicle doesn't have a disaffiliation date, the cell can be left blank.

Regards.

Matthew Simpson
Principal Policy Advisor
Personalised Transport Policy
TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 [/TransLinkQLD](#)  [/TransLinkSEQ](#)



From: @didiglobal.com>
Sent: Tuesday, 4 February 2020 2:55 PM
To: Suzanne A Rose <suzanne.rose@translink.com.au>
Cc: Christopher Z McDonald <Christopher.McDonald@translink.com.au>
Subject: RE: Your quarterly report is overdue

Hi Suzanne

Enclosed is the TMR Quarterly Reporting for 1st Oct 2019 to 31st Dec 2019.

We are still implementing the back end requirement for Vehicle Service Licence Number.

Any queries, do let me know.

Thanks

NR

DiDi Global

Mobile: NR

Email: NR @didiglobal.com

Web: <http://www.didiglobal.com>



From: NR

Sent: Saturday, 1 February 2020 12:48 AM

To: 'Suzanne A Rose' <suzanne.rose@translink.com.au>

Cc: Christopher Z McDonald <Christopher.McDonald@translink.com.au>

Subject: RE: Your quarterly report is overdue

Dear Suzanne

Thank you for the reminder.

We are endeavouring to finalise TMR Quarterly Reporting for the period of 1st Oct 2019 to 31st Dec 2019.

I have been overseas for the past couple of weeks and HQ is closed due to the Lunar New Year Public Holiday.

I will keep you informed of developments.

Best regards

NR

DiDi Global

Mobile: NR

Email: NR @didiglobal.com

Web: <http://www.didiglobal.com>



From: Suzanne A Rose <suzanne.rose@translink.com.au>

Sent: Friday, 31 January 2020 9:32 AM

To: NR @didiglobal.com

Cc: Christopher Z McDonald <Christopher.McDonald@translink.com.au>

Subject: FW: Your quarterly report is overdue

Hello NR

I wanted to make you aware that Didi has not complied with submitting their reporting for the most recent quarter, and would have received the below email yesterday.

I'd be grateful if you could give this matter your urgent attention to ensure Didi complies promptly.

If you have any questions, please don't hesitate to ask.

Regards

Suzanne Rose

Executive Director (Service Policy) | **Passenger Transport Integration Branch**
TransLink Division | Department of Transport and Main Roads

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001

t 07 33384209 | m NR

e Suzanne.Rose@translink.com.au

w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ

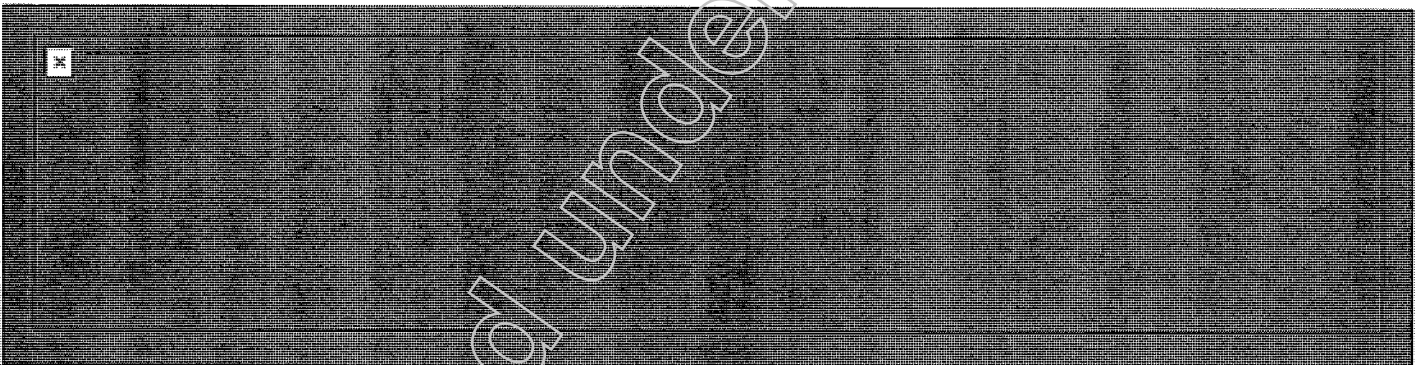


From: Personalised Transport Reform Unit <no-reply@email.translink.com.au>

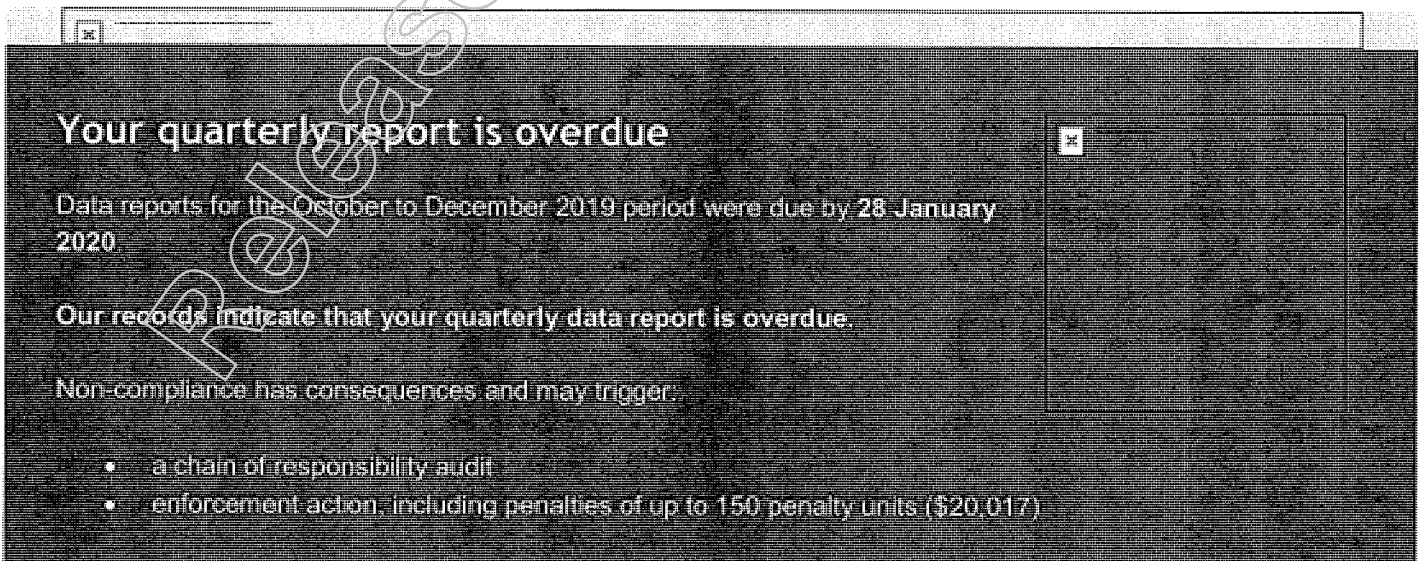
Sent: Thursday, 30 January 2020 12:09 PM

To: Personalised Transport <personalised.transport@tmr.qld.gov.au>

Subject: Your quarterly report is overdue



Having trouble viewing this email? [View online](#)

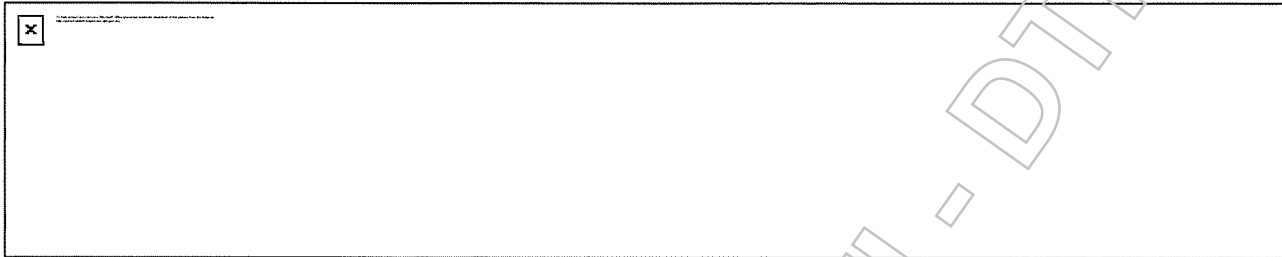


- the suspension or cancellation of your booking entity authorisation.

To avoid further action, please provide your completed report to PT_Data_Reporting@tmr.qld.gov.au by Friday 7 February 2020.

If you have very recently submitted your report, thank you and please disregard this email.

For more information on your data keeping and reporting requirements, visit the [data keeping and reporting page](#).



You have received this email as you are registered as a current BEA holder with the Department of Transport and Main Roads.

This email was sent by TransLink, GPO Box 50 Brisbane QLD 4001 to personalised.transport@tmr.qld.gov.au



WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

Released under RTI - DTMR

From: Matthew Y Simpson
Sent: Wednesday, 10 June 2020 8:34 AM
To: NR
Cc: Kit Z McDonald; Kathryn L Wickbold
Subject: RE: Quarterly reporting

Hi NR

I'm following up the issues with your data report for the January to March 2020 period.

The team has had a closer look at the report and there are a number of duplicate drivers and vehicles in the report. There are 1,637 duplicate driver authorisation numbers (leaving 11,759 unique drivers) and 1,072 duplicate registration numbers and service licence numbers (leaving 12,321 unique vehicles).

Can you please advise how the duplicates have arisen? Are they drivers and vehicles that were disaffiliated on your system for a period and then reaffiliated? If so, end dates of affiliation are required to show when the drivers or vehicles first affiliation ended.

In addition, I can confirm that service licence numbers for 1,909 vehicles are missing from the report. Now that the back end changes to your system have been made, can you provide service licence numbers for these vehicles?

Please let me know if you would like me to set up a meeting to discuss these issues further.

Regards.

Matthew Simpson
Principal Policy Advisor
Personalised Transport Policy
TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 [/TransLinkQLD](#)  [/TransLinkSEQ](#)



From: Matthew Y Simpson
Sent: Wednesday, 27 May 2020 9:43 AM
To: NR @didiglobal.com>
Cc: Kit Z McDonald <Christopher.McDonald@translink.com.au>; Kathryn L Wickbold <Kathryn.Wickbold@translink.com.au>
Subject: RE: Quarterly reporting

Hi NR

Thanks for the update, its good news.

Can you please also advise on the absence of disaffiliation dates for your drivers and vehicles. None of your drivers or vehicles had an end date of affiliation in the January to March 2020 report. Is this because no drivers or vehicles were disaffiliated during the period or because this information is not collected and/or cannot be reported?

Regards,

Matthew Simpson
Principal Policy Advisor
Personalised Transport Policy
TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



From: NR [redacted]@didiglobal.com>
Sent: Friday, 15 May 2020 2:08 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Cc: Kit Z McDonald <Christopher.McDonald@translink.com.au>; Kathryn L Wickbold <Kathryn.Wickbold@translink.com.au>; Suzanne A Rose <suzanne.rose@translink.com.au>
Subject: RE: Quarterly reporting

Dear Matthew

I hope you are well.

Thank for TMR's patience on the issue of the Booked Hire Service Licence.

I can confirm that the BHSL function is now live in the backend and is now enabled in our platform.

Best regards

NR [redacted]

DiDi Global

Mobile: NR [redacted]

Email: NR [redacted]@didiglobal.com

Web: <http://www.didiglobal.com>



From: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Sent: Thursday, 7 May 2020 11:43 AM
To: NR [redacted]@didiglobal.com>
Cc: Kit Z McDonald <Christopher.McDonald@translink.com.au>; Kathryn L Wickbold

<Kathryn.Wickbold@translink.com.au>

Subject: RE: Quarterly reporting

Hi

Thanks for the data report.

The template form you received already had the BEA name and number in the coversheet filled out. It also has grey buttons that should be used to save and return the form to us. Problems can arise when BEA holders save a report in a different way, using a different file name. This can affect the BEA name and number in the coversheet.

Problems can also arise when there are blank cells left in a form that are required to be filled in – for example, service licence numbers for vehicles. There are protections in the form to stop these sorts of cells being left blank.

In this report there are over 2,000 blank service licence number cells. Can you please update me on progress with the back end requirement for services licence numbers and when this is likely to be finalised?

I also note that none of your drivers or vehicles has an end date of affiliation in the report. Is this because no drivers or vehicles were disaffiliated or because this information is not collected and/or cannot be reported?

If a driver or vehicle doesn't have an end date, please leave the cell blank, rather than have 'null' in it.

Regards.

Matthew Simpson
Principal Policy Advisor
Personalised Transport Policy
TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 [/TransLinkQLD](#)  [/TransLinkSEQ](#)



From: @didiglobal.com>
Sent: Thursday, 30 April 2020 5:03 PM
To: Suzanne A Rose <suzanne.rose@translink.com.au>
Cc: Kit Z McDonald <Christopher.McDonald@translink.com.au>
Subject: RE: Quarterly reporting

Hi Suzanne

I hope you are well.

Enclosed is the Quarterly Reporting from 1st March to 31st March 2020.

I could not edit the Booking Entity Authority Number field.

Best regards

NR

DiDi Global

Mobile: NR

Email: NR @didiglobal.com

Web: <http://www.didiglobal.com>



From: Suzanne A Rose <suzanne.rose@translink.com.au>
Sent: Thursday, 30 April 2020 4:04 PM
To: NR @didiglobal.com
Cc: Kit Z McDonald <Christopher.McDonald@translink.com.au>
Subject: Quarterly reporting

Hi NR

I wanted to let you know that DiDi has not met the 28 April deadline for submitting its reports for the most recent quarter. You will shortly receive a more formal reminder about this.

Please could you give the matter your urgent attention to ensure that DiDi promptly meets its statutory reporting requirement.

If you have any questions, please don't hesitate to ask.

Regards

Suzanne Rose
Executive Director (Service Policy) | **Passenger Transport Integration Branch**
TransLink Division | Department of Transport and Main Roads

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001

† 07 33384209 | m NR

e Suzanne.Rose@translink.com.au

w www.translink.com.au w www.tmr.qld.gov.au

/TransLinkQLD /TransLinkSEQ



WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and

any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

Released under RTI - DTMR

2019 - 2020 Q3 email 2

Kathryn L Wickbold

From: Kit Z McDonald
Sent: Thursday, 30 April 2020 5:32 PM
To: Matthew Y Simpson; Kathryn L Wickbold
Cc: Suzanne A Rose
Subject: FW: Quarterly reporting
Attachments: QLD Dept of Transport and Main Roads - Reporting - 1 Jan 2020 to 31 Mar 2020..xlsm

Follow Up Flag: Follow up
Flag Status: Flagged

Matt, Kathryn,

NR [redacted] has sent this to us. It looks as though we may need to support her with one of the fields.

Kit

Kit McDonald
Director (Personalised Transport Policy) | Service Policy
TransLink Division | Department of Transport and Main Roads

Floor 7 | 61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001

t 07 3338 4051 | nr [redacted]

e christopher.mcdonald@translink.com.au

w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



From: NR [redacted] <[redacted]@didiglobal.com>
Sent: Thursday, 30 April 2020 5:03 PM
To: Suzanne A Rose <suzanne.rose@translink.com.au>
Cc: Kit Z McDonald <Christopher.McDonald@translink.com.au>
Subject: RE: Quarterly reporting

Hi Suzanne

I hope you are well.

Enclosed is the Quarterly Reporting from 1st March to 31st March 2020.

I could not edit the Booking Entity Authority Number field.

Best regards

NR [redacted]

DiDi Global

Mobile: NR [redacted]

Email: NR [redacted]@didiglobal.com

Web: <http://www.didiglobal.com>



From: Suzanne A Rose <suzanne.rose@translink.com.au>
Sent: Thursday, 30 April 2020 4:04 PM
To: NR [redacted] <NR@didiglobal.com>
Cc: Kit Z McDonald <Christopher.McDonald@translink.com.au>
Subject: Quarterly reporting

Hi NR [redacted]

I wanted to let you know that DiDi has not met the 28 April deadline for submitting its reports for the most recent quarter. You will shortly receive a more formal reminder about this.

Please could you give the matter your urgent attention to ensure that DiDi promptly meets its statutory reporting requirement.

If you have any questions, please don't hesitate to ask.

Regards

Suzanne Rose
Executive Director (Service Policy) | **Passenger Transport Integration Branch**
TransLink Division | Department of Transport and Main Roads

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001

☎ 07 33384209 | m NR [redacted]

✉ Suzanne.Rose@translink.com.au

🌐 www.translink.com.au 🌐 www.tmr.qld.gov.au

📘 /TransLinkQLD 📺 /TransLinkSEQ



WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

Released under RTI - DTMR

From: PT Data Reporting
Sent: Thursday, 14 March 2019 1:49 PM
To: NR [redacted]@ingogo.mobi
Subject: RE: End of data period - Dec 2018

NR [redacted]

Thanks for your e-mail and the advice about NR [redacted] leaving.

In relation to Ingogo's vehicle and driver arrangements, authorised booking entities have to ensure that services are only provided by authorised drivers and licenced vehicles. In addition, authorised booking entities are required to keep certain information about each trip they arrange. This includes the service licence number of the vehicle that provides the trip. Details of the data keeping and reporting requirements can be found on the [TMR website](#).

More broadly, the *Transport Operations (Passenger Transport) Act 1994* places particular safety responsibilities on authorised booking entities under the chain of responsibility.

It is suggested that Ingogo review/consider the personalised transport chain of responsibility to ensure that you are satisfied that all necessary arrangements are in place to comply with the framework and the data keeping and reporting responsibilities. In particular, it's suggested that you take steps to ensure each vehicle used by a driver is appropriately licenced.

Operators of taxi services are required to provide key details of the relevant taxi service licence to the driver of each vehicle. In practice, drivers are usually provided with a copy of the annexures C and D to the taxi service licence, which include the service licence number.

Once you've had a chance to consider the above, can you please let me what arrangements you will be putting in place to obtain vehicle service licence numbers and the timeframe involved in finalising your data reporting requirements as promptly as possible.

Please let me know if you want to discuss anything further. If you would like to meet to discuss things, I can set up a meeting with the relevant people from here.

Regards.

Matthew Simpson
Principal Policy Advisor
Personalised Transport Policy
TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



From: NR
Sent: Friday, 1 March 2019 9:28 AM
To: PT Data Reporting
Cc: NR
Subject: Re: End of data period - Dec 2018

Hi Matthew,

Thanks for your email, NR has recently left the business. Could you please redirect these to myself in future: NR
NR@ingogo.mobi.

I've resolved point 1. In regards to point 2 our relationship is directly with the driver we do not own or operate any vehicles. We only supply Licensed Taxi Drivers access to our application hence why we have never populated this sheet in the past.

The only data we do collect about the vehicle is the taxi plate which I have added to the sheet. We don't have a concept of 'vehicle availability' as drivers are free to operate in any Licensed Taxi. We do not permit private vehicles to be used with our service.

Please see the attached and any further issues please send them to NR@ingogo.mobi

Thanks

NR



ingogo - Just tap and ride

[Find out about ingogo's Fixed Fares here!](#)

On Wed, 27 Feb 2019 at 10:58, PT Data Reporting <PT_Data_Reporting@tmr.qld.gov.au> wrote:

Dear NR

Thank you for providing the data report for Ingogo Ltd.

The following issues are apparent in the report:

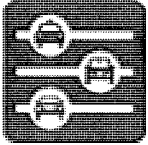
1. Affiliated drivers worksheet: some of the end dates of affiliation provided for drivers are outside the reporting period of 1 October 2018 to 31 December 2018. For example, DA number NR in row 53 has an end date of 02/08/2018 and DA number NR in row 60 has an end date of 09/01/2019. Reports should only include drivers that are affiliated with you during the reporting period. If a driver stops being affiliated during a period, the date should be reported and the details do not need to be included in subsequent reports. You just need to keep the information about the driver for two years from the affiliation end date. Can you please update the report to remove drivers and vehicles that have an affiliation end date outside the reporting period.

2. Available vehicles worksheet: the report does not include the details of any available vehicles. Given that your report nearly 500 affiliated drivers, we presume that you have a similar number of affiliated vehicles. We'll need to clarify the situation with a view to ensuring that Ingogo is reporting complete and accurate data and that (from a chain of responsibility perspective) processes and records are in place to ensure that

bookings/trips are only allocated to vehicles that are appropriately licenced. Can you please update the report to include the details of the vehicles that were available to provide trips during the reporting period.

If you have any queries or would like to discuss matters further, please contact Matthew Simpson, Principal Policy Officer on 3338 4471.

Regards.



Personalised Transport Policy

Department of Transport and Main Roads
e personalised.transport@tmr.qld.gov.au

w www.personalisedtransport.tmr.qld.gov.au

From: NR [redacted] <NR@ingogo.mobi>
Sent: Friday, 25 January 2019 5:14 PM
To: PT Data Reporting <PT_Data_Reporting@tmr.qld.gov.au>
Subject: End of data period - Dec 2018

To whom it may concern,

Please find attached ingogo's quarterly report.

Please contact me should you have any questions.

Kind regards,

NR
[redacted signature box]

ingogo

(e) @ingogo.com.au

(m)

(w) ingogo.com.au



ingogo - Just tap and ride

[Find out about ingogo's Fixed Fares here!](#)

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

Released under the Information Privacy Act 2000 - DIMR

From: PT Data Reporting
Sent: Wednesday, 7 August 2019 12:59 PM
To: Matthew Y Simpson
Cc: Cristian M Pardo
Subject: FW: July 2019 & Annual Trip Report
Attachments: 01376_INGOGO LIMITED.xlsm; 01376_INGOGO LIMITED_2019.xlsm

FYI

From: PT Data Reporting
Sent: Wednesday, 7 August 2019 12:58 PM
To: NR [redacted]@ingogo.mobi'
Cc: NR [redacted]@ingogo.mobi'
Subject: FW: July 2019 & Annual Trip Report

Good morning NR [redacted]

Thank you for sending through Ingogo's quarterly and annual reports.

The quarterly report does not include the vehicle data that is required in worksheet 2 for Ingogo's affiliated vehicles. Aside from the vehicle registration number, there is no data in this worksheet. There are no service licence numbers or affiliation start and end dates.

For each affiliated vehicle Ingogo is required to keep and report its registration number, service number and the start and end dates of its affiliation.

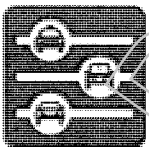
I understand that NR [redacted] was in touch with my colleague Matthew Simpson earlier in the year to discuss the requirement to obtain service licence numbers for your affiliated vehicles and potential ways to do this. This occurred after Ingogo did not include service licence numbers in its previous quarterly data reports.

Under the *Transport Operations (Passenger Transport) Regulation 2018* penalties of up to 150 penalty units (\$20,017) can apply to authorised booking entities that do not keep or report the required data. Further, Ingogo and other authorised booking entities have to ensure that services are only provided by authorised drivers and licenced vehicles.

Can you please update Ingogo's quarterly report to ensure that worksheet 2 contains all requested information including vehicle service licence numbers or affiliation start and end dates.

Kind regards

Cristian



Personalised Transport Policy
 Department of Transport and Main Roads
 e PT_Data_Reporting@tmr.qld.gov.au
 w <https://www.tmr.qld.gov.au/business-industry/Taxi-and-limousine>

From: NR [redacted]@ingogo.mobi>
Sent: Thursday, 25 July 2019 9:27 PM

To: Personalised Transport <personalised.transport@tmr.qld.gov.au>

Cc: NR [redacted]@ingogo.mobi>

Subject: July 2019 & Annual Trip Report

Hello,

Please see the attached QLD TMR reports.

--

--



NR [redacted]

www.ingogo.mobi NR [redacted]

Released under RTI - DTMR

From: PT Data Reporting
Sent: Tuesday, 13 August 2019 10:55 AM
To: Matthew Y Simpson
Subject: FW: FW: July 2019 & Annual Trip Report

FYI

From: NR [redacted]@ingogo.mobi>
Sent: Tuesday, 13 August 2019 10:50 AM
To: PT Data Reporting <PT_Data_Reporting@tmr.qld.gov.au>
Cc: NR [redacted]@ingogo.mobi; NR [redacted]@ingogo.mobi>
Subject: Re: FW: July 2019 & Annual Trip Report

Hi Cristian,

Thanks for you email; we have been trying to navigate this issue for the past few months and would really appreciate additional guidance from TMR; perhaps we can schedule a call with yourself and any relevant stakeholders mid-late next week to help us navigate how we can efficiently get the information you require and overcome the challenges we have faced.

Let me know how you're placed.

Regards

NR [redacted]

--
--



NR [redacted]

www.ingogo.mobi NR [redacted]

On Wed, Aug 7, 2019 at 12:58 PM PT Data Reporting <PT_Data_Reporting@tmr.qld.gov.au> wrote:

Good morning NR [redacted]

Thank you for sending through Ingogo's quarterly and annual reports.

The quarterly report does not include the vehicle data that is required in worksheet 2 for Ingogo's affiliated vehicles. Aside from the vehicle registration number, there is no data in this worksheet. There are no service licence numbers or affiliation start and end dates.

For each affiliated vehicle Ingogo is required to keep and report its registration number, service number and the start and end dates of its affiliation.

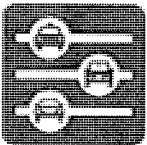
I understand that [NR] was in touch with my colleague Matthew Simpson earlier in the year to discuss the requirement to obtain service licence numbers for your affiliated vehicles and potential ways to do this. This occurred after Ingogo did not include service licence numbers in its previous quarterly data reports.

Under the *Transport Operations (Passenger Transport) Regulation 2018* penalties of up to 150 penalty units (\$20,017) can apply to authorised booking entities that do not keep or report the required data. Further, Ingogo and other authorised booking entities have to ensure that services are only provided by authorised drivers and licenced vehicles.

Can you please update Ingogo's quarterly report to ensure that worksheet 2 contains all requested information including vehicle service licence numbers or affiliation start and end dates.

Kind regards

Cristian



Personalised Transport Policy

Department of Transport and Main Roads
e PT_Data_Reporting@tmr.qld.gov.au

w <https://www.tmr.qld.gov.au/business-industry/Taxi-and-limousine>

From: [NR] <[NR]@ingogo.mobi>
Sent: Thursday, 25 July 2019 9:27 PM
To: Personalised Transport <personalised.transport@tmr.qld.gov.au>
Cc: [NR] <[NR]@ingogo.mobi>
Subject: July 2019 & Annual Trip Report

Hello,

Please see the attached QLD TMR reports.

--

--



NR [Redacted]

www.ingogo.mobi | NR [Redacted]

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

--

--



NR [Redacted]

www.ingogo.mobi | NR [Redacted]

Released under RTI - DTMR

From: NR [redacted]@shebah.com.au>
Sent: Wednesday, 5 September 2018 5:07 PM
To: Matthew Y Simpson
Subject: Re: Checking Qld BHSL numbers

Hi Matthew,

It will completed early next week. We have had some trouble as discussed last week.


It was with the 5 digit number and we manually had to check due to problems with the input initially from last year, which we were unaware off until we tried to extract the data.

The other issue I discussed last week, with the filter and were unable to use the accreditation number. That issue has been resolved.

Thank you for your patience

Regards,

NR [redacted]
 Shebah

NR [redacted]


On 5 Sep 2018, at 1:50 pm, Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi NR [redacted]

Can you please provide an update on where you are up to with the data forms?

Thanks.

Matthew Simpson

A/Manager

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
 61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
 t 07 3338 4471 | f 3338 4600
 e matthew.simpson@translink.com.au
 w www.translink.com.au w www.tmr.qld.gov.au
[/TransLinkQLD](#) /[TransLinkSEQ](#)

From: NR [redacted]@shebah.com.au]
Sent: Thursday, 30 August 2018 9:44 AM

To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>

Subject: Re: Checking Qld BHSL numbers

Thanks Matthew.

I would think early next week.

I will contact you on Monday to confirm exactly where we are up to.

FYI I am in Adelaide today and not at work tomorrow.

Kind regards,

NR

Shebah

NR



On 30 Aug 2018, at 9:10 am, Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Thanks for the update ^{NR}

How long do you think it will be until you are able to send through your reports?

Regards.

Matthew Simpson

A/Manager

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au
[/TransLinkQLD](#) [/TransLinkSEQ](#)

From: ^{NR} [redacted]@shebah.com.au]

Sent: Thursday, 30 August 2018 7:09 AM

To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>

Subject: Re: Checking Qld BHSL numbers

Hi Matthew,

I don't believe I got back to you, but thank you for the very helpful link.

We are checking all the QLD drivers manually to make sure all the information matches.

Regards,

NR

Shebah

NR



On 28 Aug 2018, at 11:51 am, Matthew Y Simpson
<Matthew.Simpson@translink.com.au> wrote:

Hi NR

As discussed, approved booking entities who provide ride-booking services can use an application programming interface (API) to check BHSL information in their app or website.

Attached are some instructions that should make sense to your IT people.

More information can be found on the TMR website:

<https://www.tmr.qld.gov.au/business-industry/Taxi-and-limousine/Personalised-transport-register>

The information in the system is only current information. So, for example, if you search the rego of a vehicle that had a BHSL in May 2018 but doesn't anymore, you won't get a result/the details.

Please let me know if your IT people have any issues and I can track down the right IT person here for them to talk to.

Regards.

Matthew Simpson

A/Manager

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001

t 07 3338 4471 | f 3338 4600

e matthew.simpson@translink.com.au

w www.translink.com.au w www.tmr.qld.gov.au

[/TransLinkQLD](#) [/TransLinkSEQ](#)

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with

your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

Released under RTI - DTMR

From: [redacted]@shebah.com.au>
Sent: Tuesday, 18 September 2018 1:34 PM
To: Matthew Y Simpson
Subject: Re: Part of Annual report still owed

That's weird. I resent it from the Taxi.
I will try again before I board.
I will take a screen shot so you it has been completed.

[redacted]

Shebah

[redacted]



On 18 Sep 2018, at 1:11 pm, Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi [redacted]

Unfortunately, I haven't received the quarterly report.
Regards.

Matthew Simpson
Principal Policy Officer
Personalised Transport Policy
TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au
/TransLinkQLD /TransLinkSEQ

From: [redacted]@shebah.com.au]
Sent: Monday, 17 September 2018 3:41 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Subject: Part of Annual report still owed

Hi Matthew,
hope this is all OK.
Regards,

[redacted]

NR



Level 8/222 Lonsdale St Melbourne VIC 3000

NR

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

Released under DTMR

Lupita Z Green

Ladies Lets Roll 17-18, Q4 email 3

From: NR [redacted]@shebah.com.au
Sent: Tuesday, 18 September 2018 1:04 PM
To: Matthew Y Simpson
Subject: Fwd: Reporting for April - June 2018
Attachments: QLD reporting qtr April - June 2018.xlsm; ATT00001.htm

Thanks for the call Matt. Hope this email is Ok

NR [redacted]

Shebah

NR [redacted]



Begin forwarded message:

From: NR [redacted]@shebah.com.au
Date: 14 September 2018 at 6:05:41 pm AEST
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Subject: Reporting for April - June 2018

Hi Matt,

thank you for your patience. I will call you next week to discuss.

Kind regards,

NR [redacted]



Level 8/222 Lonsdale St Melbourne VIC 3000

NR [redacted]

From: [redacted]@shebah.com.au
Sent: Monday, 14 January 2019 11:54 AM
To: Matthew Y Simpson
Cc: Kelly A Stoertzer
Subject: Re: QLD last quarter OCT - DEC 2018

Good morning Matt,

Thank you for your email. I will call you tomorrow to discuss.

We have a new IT person who did this for the first time.

I will do some homework with Maria and try and sort it out.

Kind regards,

[redacted]

Shebah

[redacted]



On 11 Jan 2019, at 6:13 pm, Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi [redacted]

Happy New Year to you too. I had a good break, thanks — hope you did too.

Thanks for the data report. There seems to be a few issues around the driver and vehicle details in worksheets 1 and 2. We can discuss them further when we're both in the office next week. At this stage, I just wanted to flag them for when you're in the office on Monday and you can start looking into them.

Worksheets 1 and 2 include the details of drivers and vehicles whose affiliation/availability ended in earlier reporting periods. In some cases, this seems to involve some duplication between the DA number reported for the drivers and the service licence numbers reported for vehicles. For example, in the drivers worksheet DA number [redacted] in row 32 is reported as being affiliated on 6/01/2017 and disaffiliated on 22/05/2018. Then in the vehicles worksheet vehicle registration number [redacted] in row 31 is reported as having service licence number [redacted] and being affiliated on 6/01/2017 and disaffiliated on 22/05/2018. I've got some colleagues looking into our records to confirm if the vehicle had a booked hire service licence between those dates and, if so, what the service licence number was.

There's also some blank cells in the DA numbers reported for drivers — for example rows 49, 71 and 78 — and then a couple of numbers that don't seem to be DA numbers — DC607064 in row 141 and DC622582 in row 441. Some of the blanks relate to drivers who were affiliated and disaffiliated on

the same day outside or within the reporting period (for example, rows 128 and 339). Others relate to drivers with no disaffiliation date (for example, row 130).

There are more blank cells in the vehicle service licence numbers reported for vehicles (for example rows 214 to 226). Some the blanks relate to vehicles that were affiliated and disaffiliated on the same day outside or within the reporting period (for example, rows 127 and 338). Others relate to vehicles with no disaffiliation date (for example, rows 96 and 97).

We'll need to clarify the situation with a view to ensuring that Shebah is reporting complete and accurate data and that (from a chain of responsibility perspective) processes and records are in place to ensure that bookings/trips are only allocated to drivers who are appropriately authorised and vehicles that are appropriately licenced.

Look forward to discussing further next week.

Regards.

Matthew Simpson

Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001

t 07 3338 4471 | f 3338 4600

e matthew.simpson@translink.com.au

w www.translink.com.au w www.tmr.qld.gov.au

/TransLinkQLD /TransLinkSEQ

From: [redacted]@shebah.com.au>

Sent: Wednesday, 9 January 2019 2:36 PM

To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>; PT Data Reporting <PT_Data_Reporting@tmr.qld.gov.au>

Cc: [redacted]@gmail.com>; [redacted]@shebah.com.au>

Subject: QLD last quarter OCT - DEC 2018

Hi Matt,

Happy New Year. Hope you had a ripper.

Attached is Shebah's quarterly report.

Look forward to working with you throughout the year.

Kind regards,

NR
[redacted signature box]



Level 8/222 Lonsdale St Melbourne VIC 3000

NR
[redacted contact information]

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of

this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

Released under RTI - DTMR

Lupita Z Green

Ladies Lets Roll 18-19, Q2 email 2

From: Matthew Y Simpson
Sent: Wednesday, 30 January 2019 11:53 AM
To: NR
Subject: RE: Shebah's quarterly report

Thanks for the update, NR

Look forward to receiving the report next week and appreciate the effort this is taking at your end.

Regards.

Matthew Simpson
Principal Policy Advisor
Personalised Transport Policy
TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au
f /TransLinkQLD t /TransLinkSEQ



From: NR
Sent: Wednesday, 30 January 2019 11:02 AM
To: Matthew Y Simpson
Subject: Shebah's quarterly report

Hi Matt,

update on our final report and filling in the database correctly. This has been a manual job and has taken more time than anticipated. We have had one person on this full time, which is a massive resource for us. He has 100 to go, should finish by tomorrow and have report to you mid next week.

Kind regards,

NR



Level 8/222 Lonsdale St Melbourne VIC 3000

NR

From: [redacted]@shebah.com.au
 Sent: Tuesday, 19 February 2019 9:15 AM
 To: Matthew Y Simpson
 Subject: Fwd: Quarterly Report

Apologies Matt.

Typing too quickly. He is away for two weeks. I will try and get stuck into it this week.

Thank you your email and the problems we need to look into.

Regards,

[redacted]

----- Forwarded message -----

From: [redacted]@shebah.com.au
 Date: Tue, Feb 19, 2019 at 10:12 AM
 Subject: Re: Quarterly Report
 To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>

Hi Matt,

thank you for the email and some issues with our reporting.

It just keeps happening.. [redacted] is sick today and the person who helped do all the manual changes is away for

On Wed, Feb 13, 2019 at 6:08 PM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi [redacted]

Thanks for sending through the updated report.

From a quick spot check, the driver authorisation numbers and vehicle service licence numbers are looking better. There still seems to be a few issues with some of the driver and vehicle details and I've set these out below for your further consideration:

1. End dates of affiliation outside the reporting period: the report includes a number of drivers and vehicles with affiliation end dates outside the 1 October to 31 December reporting period. For example, on the driver worksheet row 39 driver authorisation (DA) number [redacted] has an end date of 1/08/2018 and on the vehicle worksheet row 217 registration number [redacted] has an end date of 12/07/2018. Reports should only include drivers and vehicles that are affiliated with you during the reporting period. If a driver or vehicle stops being affiliated during a period, the date should be reported and the details do not need to be included in subsequent reports. You just need to keep the information about the driver or vehicle for two years from the affiliation end date. Are you able to update the report to remove drivers and vehicles that have an affiliation end date outside the reporting period?
2. DA numbers reported as vehicle service licence numbers: the vehicles worksheet includes some service licence numbers that look like DA numbers or customer reference numbers (CRNs), rather than booked

hire service licence (BHSL) numbers. DA numbers and CRNs generally have 8 or 9 numbers, while BHSL numbers have five. Most of these seem to relate to vehicles that have an affiliation end date outside the reporting period and so aren't really an issue. But there are a few that relate to vehicles that have an end date within the reporting period. Are you able to provide the correct BHSL numbers for the latter group of vehicles?

3. Missing DA and service licence numbers: there are still a few blanks in the DA number column in the drivers worksheet and service licence number column of the vehicles worksheet. Where the driver or vehicle has an end date outside the reporting period this isn't an issue, but we'll need the numbers for drivers and vehicles that have an ongoing affiliation or that have an end date within the reporting period. Are you able to provide these?
4. Expiry and 'renewal' of BHSLs: when a BHSL for a vehicle expires and a new BHSL is granted, the new BHSL will have a different number. Where a vehicle gets a new BHSL during a reporting period, the new BHSL number is the one that should be reported. There are a few vehicles with an ongoing affiliation that seem to have got new BHSL numbers during the reporting period — for example, in row 18 our records show that the BHSL number for vehicle [NR] is now [NR] rather than [NR]. Can Shebah transition to reporting 'new' BHSL numbers in the next reporting period?
5. The number of drivers and vehicles reported: There are fewer driver and vehicles reported in the new version than in the first version. The total number of drivers in the report declined from 431 to 270 and the total number of vehicles declined from 431 to 270. Once the drivers and vehicles with affiliation end dates are removed, at the end of the reporting period there are only 44 drivers and 45 vehicles affiliated with Shebah in Queensland. Is this right?

Hope that all makes sense. Please let me know if it doesn't or you have any queries.

Look forward to hearing from you further when you're back in the office.

Regards.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001

t 07 3338 4471 | f 3338 4600

e matthew.simpson@translink.com.au

w www.translink.com.au w www.tmr.qld.gov.au

 [/TransLinkQLD](https://www.facebook.com/TransLinkQLD)  [/TransLinkSEQ](https://twitter.com/TransLinkSEQ)



From: [NR]@shebah.com.au>

Sent: Tuesday, 12 February 2019 3:11 PM

To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>; [NR]@shebah.com.au>

Cc: PT Data Reporting <PT_Data_Reporting@tmr.qld.gov.au>; [NR]@gmail.com>

Subject: Quarterly Report

Hi Matt,

thank you once again for your patience.

Hope this is all OK. We have had someone go through the data line by line and when found a problem, we have emailed or called the driver as well.

With all the work we have done, all the drivers on these lists are all compliant.

Kind regards,



Level 8/222 Lonsdale St Melbourne VIC 3000



WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

NR



Level 8/222 Lonsdale St Melbourne VIC 3000

NR

NR



Level 8/222 Lonsdale St Melbourne VIC 3000

NR

Released under RTI - DTMR

Lupita Z Green

Ladies Lets Roll 18-19, Q2 email 4

From: Matthew Y Simpson
Sent: Wednesday, 27 February 2019 5:02 PM
To: NR
Subject: RE: Quarterly Report

Hi NR

Thanks for the update — that's good news.

Please let me know how you progress with your IT person and the young fellow.

Regards.

Matthew Simpson
Principal Policy Advisor
Personalised Transport Policy
TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au
f /TransLinkQLD e /TransLinkSEQ



From: NR
Sent: Wednesday, 27 February 2019 4:48 PM
To: Matthew Y Simpson NR
Subject: Re: Quarterly Report

Hi Matt

we can answer all your questions. There is a problem with the queries in one of the back end pages.

The IT person is looking into it tomorrow and the young fellow who did all the manual inputs is back next week.

We should be able to sort it all out.

Thanks,

NR

On Tue, Feb 12, 2019 at 4:10 PM NR @shebah.com.au> wrote:

Hi Matt,

thank you once again for your patience.

Hope this is all OK. We have had someone go through the data line by line and when found a problem, we have emailed or called the driver as well.

With all the work we have done, all the drivers on these lists are all compliant.

Kind regards,

NR



Level 8/222 Lonsdale St Melbourne VIC 3000

NR

NR



Level 8/222 Lonsdale St Melbourne VIC 3000

NR

Released under RTI - DTMR

Lupita Z Green Ladies Lets Roll 18-19, Q2 email 5

From: Matthew Y Simpson
Sent: Wednesday, 1 May 2019 11:24 AM
To: NR
Cc:
Subject: RE: Quarterly Report QLD 1/01/2019 - 31/03/2019

Hi NR

Thanks for the data report and your phone message last week. Apologies for not getting back to you sooner — it's been very hectic here with the short weeks and people on leave.

Glad to hear you are making progress — the report is definitely looking better. The affiliated drivers worksheet is looking pretty good. As you flagged there's just a few disaffiliation dates that are outside the reporting period. The affiliated vehicles worksheet still has some blanks in the service licence column and the same disaffiliation date issue as the drivers worksheet.

Once the you've finalised the work will you be able to provide backdated reports for the October to December 2018 and the January to March 2019 periods?

Regards.

Matthew Simpson
Principal Policy Advisor
Personalised Transport Policy
TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



From: NR
Sent: Saturday, 27 April 2019 2:40 PM
To: Matthew Y Simpson ; PT Data Reporting
Subject: Quarterly Report QLD 1/01/2019 - 31/03/2019

Hi Matthew,

attached is our quarterly report.

As you are aware, we have had many challenges with our queries and lack of IT staff. Most have been rectified.

We have some tidy ups, such as to complete and automate those who have expired or suspended be taken off the report, once they have been reported in one quarterly report.

Speak soon

Kind regards,

NR



77-81 City Rd, Southbank VIC 3006

NR

Released under RTI - DTMR

From: Matthew Y Simpson
Sent: Tuesday, 30 July 2019 11:27 AM
To: NR
Cc:
Subject: RE: Annual Report and 4th Quarter Report
Attachments: BHSL_API Instructions_v2.pdf; creating-csv-file-driver-authorisation-public-register.pdf

Hi NR

I'm good thanks. The holiday and the trip were excellent — we had a great time catching up with family and friends in Europe.

Thanks for the data reports. The annual report is great. There are just some issues with the driver and vehicle worksheets in the quarterly form.

Quarterly reporting period

The main issue is the report still includes vehicles and drivers that were disaffiliated in earlier reporting periods. The time period for the quarterly report is 1 April to 30 June 2019 and only drivers or vehicles that were affiliated during this period have to be included in the report. If a driver or vehicle is disaffiliated in a particular quarter, their details do not need to be included in later reports. As an authorised booking entity, Ladies Lets Roll Pty Ltd, are just required to keep their details for two years following the disaffiliation.

My recollection is that you were trying to automate the removal process for drivers and vehicles who were disaffiliated in earlier quarters. Has this been possible?

Affiliated drivers worksheet

There are some blank driver authorisation (DA) numbers in the drivers worksheet, but virtually all of these seem to be for drivers who were disaffiliated in earlier reporting periods. There only seems to be 2 missing for drivers who continue to be available or were disaffiliated in the quarter — in rows 45 and 564.

Affiliated vehicles worksheet

There are some blank service licence numbers in the vehicles worksheet, but most of these seem to be for vehicles that were disaffiliated in earlier reporting periods. There only seems to be 7 missing for vehicles that continue to be available or ceased to be available in the quarter — in rows 159, 160, 243, 451, 481, 495 and 564.

In terms of ensuring your drivers booked hire service licences (BHSL) and DA remain current, TMR provide APIs for the personalised transport public register and driver authorisation public register that enables large numbers of BHSLs and DAs to be checked on a daily basis. The registers will provide data on BHSLs and DAs current in Queensland at the point in time a search is conducted. If you're not using these already, I recommend that you schedule a check at least once a day — a time between 1 and 5 am is usually best. Attached for your IT people are some instructions on how to use the APIs.

Updating the report

Can you please let me know if you can update the quarterly report to remove drivers and vehicles that were disaffiliated in earlier quarters and fill in the blank DA and BHSL numbers?

Hope that all makes sense. If you have any queries or need anything else please let me know.

Cheers.

Matthew Simpson
Principal Policy Advisor
Personalised Transport Policy
TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



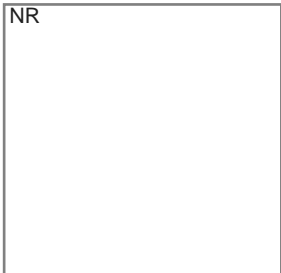
From: [redacted]@shebah.com.au
Sent: Wednesday, 24 July 2019 4:12 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>; PT Data Reporting <PT_Data_Reporting@tmr.qld.gov.au>
Cc: [redacted]@shebah.com.au; [redacted]@shebah.com.au
Subject: Annual Report and 4th Quarter Report

Hi Matt,

attached reports for the 2018 - 2019 year and the final quarter.

Hope all well with you and you enjoyed your holiday.

Kindest regards,

NR




425 Smith St, Fitzroy VIC 3065

NR


From: Matthew Y Simpson
Sent: Thursday, 15 August 2019 10:37 AM
To: NR
Cc:
Subject: RE: Updated report

Hi NR

Thanks for the updated quarterly report. It's looking pretty good.

Thanks for removing the drivers and vehicles that were disaffiliated in earlier quarters. I just note that there are a few drivers and vehicles that were affiliated and/or disaffiliated in July and August 2019 after the reporting period ended. These will need to be included in the next quarters report.

Have you new tech people been able to set up the APIs?

Regards.

Matthew Simpson
Principal Policy Advisor
Personalised Transport Policy
TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au
f /TransLinkQLD g /TransLinkSEQ



From: NR @shebah.com.au
Sent: Wednesday, 14 August 2019 4:40 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Subject: Updated report

Hi Matt,

we have a new and full Tech team at Shebah over the last six weeks. What a difference it makes. Previously we were down to one!!

We are nearly there.

Kind regards,

NR

NR



425 Smith St, Fitzroy VIC 3065

NR

Released under RTI - DTMR

From: Matthew Y Simpson
Sent: Wednesday, 18 March 2020 3:28 PM
To: NR
Cc: Kathryn L Wickbold
Subject: RE: [Password Protected Not Scanned] Shebah's quarterly report Oct - Dec 2019

Hi NR

I understand NR is away from the office for a while. In his absence, are you the right person to contact about a couple of issues in Shebah's October to December 2019 data report ?

The report looks pretty good. There are just a few missing driver authorisation (DA) numbers in worksheet 1 and some missing vehicle service licence numbers in worksheet 2. For examples, see rows 144, 183, 267 and 266 in worksheet 1 and rows 18, 19, 21 and 88 in worksheet 2.

There are also a couple of DA numbers that don't look like valid DA numbers in rows 235 and 299 of worksheet 1.

Can you please ensure that any issues are resolved, so that Shebah's next report (for the January to March 2020 quarter) is complete.

Please give me a call if you have any queries or need anything else.

Regards.

Matthew Simpson
Principal Policy Advisor
Personalised Transport Policy
TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



From: NR @shebah.com.au
Sent: Thursday, 23 January 2020 4:11 PM
To: PT Data Reporting <PT_Data_Reporting@tmr.qld.gov.au>; Matthew Y Simpson <Matthew.Simpson@translink.com.au>; NR @shebah.com.au
Subject: [Password Protected Not Scanned] Shebah's quarterly report Oct - Dec 2019

Hello All,

Happy New Year.

Quarterly report attached for the period Oct - Dec 2019

Please contact myself if you require any further information.

Kind regards,

NR

NR

M: NR

425 Smith St, Fitzroy VIC 3065

NR

Released under RTI - DTMR

From: Matthew Y Simpson
Sent: Wednesday, 6 May 2020 4:13 PM
To: NR
Cc:
Subject: RE: QLD Quarterly Report January - March 2020

Hi NR

Welcome back. Hope you're going well and avoiding the pandemic.

Thanks very much for the data report. It's looking pretty good and I've just raised a couple of queries and some required updates in the dot points below.

Thanks also for the feedback on the industry relief package. Hopefully it will provide drivers, licence owners and booking entities with some help through these unprecedented times.

Happy to chat further when you've had a chance to look into the data queries.

Regards.

Affiliated drivers worksheet

- End of dates of affiliation outside the reporting period: some of the disaffiliation dates are in April 2020, after the end of the reporting period on 31 March 2020. For example, see rows 78, 86, 114 and 119. Can you please remove the dates and included them in the report for the April to June 2020 period, which will be due in July 2020.
- Missing driver authorisation (DA) numbers: there are a couple of rows which don't have a DA number in them, but have XXX or ZZZ. For example, rows 199, 220, 286 and 309. Can you explain how these arise please and, if possible, provide the missing DA numbers.
- Blank first row: the blank first row (row 18) will create technical problems with consolidating the data in the report with all the other data that comes in. I can't seem to remove the blank row and wonder if you can at your end. The data might need to be transferred into a new reporting form, which can be found on the [TMR website](#).

Affiliated vehicles worksheet

- No end dates of affiliation: no vehicles have an end date of affiliation. Given that some drivers had end dates, is it correct that no vehicles did? Can you advise please and include the end dates as necessary.

Matthew Simpson
Principal Policy Advisor
Personalised Transport Policy
TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



From: [redacted]@shebah.com.au>

Sent: Monday, 27 April 2020 1:44 PM

To: PT Data Reporting <PT_Data_Reporting@tmr.qld.gov.au>; Matthew Y Simpson <Matthew.Simpson@translink.com.au>

Cc: [redacted]@shebah.com.au>; [redacted]@shebah.com.au>; [redacted]

[redacted]@shebah.com.au>; [redacted]@gmail.com>; [redacted]

[redacted]@shebah.com.au>

Subject: QLD Quarterly Report January - March 2020

Hi Matt,

January - March Quarterly 2020 Report completed.

Hope all going well in QLD? A great financial package released by the government over the week for the transport industry.

Thank you,

[redacted]

[redacted]

[redacted]

425 Smith St, Fitzroy VIC 3065

[redacted]

Released under RTI - DDMR

From: [redacted]@shebah.com.au
Sent: Wednesday, 6 May 2020 4:22 PM
To: Matthew Y Simpson
Cc: [redacted]
Subject: Re: QLD Quarterly Report January - March 2020

Hi Matt,

Thank you for your feedback.

Firing on all cylinders thanks and ahead of schedule. The pandemic has produced many interesting aspects of people. Hopefully we can get it behind us ASAP.

We can sort the report out. I will need to discuss with the Tech team. I will fix the line 18 up immediately. I am sure I can.

Kind regards,

[redacted]

On Wed, May 6, 2020 at 4:13 PM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi [redacted]

Welcome back. Hope you're going well and avoiding the pandemic.

Thanks very much for the data report. It's looking pretty good and I've just raised a couple of queries and some required updates in the dot points below.

Thanks also for the feedback on the industry relief package. Hopefully it will provide drivers, licence owners and booking entities with some help through these unprecedented times.

Happy to chat further when you've had a chance to look into the data queries.

Regards.

Affiliated drivers worksheet

- End of dates of affiliation outside the reporting period: some of the disaffiliation dates are in April 2020, after the end of the reporting period on 31 March 2020. For example, see rows 78, 86, 114 and 119. Can you please remove the dates and included them in the report for the April to June 2020 period, which will be due in July 2020.
- Missing driver authorisation (DA) numbers: there are a couple of rows which don't have a DA number in them, but have XXX or ZZZ. For example, rows 199, 220, 286 and 309. Can you explain how these arise please and, if possible, provide the missing DA numbers.
- Blank first row: the blank first row (row 18) will create technical problems with consolidating the data in the report with all the other data that comes in. I can't seem to remove the blank row and wonder if you can at your end. The data might need to be transferred into a new reporting form, which can be found on the TMR website.

Affiliated vehicles worksheet

- No end dates of affiliation: no vehicles have an end date of affiliation. Given that some drivers had end dates, is it correct that no vehicles did? Can you advise please and include the end dates as necessary.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
 t 07 3338 4471 | f 3338 4600
 e matthew.simpson@translink.com.au
 w www.translink.com.au w www.tmr.qld.gov.au

 [/TransLinkQLD](#)  [/TransLinkSEQ](#)



From: [redacted]@shebah.com.au>

Sent: Monday, 27 April 2020 1:44 PM

To: PT Data Reporting <PT_Data_Reporting@tmr.qld.gov.au>; Matthew Y Simpson
 <Matthew.Simpson@translink.com.au>

Cc: [redacted]@shebah.com.au>; [redacted]@shebah.com.au>; [redacted]

[redacted]@shebah.com.au>; [redacted]@gmail.com>; [redacted]
 [redacted]@shebah.com.au>

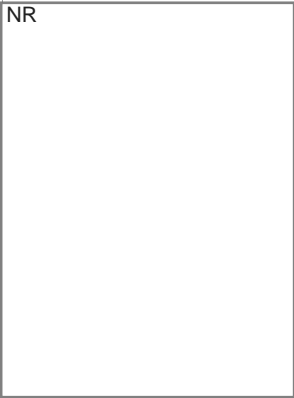
Subject: QLD Quarterly Report January - March 2020

Hi Matt,

January - March Quarterly 2020 Report completed.

Hope all going well in QLD? A great financial package released by the government over the week for the transport industry.

Thank you,



425 Smith St, Fitzroy VIC 3065



WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one

is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

NR

NR

425 Smith St, Fitzroy VIC 3065

NR

Released under RTI - DTMR

From: [NR]@uber.com>
Sent: Wednesday, 1 May 2019 10:19 AM
To: Matthew Y Simpson
Cc: Cristian M Pardo; [NR]
Subject: Re: FW: UBER - Authorised booking entity quarterly report

Hi Matt,

I think in the process of uploading the data to our secure servers, my colleague may have locked the sheet down which is causing you issues. I'll have a chat to her and also review the call outs you've made in the email above.

I'll get back to you with any questions I may have

Thanks

On Wed, May 1, 2019 at 10:04 AM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi [NR]

We've reviewed the Rasier Pacific Pty Ltd data report and there are just a few minor issues with the affiliated vehicles worksheet.

The main one is that the data has been inserted in a format that we can't use, sort or manipulate. It looks like it has been inserted as a picture or something similar. It means we can't consolidate the form with all the other data reports we get. Can you please provide another copy of the report with vehicle data in the same format as the data in the affiliated driver worksheet.

The other main issue is that the limousines in rows 18-44 of the worksheet don't have a vehicle service licence number listed. In addition to having an L plate, limousines have a limousine service licence or a special purpose limousine licence. Each licence will have a number that should be included in the report. Can you please update the report to include the service licence numbers.

There are then just a few minor data entry type issues that it would be good to correct in future reports:

- in rows 5284, 16512 and 19410 numbers that look like VINs have been listed instead of a vehicle registration number
- in rows 4458 and 18178 there are dates listed instead of a vehicle registration number, and
- in rows 15558, 17588 and 17888 the vehicle service licence number is also listed as the vehicle registration number.

[NR]

Thanks for your help and if you have any queries, please don't hesitate to give me a call.

Regards.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 [/TransLinkQLD](https://www.facebook.com/TransLinkQLD)  [/TransLinkSEQ](https://plus.google.com/+TransLinkSEQ)



From: Matthew Y Simpson
Sent: Wednesday, 17 April 2019 2:09 PM
To: @uber.com>
Subject: RE: UBER - Authorised booking entity quarterly report

Thanks worked a treat. I've downloaded it.

We'll review it here and let you know if there are any issues.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 [/TransLinkQLD](https://www.facebook.com/TransLinkQLD)  [/TransLinkSEQ](https://plus.google.com/+TransLinkSEQ)



From: @uber.com>
Sent: Wednesday, 17 April 2019 1:20 PM

To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Subject: Re: UBER - Authorised booking entity quarterly report

Thanks for your patience Matt,

I have managed to have someone else set up the file location and this should do the trick. This should open the file directly and then you can download it to your machine.

NR

Cheers

On Tue, Apr 16, 2019 at 5:05 PM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Still being asked for a username and password, NR

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 [/TransLinkQLD](#)  [/TransLinkSEQ](#)



From: NR @uber.com>
Sent: Tuesday, 16 April 2019 4:59 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Subject: Re: UBER - Authorised booking entity quarterly report

Hey Matt,

NR

If this doesn't work, I will look into another means of getting this to you.

Thanks

On Tue, Apr 16, 2019 at 4:41 PM NR @uber.com> wrote:

Hey Matt,

I was under the impression that that was what I sent.

Let me look into it and get back to you

On Tue, Apr 16, 2019 at 4:40 PM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi

I've now been given access to the website again, but am being asked for an Uber username and password to access the report.

When this happened used to send me a link that allowed me to access the box directly without a username or password. Are you able to do this please?

Thanks.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001

t 07 3338 4471 | f 3338 4600

e matthew.simpson@translink.com.au

w www.translink.com.au w www.tmr.qld.gov.au

 [/TransLinkQLD](#)  [/TransLinkSEQ](#)



From: Matthew Y Simpson

Sent: Tuesday, 16 April 2019 3:00 PM

To: <NR@uber.com>

Subject: RE: UBER - Authorised booking entity quarterly report

Thanks

Unfortunately, I've been blocked from accessing the site by the TMR system. Apparently it's on our list of 'inappropriate' sites.

I've asked out IT area to ensure I can access the site — as I have done in the past.

I'll let you know when my access has been restored.

Regards.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001

t 07 3338 4471 | f 3338 4600

e matthew.simpson@translink.com.au

w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



From: [NR]@uber.com>
Sent: Tuesday, 16 April 2019 2:15 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Subject: Re: UBER - Authorised booking entity quarterly report

Hey Matt,

thanks for getting back to me.

I have followed the same format as [NR] and here is the link to the folder where you can download the quarterly reporting. Please let me know if you have any issues accessing it.

Thanks

[NR]

On Tue, Apr 16, 2019 at 12:54 PM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi [NR]

Please send the reports to me.

[NR] used to send me a link to download Uber's quarterly reports. Attached is the e-mail chain from the last quarter.

If you have any further queries or need anything else, please don't hesitate to give me a call.

Regards.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



From: NR [redacted]@uber.com>
Sent: Friday, 12 April 2019 2:54 PM
To: Stephen J Robbins <Stephen.Robbins@translink.com.au>; Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Subject: UBER - Authorised booking entity quarterly report

Hi Stephen and Mathew,

I have taken over the process for the Uber QLD quarterly report and I have in my notes provided to me from the NR [redacted] to reach out to you both to double check as to who I am to send the report to?

When I hit the Email and Save button in the reporting sheet, it tends to break on me. If you could direct me who this needs to go to, that would be greatly appreciated.

Many thanks

NR [redacted]

--

NR [redacted]

[redacted] NR [redacted]@uber.com
[redacted] | uber.com

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and

any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

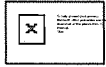
Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

----- Forwarded message -----

From: NR [redacted] <[redacted]@uber.com>
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Cc:
Bcc:
Date: Tue, 22 Jan 2019 02:39:50 +0000
Subject: Re: Quarterly Reporting - DEC 2018

Thanks heaps.

NR [redacted]



On Tue, Jan 22, 2019 at 12:38 PM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi NR [redacted]

Thanks for the report. All downloaded here, no issues with access at all.

Regards.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600

e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

[/TransLinkQLD](#) [/TransLinkSEQ](#)

From: NR [redacted]@uber.com>
Sent: Tuesday, 22 January 2019 12:16 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Subject: Re: Quarterly Reporting - DEC 2018

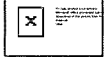
Hey Matthew,

NR [redacted]

Can you please let me know once you've downloaded everything or if there are any issues with access.

Thanks

NR [redacted]



On Tue, Jan 22, 2019 at 8:56 AM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi NR [redacted]

Yes, please send the link through to me.

Thanks.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

[/TransLinkQLD](#) [/TransLinkSEQ](#)

From: NR [redacted]@uber.com>
Sent: Monday, 21 January 2019 9:34 AM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>; Stephen J Robbins

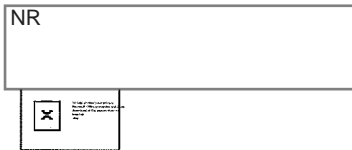
<Stephen.Robbins@translink.com.au>
Subject: Quarterly Reporting - DEC 2018

Hey Matt,

Just wanted to see if you were still the right person to send the quarterly report to?

Let me know and I'll get the link to you.

Cheers



WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was

intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

--

NR

NR @uber.com
uber.com

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain

and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

--

NR

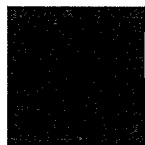


NR @uber.com

uber.com

--

NR



NR @uber.com

uber.com

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not

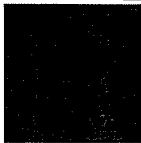
waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

--

NR



NR @uber.com

uber.com

RTI - DTMR

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

--



NR

NR @uber.com
| uber.com

Released under RTI - DTMR

From: [redacted]@uber.com>
Sent: Monday, 6 May 2019 11:10 AM
To: Matthew Y Simpson
Subject: Re: FW: UBER - Authorised booking entity quarterly report

Thanks for clarifying Matt,

as we have not submitted this in the past, I will need to get in touch with our database guys so they can look at collecting and extracting this data from our partners documents.

I will endeavour to get these limo licence numbers for you as quickly as possible.

Thanks

[redacted]

On Fri, May 3, 2019 at 2:33 PM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi [redacted]

Yes, those are a couple of the annexures to the licence. There is also a formal licence certificate.

The certificate and annexures will all have the service licence number on them, which is the 0001331 number. For data reporting purposes you can just include the 1331 part.

Regards.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



From: [redacted]@uber.com>
Sent: Thursday, 2 May 2019 3:36 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>

Cc: Cristian M Pardo <Cristian.Pardo@translink.com.au> NR [redacted]@uber.com>
Subject: Re: FW: UBER - Authorised booking entity quarterly report

Hi Matthew,

As this is not something that has come up in prior reports, I've had to go digging through our library of documents and (I think) find what you are after. Please forgive me as I'm new to this reporting process, but can you please confirm this is the document which is issued to Limos that you require?

Thanks

On Wed, May 1, 2019 at 4:05 PM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi NR [redacted]

Thanks for the updated report. I've downloaded it and the affiliated vehicles worksheet looks good.

Thanks for the advice about the affiliated drivers issue. Where the data shows a driver is disaffiliated the day after being affiliated again, does that mean there was an issue with the document they uploaded?

In relation to the limousine service licence numbers, the requirement hasn't changed. The service licence number for each vehicles BHSL, Limousine or Taxi licence has always been required.

Cheers.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 [/TransLinkQLD](https://www.facebook.com/TransLinkQLD)  [/TransLinkSEQ](https://plus.google.com/+TransLinkSEQ)



From: NR [redacted]@uber.com>
Sent: Wednesday, 1 May 2019 3:07 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Cc: Cristian M Pardo <Cristian.Pardo@translink.com.au> NR [redacted]@uber.com>
Subject: Re: FW: UBER - Authorised booking entity quarterly report

Hi Matt,

Looking back at previous reports that have been submitted, when it comes to the Limo vehicles, the rego plate has been sufficient and have always been submitted as "LIMO" in the vehicle service licence number section - Can you confirm when this requirement was changed over the past 3 months and how this was communicated to the team?

Thanks for calling out the data entry issues - we are always working on improving our metadata and will continue to improve this as we move forward.

Please find the new data attached which should fix the issue you mentioned around the affiliated vehicles sheet

Any questions, please let me know

Cheers

On Wed, May 1, 2019 at 10:04 AM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi NR

We've reviewed the Rasier Pacific Pty Ltd data report and there are just a few minor issues with the affiliated vehicles worksheet.

The main one is that the data has been inserted in a format that we can't use, sort or manipulate. It looks like it has been inserted as a picture or something similar. It means we can't consolidate the form with all the other data reports we get. Can you please provide another copy of the report with vehicle data in the same format as the data in the affiliated driver worksheet.

The other main issue is that the limousines in rows 18-44 of the worksheet don't have a vehicle service licence number listed. In addition to having an L plate, limousines have a limousine service licence or a special purpose limousine licence. Each licence will have a number that should be included in the report. Can you please update the report to include the service licence numbers.

There are then just a few minor data entry type issues that it would be good to correct in future reports:

- in rows 5284, 16512 and 19410 numbers that look like VINs have been listed instead of a vehicle registration number
- in rows 4458 and 18178 there are dates listed instead of a vehicle registration number, and
- in rows 15558, 17588 and 17888 the vehicle service licence number is also listed as the vehicle registration number.

NR

Thanks for your help and if you have any queries, please don't hesitate to give me a call.

Regards.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 [/TransLinkQLD](#)  [/TransLinkSEQ](#)



From: Matthew Y Simpson
Sent: Wednesday, 17 April 2019 2:09 PM
To: NR [redacted]@uber.com>
Subject: RE: UBER - Authorised booking entity quarterly report

Thanks NR [redacted] worked a treat. I've downloaded it.

We'll review it here and let you know if there are any issues.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 [/TransLinkQLD](#)  [/TransLinkSEQ](#)



From: NR [redacted]@uber.com>
Sent: Wednesday, 17 April 2019 1:20 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Subject: Re: UBER - Authorised booking entity quarterly report

Thanks for your patience Matt,

I have managed to have someone else set up the file location and this should do the trick. This should open the file directly and then you can download it to your machine.

NR

Cheers

On Tue, Apr 16, 2019 at 5:05 PM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Still being asked for a username and password, NR

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



From: NR @uber.com>
Sent: Tuesday, 16 April 2019 4:59 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Subject: Re: UBER - Authorised booking entity quarterly report

Hey Matt,

NR

If this doesn't work, I will look into another means of getting this to you.

Thanks

On Tue, Apr 16, 2019 at 4:41 PM NR @uber.com> wrote:

Hey Matt,

I was under the impression that that was what I sent.

Let me look into it and get back to you

On Tue, Apr 16, 2019 at 4:40 PM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi

I've now been given access to the website again, but am being asked for an Uber username and password to access the report.

When this happened used to send me a link that allowed me to access the box directly without a username or password. Are you able to do this please?

Thanks.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 [/TransLinkQLD](https://www.facebook.com/TransLinkQLD)  [/TransLinkSEQ](https://twitter.com/TransLinkSEQ)



From: Matthew Y Simpson
Sent: Tuesday, 16 April 2019 3:00 PM
To: <NR@uber.com>
Subject: RE: UBER - Authorised booking entity quarterly report

Thanks

Unfortunately, I've been blocked from accessing the site by the TMR system. Apparently it's on our list of 'inappropriate' sites.

I've asked our IT area to ensure I can access the site — as I have done in the past.

I'll let you know when my access has been restored.

Regards.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



From: [NR]@uber.com>
Sent: Tuesday, 16 April 2019 2:15 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Subject: Re: UBER - Authorised booking entity quarterly report

Hey Matt,

thanks for getting back to me.

I have followed the same format as [NR] and here is the link to the folder where you can download the quarterly reporting. Please let me know if you have any issues accessing it.

Thanks

[NR]

On Tue, Apr 16, 2019 at 12:54 PM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi [NR]

Please send the reports to me.

[NR] used to send me a link to download Uber's quarterly reports. Attached is the e-mail chain from the last quarter.

If you have any further queries or need anything else, please don't hesitate to give me a call.

Regards.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



From: [redacted]@uber.com>
Sent: Friday, 12 April 2019 2:54 PM
To: Stephen J Robbins <Stephen.Robbins@translink.com.au>; Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Subject: UBER - Authorised booking entity quarterly report

Hi Stephen and Mathew,

I have taken over the process for the Uber QLD quarterly report and I have in my notes provided to me from the [redacted] to reach out to you both to double check as to who I am to send the report to?

When I hit the Email and Save button in the reporting sheet, it tends to break on me. If you could direct me who this needs to go to, that would be greatly appreciated.

Many thanks

[redacted]

--

[redacted]

[redacted]@uber.com

[redacted]
uber.com

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and

any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

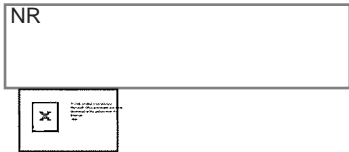
It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

----- Forwarded message -----

From: NR [redacted] <[redacted]@uber.com>
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Cc:
Bcc:
Date: Tue, 22 Jan 2019 02:39:50 +0000
Subject: Re: Quarterly Reporting - DEC 2018

Thanks heaps.



On Tue, Jan 22, 2019 at 12:38 PM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi NR [redacted]

Thanks for the report. All downloaded here, no issues with access at all.

Regards.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600

e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

[/TransLinkQLD](#) /[TransLinkSEQ](#)

From: NR [redacted] <[redacted]@uber.com>
Sent: Tuesday, 22 January 2019 12:16 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Subject: Re: Quarterly Reporting - DEC 2018

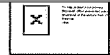
Hey Matthew,

NR [redacted]

Can you please let me know once you've downloaded everything or if there are any issues with access.

Thanks

NR [redacted]



On Tue, Jan 22, 2019 at 8:56 AM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi NR [redacted]

Yes, please send the link through to me.

Thanks.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

[/TransLinkQLD](#) /[TransLinkSEQ](#)

From: NR [redacted] <[redacted]@uber.com>
Sent: Monday, 21 January 2019 9:34 AM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>; Stephen J Robbins

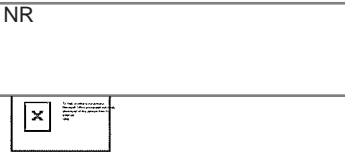
<Stephen.Robbins@translink.com.au>
Subject: Quarterly Reporting - DEC 2018

Hey Matt,

Just wanted to see if you were still the right person to send the quarterly report to?

Let me know and I'll get the link to you.

Cheers



WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was

intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

--

NR



NR @uber.com

uber.com

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain

and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

--

NR

NR @uber.com
uber.com

--

NR

NR @uber.com
uber.com

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not

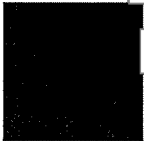
waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

--

NR



NR @uber.com

uber.com

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

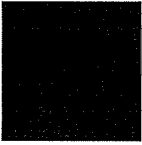
If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

--

NR



NR @uber.com

uber.com

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

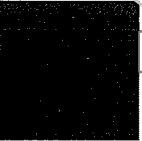
If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

--

NR



NR @uber.com

uber.com

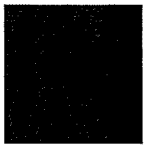
WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

--



NR

NR @uber.com
uber.com

Released under RTI - DTMR

From: Matthew Y Simpson
Sent: Wednesday, 29 May 2019 9:14 AM
To: NR
Subject: RE: FW: UBER - Authorised booking entity quarterly report

Hi NR

Thanks for the updated report — I downloaded it successfully.

It would be good to have all the limo licence numbers for the next reporting period (1 April—30 June 2019). Reports for the period will be due by 28 July 2019. Let me know if any issues come up as you start preparing your reports.

From a few spot checks, the licence numbers that have been extracted so far look accurate.

Regards.

Matthew Simpson
Principal Policy Advisor
Personalised Transport Policy
TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays
61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au
f /TransLinkQLD b /TransLinkSEQ



From: NR
Sent: Tuesday, 28 May 2019 9:04 AM
To: Matthew Y Simpson
Subject: Re: FW: UBER - Authorised booking entity quarterly report

Hi Matt

Sorry for the delayed response, it has taken some time for the program team to handle my request around the limo service licence numbers as this is not a field that has previously been included in the report.

Out of the 24 vehicles who have limo plates on the platform, we were able to extract 14 of the service licence numbers. Please find the updated report that contains those numbers [here](#).

Unfortunately this process has revealed a small number of gaps in our data and we have been unable to extract the remaining 10 service licence numbers.

We will work to address these gaps for future reporting periods and we have updated our current on-boarding flow to ensure we capture these numbers in the future (noting that new plates stopped being issued back in 2016). Please advise if there are any further steps you would like us to take or if you have any further questions.

Thanks

On Wed, May 15, 2019 at 11:16 AM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi NR

Just touching base to see how you are progressing with this and if you can update me on when you expect to be able to submit the report.

Regards.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 [/TransLinkQLD](https://www.facebook.com/TransLinkQLD)  [/TransLinkSEQ](https://twitter.com/TransLinkSEQ)



From: NR <NR@uber.com>
Sent: Monday, 6 May 2019 11:10 AM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Subject: Re: FW: UBER - Authorised booking entity quarterly report

Thanks for clarifying Matt,

as we have not submitted this in the past, I will need to get in touch with our database guys so they can look at collecting and extracting this data from our partners documents.

I will endeavour to get these limo licence numbers for you as quickly as possible.

Thanks

NR

On Fri, May 3, 2019 at 2:33 PM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi NR

Yes, those are a couple of the annexures to the licence. There is also a formal licence certificate.

The certificate and annexures will all have the service licence number on them, which is the 0001331 number. For data reporting purposes you can just include the 1331 part.

Regards.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 [/TransLinkQLD](https://www.facebook.com/TransLinkQLD)  [/TransLinkSEQ](https://twitter.com/TransLinkSEQ)



From: NR <NR@uber.com>
Sent: Thursday, 2 May 2019 3:36 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>

Cc: Cristian M Pardo <Cristian.Pardo@translink.com.au>; [redacted] NR [redacted] @uber.com>
Subject: Re: FW: UBER - Authorised booking entity quarterly report

Hi Matthew,

As this is not something that has come up in prior reports, I've had to go digging through our library of documents and (I think) find what you are after. Please forgive me as I'm new to this reporting process, but can you please confirm this is the document which is issued to Limos that you require?

Thanks

On Wed, May 1, 2019 at 4:05 PM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi [redacted] NR [redacted]

Thanks for the updated report. I've downloaded it and the affiliated vehicles worksheet looks good.

Thanks for the advice about the affiliated drivers issue. Where the data shows a driver is disaffiliated the day after being affiliated again, does that mean there was an issue with the document they uploaded?

In relation to the limousine service licence numbers, the requirement hasn't changed. The service licence number for each vehicles BHSI, Limousine or Taxi licence has always been required.

Cheers.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 [/TransLinkQLD](https://www.facebook.com/TransLinkQLD)  [/TransLinkSEQ](https://plus.google.com/+TransLinkSEQ)



From: NR [redacted] <[redacted]@uber.com>
Sent: Wednesday, 1 May 2019 3:07 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Cc: Cristian M Pardo <Cristian.Pardo@translink.com.au>; NR [redacted] <[redacted]@uber.com>
Subject: Re: FW: UBER - Authorised booking entity quarterly report

Hi Matt,

Looking back at previous reports that have been submitted, when it comes to the Limo vehicles, the rego plate has been sufficient and have always been submitted as "LIMO" in the vehicle service licence number section - Can you confirm when this requirement was changed over the past 3 months and how this was communicated to the team?



Thanks for calling out the data entry issues - we are always working on improving our metadata and will continue to improve this as we move forward.

Please find the new data attached which should fix the issue you mentioned around the affiliated vehicles sheet

Any questions, please let me know

Cheers

On Wed, May 1, 2019 at 10:04 AM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi

We've reviewed the Rasier Pacific Pty Ltd data report and there are just a few minor issues with the affiliated vehicles worksheet.

The main one is that the data has been inserted in a format that we can't use, sort or manipulate. It looks like it has been inserted as a picture or something similar. It means we can't consolidate the form with all the other data reports we get. Can you please provide another copy of the report with vehicle data in the same format as the data in the affiliated driver worksheet.

The other main issue is that the limousines in rows 18-44 of the worksheet don't have a vehicle service licence number listed. In addition to having an L plate, limousines have a limousine service licence or a special purpose limousine licence. Each licence will have a number that should be included in the report. Can you please update the report to include the service licence numbers.

There are then just a few minor data entry type issues that it would be good to correct in future reports:

- in rows 5284, 16512 and 19410 numbers that look like VINs have been listed instead of a vehicle registration number
- in rows 4458 and 18178 there are dates listed instead of a vehicle registration number, and
- in rows 15558, 17588 and 17888 the vehicle service licence number is also listed as the vehicle registration number.

Thanks for your help and if you have any queries, please don't hesitate to give me a call.

Regards.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



From: Matthew Y Simpson
Sent: Wednesday, 17 April 2019 2:09 PM
To: NR @uber.com>
Subject: RE: UBER - Authorised booking entity quarterly report

Thanks NR worked a treat. I've downloaded it.

We'll review it here and let you know if there are any issues.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au



From: @uber.com>
Sent: Wednesday, 17 April 2019 1:20 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Subject: Re: UBER - Authorised booking entity quarterly report

Thanks for your patience Matt,

I have managed to have someone else set up the file location and this should do the trick. This should open the file directly and then you can download it to your machine.

Cheers

On Tue, Apr 16, 2019 at 5:05 PM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Still being asked for a username and password,

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au



From: NR [redacted] @uber.com>
Sent: Tuesday, 16 April 2019 4:59 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Subject: Re: UBER - Authorised booking entity quarterly report

Hey Matt,

NR [redacted]

If this doesn't work, I will look into another means of getting this to you.

Thanks

On Tue, Apr 16, 2019 at 4:41 PM NR [redacted] @uber.com> wrote:

Hey Matt,

I was under the impression that that was what I sent.

Let me look into it and get back to you

On Tue, Apr 16, 2019 at 4:40 PM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi NR [redacted]

I've now been given access to the website again, but am being asked for an Uber username and password to access the report.

When this happened [NR] used to send me a link that allowed me to access the box directly without a username or password. Are you able to do this please?

Thanks.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 [/TransLinkQLD](#)  [/TransLinkSEQ](#)



From: Matthew Y Simpson
Sent: Tuesday, 16 April 2019 3:00 PM
To: [NR] [@uber.com](#)>
Subject: RE: UBER - Authorised booking entity quarterly report

Thanks [NR]

Unfortunately, I've been blocked from accessing the site by the TMR system. Apparently it's on our list of 'inappropriate' sites.

I've asked out IT area to ensure I can access the site — as I have done in the past.

I'll let you know when my access has been restored.

Regards.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 [/TransLinkQLD](https://www.facebook.com/TransLinkQLD)  [/TransLinkSEQ](https://twitter.com/TransLinkSEQ)



From: @uber.com>
Sent: Tuesday, 16 April 2019 2:15 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Subject: Re: UBER - Authorised booking entity quarterly report

Hey Matt,

thanks for getting back to me.

I have followed the same format as and here is the link to the folder where you can download the quarterly reporting. Please let me know if you have any issues accessing it.

Thanks

NR

On Tue, Apr 16, 2019 at 12:54 PM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi NR

Please send the reports to me.

NR used to send me a link to download Uber's quarterly reports. Attached is the e-mail chain from the last quarter.

If you have any further queries or need anything else, please don't hesitate to give me a call.

Regards.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001

t 07 3338 4471 | f 3338 4600

e matthew.simpson@translink.com.au

w www.translink.com.au w www.tmr.qld.gov.au



[/TransLinkQLD](#)



[/TransLinkSEQ](#)



From NR <[redacted]@uber.com>

Sent: Friday, 12 April 2019 2:54 PM

To: Stephen J Robbins <Stephen.Robbins@translink.com.au>; Matthew Y Simpson

<Matthew.Simpson@translink.com.au>

Subject: UBER - Authorised booking entity quarterly report

Hi Stephen and Mathew,

I have taken over the process for the Uber QLD quarterly report and I have in my notes provided to me from the [NR] to reach out to you both to double check as to who I am to send the report to?

When I hit the Email and Save button in the reporting sheet, it tends to break on me. If you could direct me who this needs to go to, that would be greatly appreciated.

Many thanks

[NR]

--

[NR]

[X] [NR]@uber.com
uber.com

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake,

please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

----- Forwarded message -----

From: NR [redacted]@uber.com
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Cc:
Bcc:
Date: Tue, 22 Jan 2019 02:39:50 +0000
Subject: Re: Quarterly Reporting - DEC 2018

Thanks heaps.

NR [redacted]
[x] [redacted]

On Tue, Jan 22, 2019 at 12:38 PM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi NR [redacted]

Thanks for the report. All downloaded here, no issues with access at all.

Regards.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

[/TransLinkQLD](#) [/TransLinkSEQ](#)

From: NR [redacted] <[redacted]@uber.com>
Sent: Tuesday, 22 January 2019 12:16 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Subject: Re: Quarterly Reporting - DEC 2018

Hey Matthew,

NR [redacted]

Can you please let me know once you've downloaded everything or if there are any issues with access.

Thanks

NR [redacted]



On Tue, Jan 22, 2019 at 8:56 AM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi NR [redacted]

Yes, please send the link through to me.

Thanks.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

[/TransLinkQLD](#) [/TransLinkSEQ](#)

From: NR [redacted]@uber.com>

Sent: Monday, 21 January 2019 9:34 AM

To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>; Stephen J Robbins
<Stephen.Robbins@translink.com.au>

Subject: Quarterly Reporting - DEC 2018

Hey Matt,

Just wanted to see if you were still the right person to send the quarterly report to?

Let me know and I'll get the link to you.

Cheers

NR

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.



WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

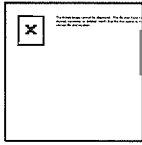
If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

--

NR



NR @uber.com

uber.com

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

--

NR

NR @uber.com
uber.com

--

NR

NR @uber.com
uber.com

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by

third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

--

NR

NR @uber.com
uber.com

Requester RTI - DTMR

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

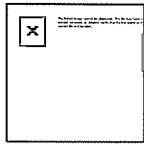
If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

--

NR



NR @uber.com

uber.com

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

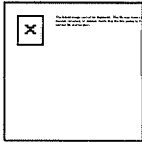
If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

--

NR



NR @uber.com

uber.com

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including Incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

--

NR



NR @uber.com

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

--

NR
NR @uber.com
uber.com

Released Under DTMR

Lupita Z Green

Rasier Pacific 19-20, @L email 1

From: NR [redacted]@uber.com>
Sent: Friday, 1 November 2019 12:16 PM
To: Matthew Y Simpson
Cc: Kathryn L Wickbold; Diane Z Gracias
Subject: Re: 02240_RASIER PACIFIC PTY LTD - 1 JUL 19 Quarterly Report
Attachments: 02240_RASIER PACIFIC PTY LTD - 1 JUL 19 Quarterly Report (Final).xlsx

Hi Matthew,

Updates made.

Kind regards,

NR [redacted]
NR [redacted]@uber.com

Uber

Pride comes in all colors
uber.com/pride



On Fri, Nov 1, 2019 at 11:52 AM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Thanks NR [redacted]

The information in worksheet 2 — Affiliated vehicles is there now, but there's a couple of issues:

1. The vehicle registration and the service licence numbers are in the wrong columns and need switching around please.
2. Where a vehicles doesn't have an end of affiliation date there is a '\N' in the last column — can this please be removed.

Thanks.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ



From: NR [redacted]@uber.com>
Sent: Friday, 1 November 2019 10:24 AM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Cc: Kathryn L Wickbold <Kathryn.Wickbold@translink.com.au>; Diane Z Gracias <Diane.Gracias@translink.com.au>
Subject: Re: 02240_RASIER PACIFIC PTY LTD - 1 JUL 19 Quarterly Report

Hi Matthew,

Thanks for your email. Apologies for those errors - I have updated and hopefully this new copy should work.

Let me know if there are any issues.

Kind regards,

NR [redacted]

NR [redacted]@uber.com

Uber

Pride comes in all colors
uber.com/pride



On Fri, Nov 1, 2019 at 10:50 AM Matthew Y Simpson <Matthew.Simpson@translink.com.au> wrote:

Hi NR

Thanks for the data report.

There's just a couple of issues that need addressing please:

1. The dates in the coversheet and worksheet 1 — Affiliated drivers aren't in the right format. Can you please change these to a DD/MM/YYYY format.
2. All the information in worksheet 2 — Affiliated vehicles has #Ref! errors and no information is being displayed. Can you please resolve this.

Thanks for your help and please let me know if you have any queries or need anything else.

Regards.

Matthew Simpson
Principal Policy Advisor

Personalised Transport Policy

TransLink Division | Department of Transport and Main Roads

Works: Tuesdays to Fridays, with a short day on Thursdays

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4471 | f 3338 4600
e matthew.simpson@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 [/TransLinkQLD](#)  [/TransLinkSEQ](#)



From: NR [redacted]@uber.com>
Sent: Thursday, 31 October 2019 4:48 PM
To: Matthew Y Simpson <Matthew.Simpson@translink.com.au>
Subject: 02240_RASIER PACIFIC PTY LTD - 1 JUL 19 Quarterly Report

Hi Matthew, Please find **attached** our Quarterly Report for the quarter ending 1 October 2019. Kind regards,

NR [redacted]

NR [redacted]@uber.com

Uber

Pride comes in all colors
uber.com/pride



WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

Released under RTI - DTMR

From: Christopher Z McDonald
Sent: Friday, 31 January 2020 1:49 PM
To: Matthew Y Simpson
Subject: FW: FW: Your quarterly report is overdue


Matt,

FYI – see below from Uber.

Kit

Kit McDonald
 Director (Personalised Transport Policy) | Service Policy
TransLink Division | Department of Transport and Main Roads

Floor 7 | 61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001


☎ 07 3338 4051 | 

e christopher.mcdonald@translink.com.au

w www.translink.com.au w www.tmr.qld.gov.au

 /TransLinkQLD  /TransLinkSEQ

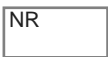


From: @uber.com>
Sent: Friday, 31 January 2020 1:45 PM
To: Suzanne A Rose <suzanne.rose@translink.com.au>
Cc: Christopher Z McDonald <Christopher.McDonald@translink.com.au>
Subject: Re: FW: Your quarterly report is overdue


Hi Suzanne,

Firstly, apologies for this. Have spoken to the team responsible to track down what happened, and to get this moving as soon as possible. Obviously this isn't ideal, but am told it will be with TMR on Monday. I was hoping to have it to you by COB today seeing we are already late, but I want to manage expectations.

Thanks for bringing this to my attention though.



On Fri, Jan 31, 2020 at 9:30 AM Suzanne A Rose <suzanne.rose@translink.com.au> wrote:

Hello 

I wanted to make you aware that Uber has not complied with submitting their reporting for the most recent quarter, and would have received the below email yesterday.

I'd be grateful if you could give this matter your urgent attention to ensure Uber complies promptly.

If you have any questions, please don't hesitate to ask.

Regards

Suzanne Rose

Executive Director (Service Policy) | **Passenger Transport Integration Branch**

TransLink Division | Department of Transport and Main Roads

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001

† 07 33384209 | m

e Suzanne.Rose@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

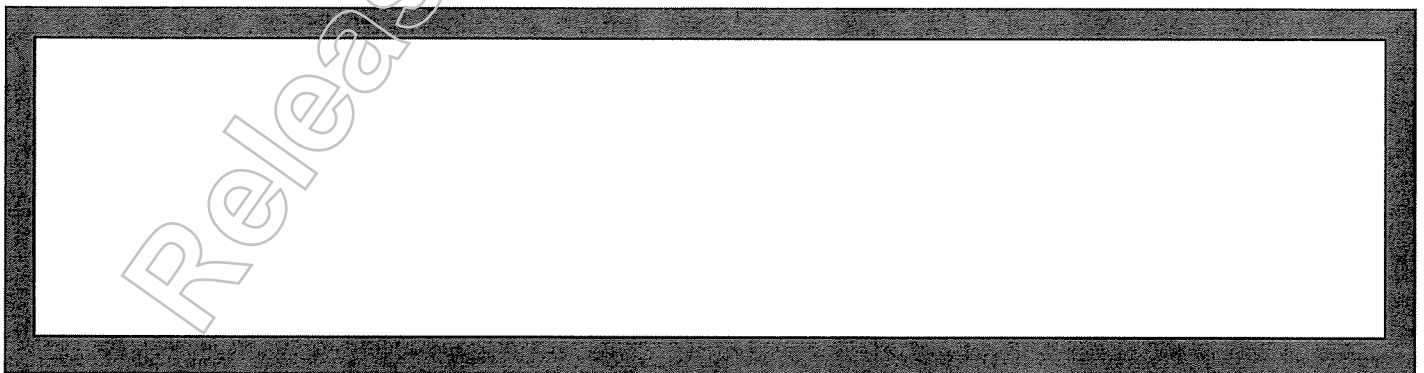
/TransLinkQLD /TransLinkSEQ

From: Personalised Transport Reform Unit <no-reply@email.translink.com.au>

Sent: Thursday, 30 January 2020 12:09 PM

To: Personalised Transport <personalised.transport@tmr.qld.gov.au>

Subject: Your quarterly report is overdue



Having trouble viewing this email? [View online](#)

Your quarterly report is overdue

Data reports for the October to December 2019 period were due by **28 January 2020**.

Our records indicate that your quarterly data report is overdue.

Non-compliance has consequences and may trigger:

- a chain of responsibility audit
- enforcement action, including penalties of up to 150 penalty units (\$20,017)
- the suspension or cancellation of your booking entity authorisation.

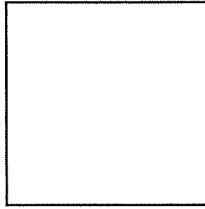
To avoid further action, please provide your completed report to PT_Data_Reporting@tmr.qld.gov.au by **Friday 7 February 2020**.

If you have very recently submitted your report, thank you and please disregard this email.

For more information on your data keeping and reporting requirements, visit the [data keeping and reporting page](#).

You have received this email as you are registered as a current BEA holder with the Department of Transport and Main Roads.

This email was sent by TransLink, GPO Box 50 Brisbane QLD 4001 to personalised.transport@tmr.qld.gov.au



WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

NR		
NR	@uber.com	NR

Released under the Official Information Act - DTMR

Lupita Z Green

Rasier Pacific 19-20, Q2 email 3

From: [redacted]@uber.com>
Sent: Monday, 3 February 2020 4:25 PM
To: PT Data Reporting; Matthew Y Simpson
Cc: [redacted]
Subject: Uber Q2 quarterly report
Attachments: 02240_RASIER PACIFIC PTY LTD - 1 OCT 19 Quarterly Report.xlsx

Hi Matthew,

Please find attached Uber's latest report.

My apologies for the delay. Any questions, please let me know.

[redacted]

[redacted]
[redacted]@uber.com [redacted]

[redacted]

Released under RTI - DTMR

PT Data Reporting

↓ Regent 17-18 Q4, 18-19 Q1 & Q2 reports

From: PT Data Reporting
Sent: Monday, 8 April 2019 3:54 PM
To: NR [redacted]@gccabs.com.au
Subject: Quarterly Reporting
Attachments: Regent Taxis Q4 2018 April - June 2018.xlsm; Regent Taxis Q2 2019 Oct - Dec 2018.xlsm; Regent Taxis Q1 2019 Jul - Sep 2018.xlsm

Good afternoon NR [redacted]

Thank you for arranging for Regent Taxis' quarterly reports to be forwarded through.

Following review and for Regent Taxis' future consideration when completing quarterly reports, can your team please ensure:

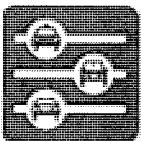
- that the vehicle service licence number is recorded in column B of Worksheet 2 Affiliated Vehicles. We have noticed that some entries contain what appear to be driver authorisation numbers (for example NR [redacted])
- that vehicle affiliation start dates are correctly recorded. The affiliation start date is the date that the vehicle was first affiliated with the business instead of the beginning of the reporting period. Regent Taxis' Q1 Report has all vehicle affiliation start dates listed as 01/01/2018 and the Q2 Report as 01/10/2018;
- that driver affiliation start dates are correctly recorded. Some affiliation start dates for some drivers listed as 1900 and 1901; and
- that driver and vehicle disaffiliation dates are recorded. We note that the quarterly reports do not contain any driver and vehicle disaffiliation dates suggesting that there is no change in drivers or vehicles during reporting periods.

Should you or your team have any questions with respect to data reporting generally or in respect to the above, please advise.

Thank you in advance for your assistance.

Kind regards

Cristian



Personalised Transport Policy
Department of Transport and Main Roads
e PT_Data_Reporting@tmr.qld.gov.au
w <https://www.tmr.qld.gov.au/business-industry/Taxi-and-limousine>

PT Data Reporting

2 Regent 17-18 Q4; 18-19 Q1-Q2 Reports

From: NR @gccabs.com.au>
Sent: Thursday, 21 March 2019 11:09 AM
To: PT Data Reporting
Subject: FW: Quarterly Reporting
Attachments: Regent Taxis Q1 2019 Jul - Sep 2018.xlsm; Regent Taxis Q2 2019 Oct - Dec 2018.xlsm; Regent Taxis Q4 2018 April - June 2018.xlsm

Good Morning Cristian,

Thank you for your email.

Our Data Analyst is currently on leave and thus I am unable to confirm where they were sent at this stage however, I have attached the copies of the reports that you are chasing.

Please see attached and feel free to contact me in the first instance if you require anything.

Kind Regards,

NR
GOLD COAST CABS NR
11 Millennium Cct, Helensvale, QLD, 4212
w: gccabs.com.au f: [facebook.com/goldcoastcabs](https://www.facebook.com/goldcoastcabs) t: twitter.com/goldcoastcabs

From: PT Data Reporting [mailto:PT_Data_Reporting@tmr.qld.gov.au]
Sent: Thursday, 21 March 2019 9:34 AM
To: NR @gccabs.com.au>
Subject: Quarterly Reporting

Good morning NR

Thank you for your time this morning.

As discussed, our records indicate that we have not received any quarterly reports from Regent Taxis. We are seeking to obtain copies of reporting data for the following quarters:

- 01/04/18 to 30/06/2018
- 01/07/2018 to 30/09/2018
- 01/10/2018 to 31/12/2018

Reporting for the period 01/01/2019 to 31/03/2019 is not due until 28 April 2019.

I note your advice that your team have been preparing reports. It is possible that the reports have been sent to PT_Data_Reporting@tmr.qld.gov.au as required but the reports may be sitting elsewhere within TMR. My apologies for your inconvenience if this is the case.

I would appreciate it if you could follow up with your team and re-forward the reports for the listed quarters.

Many thanks for your assistance.

Kind regards
Cristian



Personalised Transport Policy

Department of Transport and Main Roads

e PT_Data_Reporting@tmr.qld.gov.au

w <https://www.tmr.qld.gov.au/business-industry/Taxi-and-limousine>

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

Please consider the environment before printing this email

Disclaimer Notice:

The message and attachment(s) contained in this e-mail are intended for the named recipient(s) only. It may contain privileged or confidential information or information which is exempt from disclosure under the applicable laws. If you are not the intended recipient, you must not read, print, retain, copy, distribute, forward or take any action in reliance on it or its attachment(s). If you have received or have been forwarded this e-mail in error, please notify us immediately by return e-mail or telephone on +61 07 55831299 and delete this message from the computer in its entirety. Internet communications cannot be guaranteed to be secure and error-free as the information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender and this Company therefore do not accept any liability or responsibility of whatsoever nature in the context of this message and its attachment(s) which arises as a result of Internet transmission. Opinions, conclusions, representations, views and such other information in this message that do not relate to the official business of Gold Coast Cabs shall be understood as neither given nor endorsed by it.

Disclaimer added by **CodeTwo Exchange Rules 2007**
www.codetwo.com

PT Data Reporting 3 Regent 18-19 Q3 email chain

From: PT Data Reporting
Sent: Thursday, 9 May 2019 11:24 AM
To: NR
Cc: [Redacted]
Subject: RE: 01163 Quarterly Report for Regent Taxis Q3 2019 Jan -Mar.xlsm
Attachments: 01163 Regent Taxis.xlsx

Thank you for your response [Redacted]

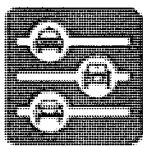
I have updated your report at my end with new vehicle affiliation start dates. I attach a copy for your records.

I note your advice that no vehicles were disaffiliated during the reporting period.

Thank you for your assistance.

Kind regards

Cristian



Personalised Transport Policy
Department of Transport and Main Roads
e PT_Data_Reporting@tmr.qld.gov.au
w <https://www.tmr.qld.gov.au/business-industry/Taxi-and-limousine>

From: NR [Redacted]@gccabs.com.au
Sent: Tuesday, 7 May 2019 4:52 PM
To: PT Data Reporting <PT_Data_Reporting@tmr.qld.gov.au>
Cc: NR [Redacted]@gccabs.com.au
Subject: RE: 01163 Quarterly Report for Regent Taxis Q3 2019 Jan -Mar.xlsm

Good Afternoon Cristian,

Thank you for your email, Please see responses below:

1. Affiliation start date for all listed vehicles is 01/01/2019
This number is challenging to provide, all of our vehicles run with 'car numbers' as such the number does not change but the physical vehicle may if it is in an accident or moved to another 'car number'. We do not have records for when each vehicle was first affiliated with Regent Taxis Ltd, we will start to record this date from the 01/04/2018, the date that booking entities and corresponding data keeping and reporting obligations began as you have suggested.

2. no vehicles were disaffiliated
Yes this is correct.

If you have any questions please feel free to reach out.

Kind Regards,

NR [Redacted]

GOLD COAST CABS NR [Redacted]
11 Millennium Cct, Helensvale, QLD, 4212
w: gccabs.com.au f: [facebook.com/goldcoastcabs](https://www.facebook.com/goldcoastcabs) t: [twitter.com/goldcoastcabs](https://www.twitter.com/goldcoastcabs)



From: PT Data Reporting [mailto:PT_Data_Reporting@tmr.qld.gov.au]
Sent: Thursday, 2 May 2019 11:27 AM
To: NR [redacted]@gccabs.com.au
Subject: 01163 Quarterly Report for Regent Taxis Q3 2019 Jan -Mar.xlsm

Good morning NR [redacted]

Thank you sending through Regent Taxis Ltd's (BEA number NR [redacted]) quarterly report. I just had a couple of queries about vehicle affiliations.

I note that the affiliation start date for all listed vehicles is 01/01/2019, which is the beginning of the reporting period. Presumably, not all vehicles were not first affiliated with Regent Taxis Ltd on 01/01/2019. For your information, the date that should be entered in this column is the date that a vehicle was first affiliated/associated with the business, that is, when the vehicle was first available for use by the business. This date may be before the beginning of the reporting period and does not need to change in subsequent reporting period. For example, if the vehicle was first available to be used by Regent Taxis Ltd on 10 December 2018, then this date needs to be recorded in the start date of availability for this report and future quarterly reports in which this vehicle continues to be available for use by your business.

Rather than confirming the affiliation start date for each vehicle in your fleet, I would suggest that you use 01/04/2018, the date that booking entities and corresponding data keeping and reporting obligations began. If you are agreeable with doing so, can you please update your report with this date. This date does not need to change for future reports. If you have any new vehicles that become affiliated with Regent Taxis Ltd in the future, then their affiliation start date can be added to the report.

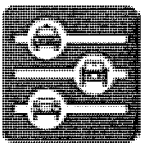
I further note that there are no vehicle affiliation end dates indicating that during the reporting period, no vehicles were disaffiliated. I just wanted to confirm if this was correct.

If you have any questions about the above or experience difficulties updating your report, please advise.

Thank you in advance for your assistance.

Kind regards

Cristian



Personalised Transport Policy
Department of Transport and Main Roads
e PT_Data_Reporting@tmr.qld.gov.au
w <https://www.tmr.qld.gov.au/business-industry/Taxi-and-limousine>

From: NR [redacted]@gccabs.com.au
Sent: Tuesday, 30 April 2019 4:37 PM
To: PT Data Reporting <PT_Data_Reporting@tmr.qld.gov.au>
Subject: Quarterly Report for Regent Taxis Q3 2019 Jan -Mar.xlsm

Attached is the Quarterly report Regent Taxis Q3 2019 Jan -Mar.xlsm
From Date 1/01/2019 To Date: 31/03/2019

Regards,

NR

GOLD COAST CABS NR

11 Millennium Cct, Helensvale, QLD, 4212

w: gccabs.com.au f: facebook.com/goldcoastcabs t: twitter.com/goldcoastcabs
Download the new app! Apple <http://bit.ly/1QNcCld> Android <http://bit.ly/1RSOBOD>



Please consider the environment before printing this email

Disclaimer Notice:

The message and attachment(s) contained in this e-mail are intended for the named recipient(s) only. It may contain privileged or confidential information or information which is exempt from disclosure under the applicable laws. If you are not the intended recipient, you must not read, print, retain, copy, distribute, forward or take any action in reliance on it or its attachment(s). If you have received or have been forwarded this e-mail in error, please notify us immediately by return e-mail or telephone on +61 07 55881299 and delete this message from the computer in its entirety. Internet communications cannot be guaranteed to be secure and error-free as the information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender and this Company therefore do not accept any liability or responsibility of whatsoever nature in the context of this message and its attachment(s) which arises as a result of Internet transmission. Opinions, conclusions, representations, views and such other information in this message that do not relate to the official business of Gold Coast Cabs shall be understood as neither given nor endorsed by it.

Disclaimer added by **CodeTwo Exchange Rules 2007**
www.codetwo.com

WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with

your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

Released under RTI - DTMR

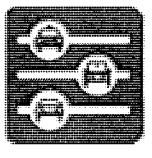
PT Data Reporting 4 Regent 2019 annual reports email.

From: PT Data Reporting
Sent: Monday, 3 June 2019 12:37 PM
To: NR
Subject: RE: Gold Coast Cabs - Data Reporting

Good afternoon NR

Thank you for letting us know. Please disregard the automated reminder email(s) you may receive prior to submitting your reports by 31/07/2019.

Kind regards
Cristian



Personalised Transport Policy
Department of Transport and Main Roads
e PT_Data_Reporting@tmr.qld.gov.au
w <https://www.tmr.qld.gov.au/business-industry/Taxi-and-limousine>

From: NR@gccabs.com.au
Sent: Friday, 31 May 2019 12:09 PM
To: PT Data Reporting <PT_Data_Reporting@tmr.qld.gov.au>
Subject: Gold Coast Cabs - Data Reporting

Hello Cristian,

I trust that this email sees you well.

Our Data Analyst will be on leave when our quarterly and annual reporting forms are due back to the Department of Transport and Main Roads.

He is expected to return and will be submitting these reports by the 31st July vs the 28th July 2019.

Kind Regards,

NR
GOLD COAST CABS NR
11 Millennium Cct, Helensvale, QLD, 4212
w: gccabs.com.au f: [facebook.com/goldcoastcabs](https://www.facebook.com/goldcoastcabs) t: twitter.com/goldcoastcabs

Please consider the environment before printing this email

Disclaimer Notice:

The message and attachment(s) contained in this e-mail are intended for the named recipient(s) only. It may contain privileged or confidential information or information which is exempt from disclosure under the applicable laws. If you are not the intended recipient, you must not read, print, retain, copy, distribute,

forward or take any action in reliance on it or its attachment(s). If you have received or have been forwarded this e-mail in error, please notify us immediately by return e-mail or telephone on +61 07 55881299 and delete this message from the computer in its entirety. Internet communications cannot be guaranteed to be secure and error-free as the information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender and this Company therefore do not accept any liability or responsibility of whatsoever nature in the context of this message and its attachment(s) which arises as a result of Internet transmission. Opinions, conclusions, representations, views and such other information in this message that do not relate to the official business of Gold Coast Cabs shall be understood as neither given nor endorsed by it.

Disclaimer added by CodeTwo Exchange Rules 2007
www.codetwo.com

Released under RTI - DTMR

From: NR @13cabs.com.au>
Sent: Wednesday, 23 October 2019 1:37 PM
To: PT Data Reporting
Subject: Re: [118734] Fwd: [107380] FW: Your data reporting template 00251_YELLOW CABS AUSTRALIA PTY LTD.xlsm

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Diane,

Please see below responses to your questions:

I note that the dates for the quarterly period for this report is recorded as 1/10/2018 – 31/12/2018.
Response: Sorry, we were not able to change the dates in the coversheet, the dates were supposed to be 1/04/2019 - 1/06/2019

I also note that there are some discrepancies in Worksheet 2. Affiliated vehicles regarding vehicle service licence numbers.

- In row 20 there are two service licence numbers recorded for one vehicle.
- There are vehicles and licence numbers that are repeated (for example, rows 100 & 101, 116 & 117, 670 & 671, and more). If this is a case where a vehicle was replaced then an end date should be listed for the first vehicle.
- Some licence numbers are listed as 0 or left blank.

Response: Thank you, will take note of the above

Could you please resubmit your report confirming that it is for the current quarter (1/07/2019 – 31/09/2019) and with the updated details.

Response: The July to Sep 2019 will be submitted in the next couple of days.

NR
a2b Australia

On Wed, 23 Oct at 2:03 PM , PT Data Reporting wrote:
Hi Reporting,

Could you please deal with this organisation directly moving forward - I was only on their list as I was NR & I am no longer in that role.

Thank you,

NR

<input checked="" type="checkbox"/>	NR
<input checked="" type="checkbox"/>	
<input checked="" type="checkbox"/>	13cabs.com.au

Begin forwarded message:

From: PT Data Reporting
Date: 23 October 2019 at 2:01:40 pm AEDT

To: NR

Subject: FW: [107380] FW: Your data reporting template 00251_YELLOW CABS AUSTRALIA PTY LTD.xlsm

Good afternoon NR

Thanks for sending through your quarterly report. I just had a few questions that I'd appreciate your assistance with.

I note that the dates for the quarterly period for this report is recorded as 1/10/2018 – 31/12/2018.

I also note that there are some discrepancies in Worksheet 2. Affiliated vehicles regarding vehicle service licence numbers.

- In row 20 there are two service licence numbers recorded for one vehicle.
- There are vehicles and licence numbers that are repeated (for example, rows 100 & 101, 116 & 117, 670 & 671, and more). If this is a case where a vehicle was replaced then an end date should be listed for the first vehicle.
- Some licence numbers are listed as 0 or left blank.

Could you please resubmit your report confirming that it is for the current quarter (1/07/2019 – 31/09/2019) and with the updated details.

Thanks in advance for your assistance.

Kind regards

Diane

118734:367440

Released under RTI - D118734

RTI-1007

Request 4

Compliance emails and letters

- DiDi
- Taxify

Released under RTI - DTMR

Kathryn L Wickbold

DiDi 19-20, Q3 email 1

From: Kit Z McDonald
Sent: Thursday, 30 April 2020 5:32 PM
To: Matthew Y Simpson; Kathryn L Wickbold
Cc: Suzanne A Rose
Subject: FW: Quarterly reporting
Attachments: QLD Dept of Transport and Main Roads - Reporting - 1 Jan 2020 to 31 Mar 2020..xlsm

Follow Up Flag: Follow up
Flag Status: Flagged

Matt, Kathryn,

NR [redacted] has sent this to us. It looks as though we may need to support her with one of the fields.

Kit

Kit McDonald
 Director (Personalised Transport Policy) | Service Policy
 TransLink Division | Department of Transport and Main Roads

Floor 7 | 61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001

t 07 3338 4051 | m NR [redacted]

e christopher.mcdonald@translink.com.au

w www.translink.com.au w www.tmr.qld.gov.au

f /TransLinkQLD e /TransLinkSEQ



From: NR [redacted] <[redacted]@didiglobal.com>
Sent: Thursday, 30 April 2020 5:03 PM
To: Suzanne A Rose <suzanne.rose@translink.com.au>
Cc: Kit Z McDonald <Christopher.McDonald@translink.com.au>
Subject: RE: Quarterly reporting

Hi Suzanne

I hope you are well.

Enclosed is the Quarterly Reporting from 1st March to 31st March 2020.

I could not edit the Booking Entity Authority Number field.

Best regards

NR [redacted signature block]

DiDi Global
 Mobile: NR [redacted]
 Email: NR [redacted]@didiglobal.com

Web: <http://www.didiglobal.com>



From: Suzanne A Rose <suzanne.rose@translink.com.au>
Sent: Thursday, 30 April 2020 4:04 PM
To: NR <[redacted]@didiglobal.com>
Cc: Kit Z McDonald <Christopher.McDonald@translink.com.au>
Subject: Quarterly reporting

Hi NR

I wanted to let you know that DiDi has not met the 28 April deadline for submitting its reports for the most recent quarter. You will shortly receive a more formal reminder about this.

Please could you give the matter your urgent attention to ensure that DiDi promptly meets its statutory reporting requirement.

If you have any questions, please don't hesitate to ask.

Regards

Suzanne Rose
Executive Director (Service Policy) | **Passenger Transport Integration Branch**
TransLink Division | Department of Transport and Main Roads

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001

☎ 07 33384209 | IT NR

e Suzanne.Rose@translink.com.au

w www.translink.com.au w www.tmr.qld.gov.au

[/TransLinkQLD](https://www.facebook.com/TransLinkQLD) [/TransLinkSEQ](https://twitter.com/TransLinkSEQ)



WARNING: This email (including any attachments) may contain legally privileged, confidential or private information and may be protected by copyright. You may only use it if you are the person(s) it was intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

If this email was not intended for you and was sent to you by mistake, please telephone or email me immediately, destroy any hardcopies of this email and delete it and any copies of it from your computer system. Any right which the sender may have under copyright law, and any legal privilege and confidentiality attached to this email is not waived or destroyed by that mistake.

It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interference by third parties or replication problems (including incompatibility with your computer system).

Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

Released under RTI - DTMR

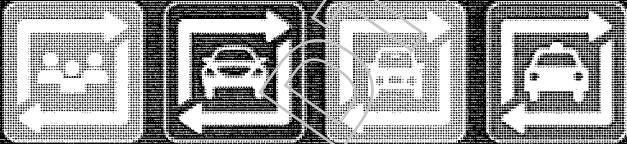
Didi - first warning email 19-20, Q3 email 2

PT Data Reporting

From: PT Data Reporting
Sent: Thursday, 30 April 2020 4:30 PM
To: PT Data Reporting
Subject: Your quarterly report is overdue

Department of Transport and Main Roads

Queensland's Personalised Transport Reform Update



Having trouble viewing this email? [View online](#)

Your quarterly report is overdue

Data reports for the January to March 2020 period were due by 28 April 2020.

Our records indicate that your quarterly data report is overdue.

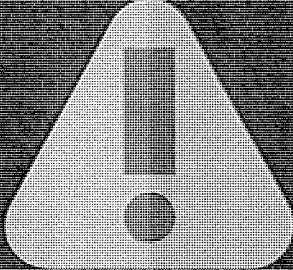
Non-compliance has consequences and may trigger:

- a chain of responsibility audit
- enforcement action, including penalties of up to 150 penalty units (\$20,017)
- the suspension or cancellation of your booking entity authorisation.

To avoid further action, please provide your completed report to PT_Data_Reporting@tmr.qld.gov.au by Friday 8 May 2020.

If you have very recently submitted your report, thank you and please disregard this email.

For more information on your data keeping and reporting requirements, visit the [data keeping and reporting page](#).



Personalised Transport Reform Unit



You have received this email as you are registered as a current BEA holder with the Department of Transport and Main Roads.

This email was sent by TransLink, GPO Box 50 Brisbane QLD 4001 to
PT_Data_Reporting@tmr.qld.gov.com.au



Released under RTI - DTMR

From: PT Data Reporting
Sent: Thursday, 30 April 2020 4:30 PM
To: PT Data Reporting
Subject: Your quarterly report is overdue

Department of Transport and Main Roads

Queensland's Personalised Transport Reform Update



Having trouble viewing this email? [View online](#)

Your quarterly report is overdue

Data reports for the January to March 2020 period were due by 28 April 2020.

Our records indicate that your quarterly data report is overdue.

Non-compliance has consequences and may trigger:

- a chain of responsibility audit
- enforcement action, including penalties of up to 150 penalty units (\$20,017)
- the suspension or cancellation of your booking entity authorisation.

To avoid further action, please provide your completed report to PT_Data_Reporting@tmr.qld.gov.au by **Friday 8 May 2020**.

If you have very recently submitted your report, thank you and please disregard this email.

For more information on your data keeping and reporting requirements, visit the [data keeping and reporting page](#).



Personalised Transport Reform Unit



You have received this email as you are registered as a current BEA holder with the Department of Transport and Main Roads.

This email was sent by TransLink, GPO Box 50 Brisbane QLD 4001 to
PT_Data_Reporting@tmr.qld.gov.com.au



Released under RTI - DTMR


Taxify_final warning email 2019-20, Q3

PT Data Reporting

From: PT Data Reporting
Sent: Monday, 10 February 2020 4:40 PM
Subject: Final warning: your quarterly report is overdue

Department of Transport and Main Roads

Queensland's Personalised Transport Reform Update



Having trouble viewing this email? [View online](#)

Your report is overdue - final warning

On 29 January 2020, you were sent a reminder to advise that your data report for the October to December 2019 quarter has not been received.

If your report is not provided to PT_Data_Reporting@trm.qld.gov.au by 14 February 2020, appropriate compliance and enforcement action will be initiated.

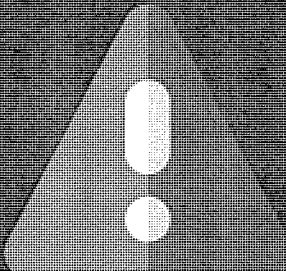
If you did not operate or book any trips during the reporting period, you are still required to report.

There will be no further extensions granted.

Compliance and enforcement action may include penalties of up to 150 penalty units (\$20,017) and/or the suspension or cancellation of your booking entity authorisation.

For more information on your data keeping and reporting requirements, visit the [data keeping and reporting page](#).

If you have recently submitted your report, thank you and please disregard this email.



Personalised Transport Reform Unit



You have received this email as you are registered as a current BEA holder with the Department of Transport and Main Roads.

This email was sent by TransLink, GPO Box 50 Brisbane QLD 4001 to PT_Data_Reporting@tmr.qld.gov.au



Released under RTI - DTMR