# Safety Certificate / COI Complaint Inspectors Statement - Internal

#### Complaint Details:

**RUMIIS Complaint No: 11074** 

Complainant: Havago Transport P/L

Complaint Received by TMR: 25/09/2017

# Vehicle Details:

Make: Kenworth

Model: 2007 T904 Maroon Prime Mover

VIN: 6F50000007A437567

Registration No: CJT904

Registration Expiry: 18/12/2017

# Safety Certificate / Certificate of Inspection Details:

Certificate No: HV-A 3169243

Issued Date: 05/09/2017

Issued Time: 0700

Odometer at Safety Certificate Inspection: 239,678 Km

Certificate Issued by: Carpliance Australia

AIS No: 10746

**Examiner Name:** Luke Scott

Examiner No: 19901

# TMR Inspection Details:

Date of Inspection by TMR Authorised Officer: 28/09/2017

Location of TMR Inspection: TMR inspection office, Kenny Street, Cairns 4870

Odometer at Queensland Transport Inspection: 241,423 Km

KM's Travelled since Original Inspection: 1,745 Km

Time Variation between Inspections: 23 days

Outcome of TMR Inspection: Failed

Inspected By: Q377 & Q459

## Other Notes:

Please refer to the additional document for more information.

# **Transport Inspector Comments:**

Ian Wiltshire & Paul Smith, Transport Inspector's Q377 and Q459 with Department of Transport & Main Roads, hereby state that at 09:15 on the 28th August 1027 we inspected the above mentioned Heavy Vehicle.

Part Exempt Sch.3(10)(1)(a) Prejudice an investigation

Signature/Authority No. of Transport Inspector

9/10/2017 Date

/ Q45

9-10-17

Signature/Authority No. of Transport Inspector

Date

# Complaint / Enquiry Details Approved Inspection Station Scheme



* *			
Personal detail	is		
PARRACK		GREGORY EARL	
		ONLOOK! EARL	
PO BOX 294, BA	RINDA		4861
		/2	4861
		GregP@HavagoTransport.co	um ari
		Crogr @nuvagon angoneso	ani.gu
Vehicle details			
CJT 904	79274810	6F50000007A437567	MAROON
KENWORTH	T904	PRIME MO	OVER
Purchase detail:	S		
STRADBROKE IS	LAND HEAVY PLANT HIRE		
	1	0 . 09 17	
Documents rece	ived	(42)	
Safety Ce	rtificate	OF	
Certificate of Ins	pection X. HV-A 316924 3	05 09	17 06 09 17
F	Receipt		
Date	A Photo (Table		
	of Sale		
	Other C		
Was the Safetyllanes			
Was the Safety/Inspect handed to you personate	ally by the vendor? Yes	Ĩ <b>X</b> I∕A	
	V(0)	:06/09/2017 Copy emailed to broker Chris Clark	Chevron Finance 0412382142
Daniel and have	75)	19/09/2017 Original COI arrived in mail then sta	rted complaint
Do you still have the Safety/Inspection Cert	ificate? No X		
(7/3)	HV-A	316924 3	
		and a second and a second	
Is the vehicle still in	LUKE	SCOTT 19901	
	5X No		

Outline the nature of your complaint on the back of this form

Complaint / Enquiry Details - Approved Inspection Station Scheme continued . . (Page 2 of 2)

Outline the nature of your complaint

as per attached Complaint Letter.

My complaint is that the Seller, Inspection Station and Inspector coluded to supply a fraudulent

Certificate of Inspection to myself the buyer on the basis of selling the truck and using this so called 2000 klm rule to bypass all responsibility under the chain of responsibility to supply a true and correct mechanical and safety report on the vehicle going through their station therefore safegaurding the Purchaser and the public alike

I for my own safegaurd wanted to have the COI done and advised I would pay for the COI and wanted it actioned in my company name Havago Transport Pty Ltd.

The seller was quite aware no COI no sale, documentation supplied will show this to be correct.

#### 135-05311 - Page Number 5 of 21

Confine LETTER.

#### **Greg Parrack**

Subject:

FW: Attn Keith Worthington

From: Greg Parrack [mailto:GregP@HavagoTransport.com.au]

Sent: Tuesday, 26 September 2017 10:59 AM

To: compnthn@tmr.qld.gov.au
Cc: Christopher Blishen; Brad Wilkins
Subject: Attn Kelth Worthington

Hello Keith,

Regards Dishonest Safety Certificate Operators, and my belief of Chain of Responsibility with all involved the seller, the inspection station and the inspector

I intend taking this to the media once sorted so others will not continue to be taken for a ride by unscrupulous operators only interested in quick dollars and hide behind the so called 2000 klm null and void clause.

I have contacted the following and this is response.

I first sent email to the Seller and the Inspection station I have attached contact email and response in earlier email to you.

First thing yesterday morning I contacted Car Pliance re the roadworthy spoke with Jill on advised she had read the email and it has nothing to go with her business.

who

I advised her that her business name was on the road worthy and I would like an explanation, she was busy with children and advised she would review and come back to me even though it has nothing to do with her business.

She also advised before finishing the call, once travelled more than 2000 Klms roadworthy is now null and void.

I waited till 12:24 having no response as assured, rang her business number 07 55463162, Jill answered and told me she has no time for this and she is only a 3rd party and no responsibility whatsoever not interested at all. I tried to explain chain of responsibility but she wouldn't stop talking just kept she was not interested and again told me in no uncertainty she had spoke to her husband and it has nothing to do with them, go away.

When asked who is responsible for the roadworthy she finally advised they have subcontractor Luke Scott and they have no responsibility in regards to what he does he has his own ABN and they are not responsible for his work.

I asked for Luke's contact number she supplied again telling me about the 2000 Klm rule roadworthy null and yold I have nothing to stand on.

At 12:28 I rang Luke's phone it dropped out

12:29 Luke Scott rang me and we discussed the roadworthy to which he was adamant the truck was at the CarPliance workshop and full roadworthy actioned at 7:00 am on the 5th of September and truck was in full roadworthy condition what I or my driver has done after taking delivery is my problem, when asked about certain items such as the inside of front tyre through the belting, loose steering column, headlight and spotlight lenses rusted discoloured and cracked he got very very annoyed I offered him the opportunity to

talk to the seller and make things right he accused me of trying to scam him and with that I advised the truck and the roadworthy paperwork was going to DOT.

He advised me of the 2000 klm null and void to which I told him I know exactly went on and so does he

With that I went straight DOT and made first contact with your office and emailed you as out of office working in Mossman.

The truck has travelled as follows.

Roadworthy shows 239678 Klms

picked truck up showing 239902 In his logbook
arrived in Babinda showing 241360 in his logbook

The truck sat at our depot from the 10th when parked on arrival from South on Monday we had a look around the truck finding many unroadworthy defects and looked for the roadworthy certificate which was supposed to be in the glovebox I tried ringing the seller no response so sent text message asking for the roadworthy certificate so we decided to wait until we have the roadworthy in our hands

We then waited till the 19th for roadworthy to arrive by mail, in the meantime we fitted two new front tyres as the present ones were dangerous then registered the truck with the roadworthy so we could drive to RGM for inspection report and make informed decision.

On Friday late I received the report from RGM and proceeded to ask the people involved how this vehicle ever passed a safety certificate in the first place

The truck is currently parked at RGM and costing us money because I relied on a roadworthy certificate on the purchase of this truck.

Please contact me at your earliest convenience Greg Parrack

Kind regards,

Manager/ Director

HAVAGO TRANSPORT Pty Ltd

PO Box 294, BABINDA OLD 4861

Phone 07 4067 1002 / Fax 07 4067 1003

Email. GregP@HavagoTransport.com.au

Limits of Liability and Disclaimer

HAVAGO Transport and its entities are not liable for any loss, damages, claims, cost demand and expense whatsoever and howsoever arising in connection with or out of the use of data and / or programs supplied in this e-mail transmission. The receiver of this transmission shall ascertain the accuracy & suitability of this data for their purposes. Although computer virus scanning software is used by HAVAGO Transport and its entities, the receiver of this transmission shall be responsible for their own virus protection and HAVAGO Transport and its entities shall not be held liable for any loss, damage, cost or expense. This e-

#### 135-05311 - Page Number 7 of 21

This report was supplied by RGM in Cairns who did the inspection at our request.

Barry Miles
Service Manager
RGM Maintenance Pty Ltd
63-67 Aumuller Street,
Portsmith,
Cairns,
QLD 4870
LL A

Phone: 07) 40807500

HAVAGO DEFECT REPORT FOR KENWORTH T904, REGO: CJT904

# ROADWORTHY ISSUES MAJOR

- 1. FAILED BRAKE TEST IMBALANCE ON BOTH REAR AXLES
- 2. ALL REAR BRAKE SHOES SITTING OUT OF DRUMS
  - 3. REAR AXLE MISSING BACKING PLATES
- 4. CONTAMINATION ON LHF AXLE AND REAR AXLE SHOES
- 5. LH PARK LIGHT OUT
- 6. RH LOW BEAM LIGHT LENSE DISCOLORED AND REFLECTOR RUSTED
  - 7. PASSENGER SEATBELT NOT RETRACTING FULLY AND ABRASIONS PRESENT
  - 8. STEERING WHEEL GRIP LOOSE AND DISINTEGRATING
- 9. ELECTRIC HORN NOT WORKING
- 10. LHR SPRING SLIDE PLATE BROKEN OFF
- 11. TOP STEERING SHAFT UJ PLAY
  - 12. COOLANT LEAK FROM HEATER TAP LOCATION IN ENG BAY CENTRE OF FIREWALL

# ROAD WORTHY ISSUES MINOR

- 1. LH HIGH BEAM LENSE CRACKED
- 2. UPPER BULBAR SPOTLIGHTS REFLECTORS FADED
- 3. MISSING STEP REFLECTORS X2 MINIMUM REQUIRED
- 4. REAR SUPPORT BAR FOR LIGHTS, CRACKED AROUND MOUNTING HOLES AND PREVIOUS WELD REPAIRS
- 5. OIL LEAK/WEEP FROM REAR DIFF INPUT SEAL
- 6. FULL DEGREASE OF UNDERBODY REQUIRED TO REMOVE OLD CONTAMINATION
- 7. HYD OIL WEEP FROM HYD TANK FITTING AND HOSE

- 8. LH FUEL TANK SHUT OFF TAP WEEPING
- 9. OIL CONTAMINATION ON SUMP UNSURE IF NEW OR OLD DEGREASE AND CHECK
- 10. SLIGHT OIL WEEP AROUND TURBO DRAIN HOSE
- 11. 3 MUDGAURD BRACKETS CRACKED, I
  MUDGAURD BRACKET MISSING LOCK SCREW

## OTHER ITEMS

- 1. LH AIR CLEANER COVER LARGE RUST HOLES
- 2. AIR FILTERS OVER 3 YEARS OLD/
- 3. RHF DIFF MUDFLAP CHEWED OUT NOT REQUIRED TO BE FITTED
- 4. 2 SMALL SPOT HOLES IN PASSENGER SEAT FABRIC
- 5. LENSE COVER FOR PASSENGER INTERIOR LIGHT FELL OF DURING TEST DRIVE CAN REGLUE
- 6. X2 LEDS OUT ON LH TAIL LIGHT
- 7. LHF HUB OIL LOW AND OIL METALLIC
  - 8. SLIGHT PLAY IN PROPSHAFT SLIP JOINT AND FRONT DIFF INPUT FLANGE





Certificate of Inspection (Vehicles over 4.5 tonne up to and including 16.0 tonne RGVM)
Transport Operations (Road Use Management) Act 1995

HV-A 316924

Owner and vehicle details

Vehicle Owner's name and address

StradBroke island heavy plant 36 Lista Circuit Postcode 4207 Mobile AIS unit - location of vehicle inspection

6 F 5 C C C C C C T A 4 3 7 56 7

Make Model

Diesel

Plate number (if applicable) State

First inspection

Odometer reading

239678

Details of other items rejected

Inspection date Inspection time 77 :00

Signature of Examiner

Examinar's no

199c)

Body shape

VIN/Chassis number

Engine number

Drink mover

7274810

Compliance type

Give details

Badge (for example, Cargo)

Compliance Import Plate

Other

Date on Plate Vehicle colour

Seating capacity

Left or Right hand drive?

207 Marrim

Right

26*500 13cc*cc

Speed limiter fitted? Yes 🗸

Not applicable

Results of inspection- Please indicate Pass

First inspection Final inspection

Identification

Modifications

Seats and restraints

and electrical components

Windscreen and windows

Body and chassis

Steering and suspension (

Wheels and tyres

Brakes

Engines and drivelines

Exhaust emissions

Road test

Service brake test

Hand brake test

Privacy Statement: The Department of Transport and Main Ronds is collecting the information out this form for the purposes of inspagning the Department of Transport and Main Roads, which register Traysinformation is utilities for required by the Transport Operation. Read of the Management Act The Department of Transport and Main Roads in its agents usually given some or all of the information to well-ris insparent search of the Transport and Main Roads in sugarity given some or all of the information of well-ris insparent search of the search of the search of the information of the search of the s

Number of cylinders is required for registration purposes)

Final inspection (must not be more than 14 days from date of first inspection) Odometer reading

Result

Inspection date

Inspection time

Mobile AIS unit odometer reading

Mobile AIS unit

odometer reading

Signature of Examiner

Examiner's no.

inspection Station details

Name and location

cirpliance Australia HEIN Rd Buccan Postcode Gac 7

Approved Inspection Station Number

Mobile AIS unit Registration Number

10746

#### Certification

Approved Examiner - I have inspected the vehicle indicated on this Approved Examiner - Frave inspected the vehicle inducated on this form in strict accordance with the guidelines set out in the Code of Practice Vehicle Inspection Guidelines and have found no defect that would affect its safe use on the road and it meets the requirements of the Transport Operations (Road Use Management) Act.

Inspected by - Signature of Examiner

5917

Name of Examiner (please print)

Examiner's no.

Proprietor - I have ensured that the requirements of the Transport Operations (Road Use Management) Act relating to the issue of this certificate have been complied with

Issued by - Signature of Proprietor

59 (7

Name of Proprietor (please print)

Original This copy for (Pink) registration of vehicle

Duplicate Purchase s. Owner's copy

Triplicate To be given to owner . where a further inspection is required

Quadruplicate Book

(White)

#### **Greg Parrack**

From:

Chris Clark <chrisclark@chevronfinance.com>

Sent:

Tuesday, 5 September 2017 8:51 AM

To:

'Greg Parrack'

Subject:

RE: Requesting Information for FT-682814 ELN0559299 HAVAGO TRANSPORT PTY

LTD -

Thank you Greg.

Chris Clark
Finance Broker



Ph: 1800 334 345

Mb:

chrisclark@chevronfinance.com www.chevronfinance.com

All dealings with Chevron Equipment Finance are subject to our terms and conditions with the board by read and carefully considered. Terms and conditions are available at 15th and conditions are available at 15th and conditions.

This email (including all attachments) may contain personal information and is intended solely for the named addressed, it may be confidential and may also be subject to legal or other professional privilege. Any confidentiality or privilege is not waived or rist because this small has been sent to you by mistake. If you have received it in error, please let us know by reply email, delete it from your system and destroy any copies.

This email is also subject to copyright. No part of it should be reproduced, adapted or communicated without the written consent of the copyright owner. Any personal information in this email must be handled in accordance with the Privacy Act 1988 (Cth).

From: Greg Parrack [mailto:GregP@HavagoTransport.com.au]

Sent: Tuesday, 5 September 2017 8:11 AM

To: Chris Clark

Subject: Re: Requesting Information for FT-682814 ELN0559299 HAVAGO TRANSPORT PTY LTD -

Good morning Chris
Fully understand
Am pushing the barrow as best I can
Should have RWC today
Regards
Greg

Greg & Judy Parrack

Havago Transport Pty Ltd-

GreqP@HavagoTransoort.com.au

On 5 Sep 2017, at 07(42) Chris Clark < chrisclark@chevronfinance.com> wrote:

Hi Greg

have got the Trust Deed, once I have the RWC, they will settle. I had to jump a few hurdles without a set of rego papers, so they settled for a RWC in the end.

Sorry this has taken so long and been so difficult. It makes it so much easier with a registered asset.

Regards

Chris Clark
Finance Broker

<image001.ipg>

Ph: 1800 334 345

Mb:

chrisclark@chevronfinance.com www.chevronfinance.com

Au dealings with Chevron Equipment Finance are subject to our terms and conditions which should be read and surefully considered. Terms and conditions are available at http://www.should.com/sold-conditions.are available at http://wwww.should.com/sold-conditions.are available at http://

This email (including all attachments) may contain personal information and is intended solely for the named addresses. It may be confidential and may also be subject to legal or other professional privilege. Any confidentiality or privilege is not waived or lost because this email has ocen sent to you by mirtake. If you have received it in error, please let us know by repriving a delete it from your system and destroy any copies.

This email is also subject to copyright. No part of it should be reproduced, adapted or common at all without the written consent of the copyright owner. Any personal information in this email must be handled in accordance with the Psyson Act 1988 (Cth).

From: Greg Parrack [mailto:GregP@HavagoTransport.com.au]

Sent: Monday, 4 September 2017 5:31 PM

To: Chris Clark

Cc:

Subject: Re: Requesting Information for FT-682814 ELN0559299 HAVAGO TRANSPORT PTY LTD -

Hello Chris.

Michael and I had already discussed getting roadworthy done so that will be sorted asap. For the other documentation is Michaels current accountant able to assist with that so we can settle and complete deal.

Cheers

Kind regards,

Greg Parrack
Manager/ Director
HAVAGO TRANSPORT Pty Ltd
PO Box 294, BABINDA QLD 4861
Phone 07 4067 1002 / Fax 07 4067 1003

Greg ( / Judy

Email. GreqP@HavagoTransport.com.au

Limits of Liability and Disclaimer

HAVAGO Transport and its entities are not liable for any loss, damages, claims, cost demand and expense whatsoever and howsoever arising in connection with or out of the use of data and / or programs supplied in this e-mail transmission. The receiver of this transmission shall ascertain the accuracy & sultability of this data for their purposes. Although computer virus scanning software is used by HAVAGO Transport and its entities, the receiver of this transmission shall be responsible for their own virus protection and HAVAGO Transport and its entities shall not be held liable for any loss, damage, cost or expense. This e-mail is private and confidential. If you are not the intended recipient, please advise us by return e-mail immediately, and delete the e-mail and any attachments without using or disclosing the contents in any way. The views expressed in this e-mail are those of

the author, and do not represent those of HAVAGO Transport and its entities unless this is clearly indicated.

If verification is required please request a hard-copy version. GregP@HavagoTransport.com.au

On 4 Sep 2017, at 17:18, Chris Clark < <a href="mailto:chevronfinance.com">chevronfinance.com</a> wrote:

Hi Greg and Michael,

Just so you know, this is all they want to pay the funds in. The deal is 100% approved, and ready to pay in, they just want to dot the I's and cross the I's

Greg. the AWC can be in your name to you will want to remain it swares to want to remain it swares to the swares of the swares o

<image002.jpg>

# Settlement Request for Information

Hi.

We are currently processing the settlement for HAVAGO TRANSPORT PTY LTD - ELN0559299, but require further information.

Please reply back to this email with the following information at your earliest convenience, as settlement cannot be finalised without it.

Information required:

- 1. Registration: Missing As the vehicle has been unregistered for 18 months we will require a coad worthy certificate
- Trust Deed required to confirm eligible trustees. We may need additional documents and for some documents to be amended depending on the document received

Please be aware that you may receive further e-mails from a verification staff member if the supplier has not been previously verified for payment.

If you have any questions relating to the application, please reply to this email or call me directly.

Thank you for your continued support.

Important information | Previtcy policy

This document contains a general description of Macquarie Leasing Pty Ltd ABN 38 002 674 982 (Australian Credit Licence 394925). No part of this document is to be construed as an offer by anyone capable of acceptance or as a solicitation to obtain a financial product. The information is not an expression of opinion or recommendation and does not constitute financial, accounting, taxation, general or personal advice and should not be relied upon as such. Macquarie Leasing is not an authorised deposit-taking institution for the purposes of the Banking Act 1959 (Cth), and the obligations of Macquarie Leasing do not represent deposits or other liabilities of Macquarie Bank Limited. Macquarie Bank Limited does not guarantee or otherwise provide assurance in respect of any of the obligations of Macquarie Leasing.

Macquarie Group Limited ABN 94 122 169 279

This email was sent by: Macquarie Leasing Pty Ltd, 1 Shelley Street, Sydney, NSW, 2000, Australia

This email and any attachment is confidential. If you are not the intended recipient, please delete this message. Macquarie does not guarantee the integrity of any emails or attachments. For important disclosures and information about the incorporation and regulated status of Macquarie Group entities please see: <a href="https://www.macquarie.com/disclosures">www.macquarie.com/disclosures</a>

#### **Greg Parrack**

From:

Greg Parrack < havago2@westnet.com.au>

Sent:

Friday, 22 September 2017 8:34 PM

To:

Christopher Blishen - Arnell & Cooper Lawyers Pty

Ltd

Cc:

carpliance@optusnet.com

Subject: Attachments:

URGENT ! T904 Purchase - Roadworthy Defects

Roadworthy Discrepancies 22.09.2017.pdf

Hello Michael,

I would like this letter to be of a different nature but unfortunately it is not good.

I will reiterate briefly to show how we got to where we are now

When looking to purchase this truck based on all conversations back and forth you advised you would organise a full service seeing as how long the truck had been idle and some running repairs such as Tacho and Speedo fluctuations, the rest of the truck was in excellent condition you advised of all the replaced items and receipts for work but unfortunately you could not get copies of from the repairers because the truck was repossessed from original owners Freight West. I asked in conversation if you would consider a lesser price to which you replied it is already too cheap you had dropped it from \$140,000 thereabouts and needs no money spending on it so with that knowing \$120,000 was still on the high end but believing the truck to be as fair market value agreed to your price and a roadworthy inspection will eliminate all concerns for us and once cleared we were happy to proceed with purchase.

Text I sent to you Sun, 3 Sep. 15:57 Hailo Michael M

Also men you any pics of interior please

Either by loxi or email

Greg Pip Payogo Transport con are

Regards Greg

Tue, 5 Sep,

You rang me, your phone conversation to me regarding your mechanical workshop doing roadworthy had found a slight bolt hole crack on cross member and wasn't happy to let it through a roadworthy, fully appreciated his predicament but did not fully comprehend as we are all well aware these cross member bolts holes occasionally crack and never get any worse and it is more than a day's work to remove repair and replace.

Honestly not a safety issue and cannot cause an accident so I decided to get an independent roadworthy inspection to alleviate all concerns, with this I contracted another inspector and backed roadworthy inspector location to be confirmed also provided Microsess and alleviate.

Tue, 5 Sep. 9.22 Heilo Michael

Answers from Mike is done readworth.

is a here now or on you

Is Thursday going to be late

I'll see how i go tomerrow and try to fit in, but more than iskely Thursday norming 7:30/8:30 approximately send Wichaela contact demas

Troplied

Grea

Ok that's great.

Ask him to do out to Havago Transport F/L 67 Pellard Ruad Babinda 4861 ABN 47111679531 Regards

Tue 5<sup>th</sup> Sep, You rang advising the inspector cannot do roadworthy out in Havago Transport name and rather than get into a debate I agreed all good get it done in your name doesn't matter at end of day as long as we have a roadworthy inspection completed.

I remieu

Hanks Michael

Talk in morning should be all to must

Cheers

Grear

Friday flew to Brisbane picked up by yourself and delivered to truck and left for Babinda. Sunday 10 Sep Cameron our operator arrived back at Depot with the truck.

Mon. 11 Sep.

We had a look around the truck and was horrified at what we found. I tried ringing you several times with no success you were busy or sleeping as you did advise me working late.

was very lucky to get it back safely and without major issues, I immediately looked for the roadworthy certificate only to find it was nowhere to be found, so decision was made to have possession of the roadworthy before speaking any further allowing us to make an informed decision.

May 17 345

I too test

Hello Mich

Early/p) stille magazerthy to us please so lical repister

Also suring dirains rang human dipassibile

Great Park th

Po Box 294

Sabinda 4861

Much appropriated

Cheers

Greg

Tuesday 19th Sep

Once receiving the roadworthy we then proceeded to get an independent inspection in Cairns and we are now here.

Before I take this further please advise your intentions in making this truck roadworthy and able to be put to work

I now believe it to have been a little more than just a bolt hole crack that the first repairer wanted nothing to do with passing through a roadworthy and unfortunately I thought nothing of it at the time even though I asked you never gave me his name or workshop name.

Michael the issue I have this truck is not even close to readworthy which was the main criteria in making an informed decision in the purchase

We look forward to your prompt response.

Kind regards,

Greg Parrack
Manager / Director
HAVAGO TRANSPORT Pty Ltd
PO Box 294, BABINDA QLD 4861
Phone 07 4067 1002 / Fax 07 4067 1003
Greg / Judy

ABN: 47 111 679 531

Limits of Liability and Disclaimer

HAVAGO Transport and its entities are not liable for any loss, damages, claims, cost demand and expense whatsoever and howsoever arising in connection with or out of the use of data and / or programs supplied in this e-mail transmission. The receiver of this transmission shall ascertain the accuracy & suitability of this data for their purposes. Although computer virus scanning software is used by HAVAGO Transport and its entities, the receiver of this transmission shall be responsible for their own virus protection and HAVAGO Transport and its entities shall not be held liable for any loss, damage, cost or expense. This e-mail is private and confidential. If you are not the intended recipient, please advise us by return e-mail immediately, and delete the e-mail and any attachments without using or disclosing the contents in any way. The views expressed in this e-mail are those of the author, and do not represent those of HAVAGO Transport and its entities unless this is clearly indicated. If verification is required please request a hard-copy version. GreaP@HavagoTransport.com.au

#### Summary

Please cover the when, who, where, what, how and why.

Please include the following information in a factual and chronological order, exact times dates, places and persons involved.

Your details, full name, date of birth address, driver licence number.

- Details of vehicle include when you first saw the vehicle advertised for sale:
  - · Was it registered?
  - · Was there a Safety Certificate on display?
  - . Did you receive a Safety Certificate (where, when, how, who)?

Condition of the vehicle when first seen (any delects, bald tyres, any noticeable issues when driver, etc).

Details of the persons or business selfing or representing the selfer

Enquiries you made (price, warranty, couling-off period).

- · Any action taken by you:
  - · Mechanica; check/ Inspections/ Repairs
  - Correspondence
  - Persons or Agencies contacted

Any follow up action taken prior to making the complaint (include exact details, who you spoke to any formal response received).

Provide copies of all relevant documentation:

Safety Certificates

Receipts/ Proof of purchase

Repairs

Sale contract

Inspection report

Any other relevant information

Photographs or advertising history.

This form should be forwarded to your nearest Department of Transport and Main Roads Motor Vehicle inspection Centre, contact TMR call centre on 13 23 80 for locations.

Office use only

Privacy Statement: The Department of Transport and Main Roads (the department) is collecting the information on this form for the purposes of managing the Approved Inspection Station scheme. This information is authorised or required by the Transport Operations (Road Use Management) let 1995. The department or its agents usually gives some or all of this information to vehicle insurers, staniory entities, lawyers, including entities, persons involved in vehicle accidents/incidents or vehicle manufacturers or their employees or agents and to or through interstate registration authorities. Your personal details will not be disclosed to any other third party without your consent unless required or authorised by law



# **Briefing Note**

Our ref Com 11074
CAS2110
Your lef
Date 10 October 2017

To

Senior Transport Inspector A. Archibald

**Subject** 

AIS complaint - Carpliance Australia - AIS 10746

#### **Background**

- Complaint reference CID 215 was received on Monday 25th September 2017 from Mr Greg PARRACK, Havago Transport Pty Ltd.
- Mr PARRACK outlined he had purchased a vehicle, a Kenworth T904 prime mover, VIN 6F50000007A437567, which had a certificate of inspection reference HV-A 316924 issued on 05 September 2017. The certificate was issued from Carpliance Australia, AIS no: 10746 by approved examiner 19901 Luke SCOTT.
- Mr PARRACK alleged that the vehicle has a number of significant defects present, which should have been identified via the examiner.

#### Comment

- Approximately 09:15 am on Thursday 28 September 2017, Transport Inspector's Q377
   WILTSHIRE and Q459 SMITH inspected the Kenworth T904 heavy vehicle.
- TI WILTSHIRE issued defect notice D703561-1 in relation to the said vehicle.

#### Recommendation

- Review attached documentation in relation to the investigation to date.
- Allocate to STI ARCHIBALD for further action.

/Ian Wiltshire
Transport Inspector Q377

Department of Transport and Main Roads

Compliance Kenny Street Cairns 4870 Enquiries

Telephone +61 7 Facsimile +61 7 I agree with TI Wiltshire's recommendation for re allocation. Please contact should you require statements from Inspectors in relation to the issue of the defect notice.



#### 135-05311 - Page Number 20 of 21

Queensland Government Department of Transport and Main Roads Department of Transport & Main Roads 82-86 Kenny Street Portsmith, QLD 4870

**EUROSYSTEM** V 7.50.057



Semi-tractor

Name/Co.: Street: Zip code, city: Telephone: Test date:

28/09/2017 9:40

Time time: Loading status

License pl. no.: Mileage: Init.reg.: Vehicle manuf.: Vehicle type: Veh. chassis no.: Number of axles:

CJT904 241423

Semi-tractor

BR	Αľ	Œ	T	ES	T

	Roller	res.[kN]	Br	ake force []	kN]	Diff.:[%]	Ovali	ity [%]	Deceleration:[%]	weight [t]	Pedal.[N]	Pressur	e [bar]
	Left	Right	Left	Right	Axle		Left	Right	static	static		Pm	Px
1. SB	0.80	0.75	18.70	16.15	34.86	14			53	6.74	1-1	<del>-</del>	
2. SB	0.57	0.84	5.94	12.23	18,17	51			58	3.18		>	
2. PB	0.59	0.51	4.94	8.38	13.32	41	_		43	3.18			
3. SB	0.53	0.80	9.22	7.09	16.32	23		_	56	2.96	1		
3. PB	0.49	0,51	7.25	6.69	13.94	8			48	2.96	Sient .		menonen <sub>p</sub> 'ter-d

final evaluation

Service brake system (SB) Parking brake system (PB) Max. brake force: [kN] 69.34 27.26

Imbalance [%] 51 41

Decel, static [%]

Static weight:

12.88 t

Limit value brake tester	Axle .	final evaluation
Deceleration SB min: Deceleration PB min: Difference of the brake forces max:	30 % 15 % 30 %	45 % 15 %

Inspector: Q377

Signature ...

# **Defect Notice**

Transport Operations (Road Use Management) Act 1995



D703561 1

		_			
То	RIT I			PT OA No	
Address			Plate No		TAUL
Partie	43		State 🐧	May E	Expiry / / / / / / /
Vehicle make	Body	shape	7/8	Registratio category	n Compellination of
VIN/Chassis No./Engine No.	6551	THOMES	7 114	3756	57
Odometer reading	2	Inspection type		or hady	MT
Defect classification	-				
Self clearance	Minor 🔝	Major		<b>Major</b> (Dar	ngerous - label affixed)
Driving or operating this v					
The requirements indica cease using the vehicle at set out below have been are effected immediately. produce the vehicle for a Inspection Station.	fter ar carried out. (V )	n/pm on/_ ehicle may nee	/ ur d to be to	til replacei wed away	ments, repairs or alterations unless necessary repairs
produce the vehicle for fu	rther inspection	on of the defects	s set out b	elow, at/to	111/2
at/byam/pm on	1 1 1	or by appointment	arranged l		am/smon / /
post or present the Defec					
any associated document				()	
Replacement, repairs or a	Itorations ar	e required to	the items	indicate	d by and the written
defects set out below:	iterations ar	e required to	uio itolik		s and tyres
Identification		een and glazing	,	<u> </u>	couplings [ ]
Modifications		ody and chassis		Se	rvica brake F %
Seats and restraints Lights and electrical components	Engi	and suspension ne/ elines/Emissions			Park brake F %
1) IS DRIVE ARE	BRAM	VALUE HER	SAVIER	$\mathcal{J} \mathcal{I} =$	THE ROLLET
Sakera National				) [	
	HE PLEET	Te-Till C	CHELL		
			NO IA	- May	ENVIRON RELATI
N AND ANDVE AN O BASSING TIME OARKS					
N Section (25 A) Note: The Annen Asking PRETRUCE (N ES)					Thattyes,
	1) (28(0) (42 - (32) (22)			M. Wer	TANTS.
	periodica Canal Claratory				THANKS.
				, Der	
				- 1	
					Page of SA MSU
Declaration of service. I de	eclare that this		n to the pe	rson nomin	ated below SSA MSU Form F2859 V01 Mar 2011
Declaration of service. I de Licence number	colore that this	notice was giver Licence issued (State)	n to the pe	rson nomin	SSA MSU
Licence	oolsire that this	Licence	n to the pe	0	ated below SSA MSU Form F2869 V01 Mar 2011  Date of , , ,
Licence number	eolare hiat this	Licence	GHI	me/s	ated below SSA MSU Form F2869 V01 Mar 2011  Date of , , ,
Licence number  Family name		Licence	Given na	me/s	ated below SSA MSU Form P2863 V01 Mar 2011  Date of birth / /
Licence number  Family name  Address		Licence issued (State)	Given na	me/s	ated below SSA MSU Form F2859 V01 Mar 2011  Date of
Licence number  Family name  Address  at  Authorised officer's		Licence issued (State)	Given na	me/s	ated below SSA MSU Form F2859 V01 Mar 2011  Date of

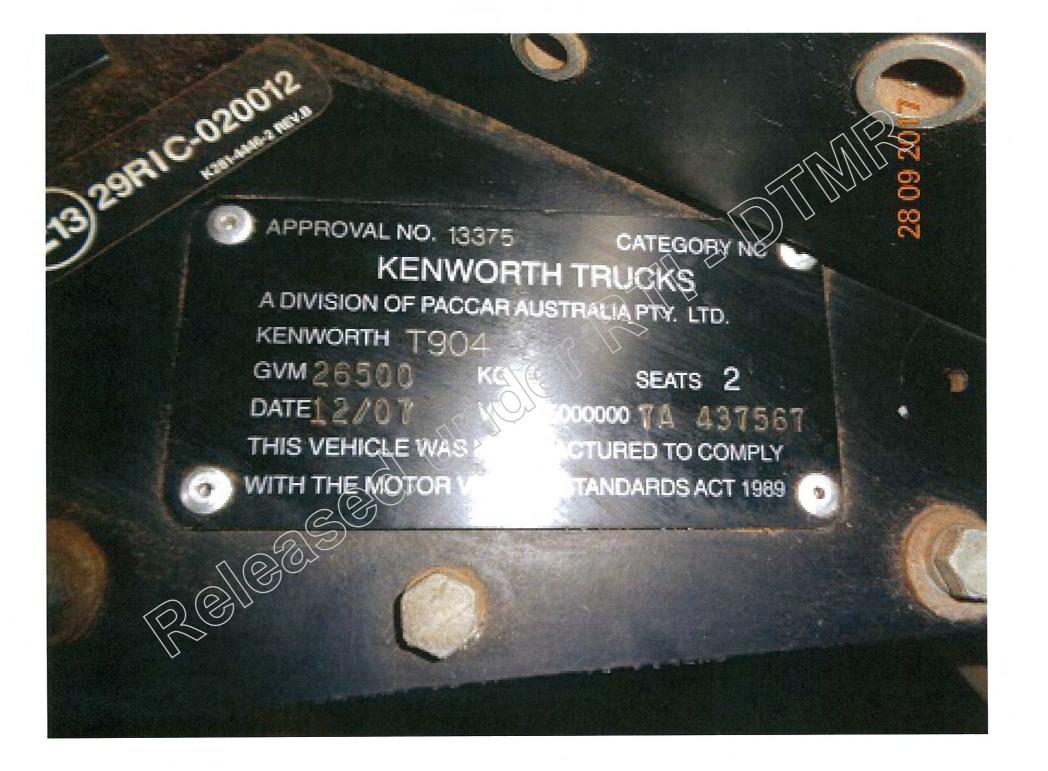
Original (Green-Vehicle owner/Driver)

Duplicate (Yellow-File copy)









E13)29RIC-020012 APPROVAL NO. 13375 A DIVISION KENWOWN TRI KENWORTH TOWN OATE126500 TOWN & GVM 26500 TOWN KG THIS VEHICLE WAS MANUFACTURE WITH THE MOTOR VEHICLE STANDARDS 08188 28 09 2017



















